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PCComputing

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Windows 95 Unveiled



Skip all the hype!

Stop the Microsoft bashing!

What's really going on?

Our exclusive inside report

uncovers the whole truth.

THERE

IS A PACK OF GIANT

FIRE BELCHING MONSTERS

WAITING FOR YOU.

THEY CRUSH BOULDERS

AND SMASH

HUGE TREES.

WHAT DO YOU WITH YOU?

IF YOU'RE F. MICHAEL

WILCOX, YOU TAKE

Microsoft Office® Almost everywhere You see, as a Specialist for GES Apparatus Service Department, Mr. Wilcox wrestles with giant machines every day, electric motors, compressors, gear boxes. The kind of machines they use at big mining operations and pulp mills. Machines the size of small buildings.

One of these babies goes down and a company can be looking at a serious productivity loss. Sometimes to the tune of \$40,000 an hour. So they look to Mike to prevent that from happening. And Mike looks to Mcmsoff Office.

Oh, he's tried other solutions. He's even thed a proprietary computer system which, unfortunately, wasn't compatible with the systems GE's customers were using Microsoft Office, on the other hand, is it's also more flexible and, frankly, more capable. In fact, during the first year of rollout, Mike and Microsoft Office managed to save one customer a whopping \$275,000 (Imagene putting that on your resumé).

The reason Mike can work miracles (and you can too) is because everything in Microsoft Office works together seamlessly First there's Microsoft Access, the database application where every piece of information on every piece of equipment G.E. monitors is stored.

Let's say Mike wants to do a graphical trend analysis, and maybe a little bit of charting to figure out when a gasket is likely to blow. First off he hits the "Analyze It" button, which automatically turns his database table into a Microsoft Excel spreadsheet. Then he and the built-in Wizard whip up a chart

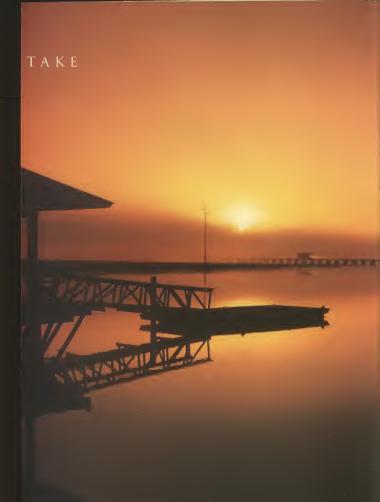
Our next stop on the assembly line: Microsoft Word Here Mike uses a template to draft a report warning his client about that problem gasket. If it's real senous he shoots everything over to Microsoft PowerPoint," includes a few thermographic photos, then blazes over to the site and presents his findings right there in the van.

As a result, the machine doesn't blow a gasket.

The client doesn't blow a gasket. And Mike gets to ride heroically off into the sunset.

For more on how Microsoft Office can help you take on the monsters you face, just call us at (800) 240-4782, Dept EME. We will be glad to send you a catalog that'll help put things in perspective.







PHIL JACKSON

HAS BEEN WARPED

SINCE THE START

OF THE SEASON.



Before any basketball coach tries to emulate the winning ways of

Coach Phil Jackson, they

may want to take a peek inside his computer.

If they did, they'd see that Phil can do some pretty neat things. Like use his computer to review video

of last night's game against

New York. At the exact same time that he's e-mailing a respectful appeal to the League.

Of course, being a game day, he's also, at the same time, using a Windows™ graphics program to jot down plays.

They might also note that Phil never has to worry about totally losing it (his programs, that is) if an application ever goes down. And

that Phil can get on the Internet and other on-line services incredibly fast and easy, so he can get up-to-the-minute stats and iniury reports.

In short, they'd see that Phil has OS/2 Warp, a new multitasking operating system that gives DOS and Windows* programs amazing versatility. (And anyone who's ever

> seen Phil coach, knows he likes versatility.)

Now, just so there's no confusion, Phil's not letting anyone take a peek inside his computer.

OS/2 Warp is available for under \$90. (Or for just slightly more than the cost of a court-side seat.) To get warped, stop by your local software dealer, or call 1 800 3 IBM-OS2. Ask for a free demo disk.

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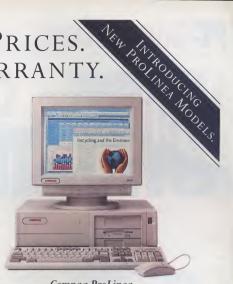
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The CPA vs. the CPU



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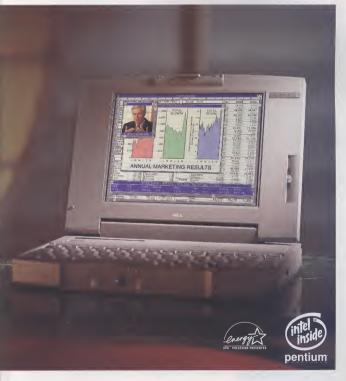
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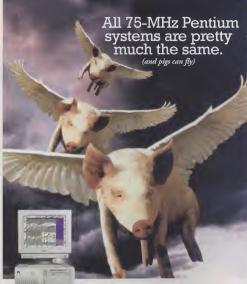
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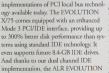


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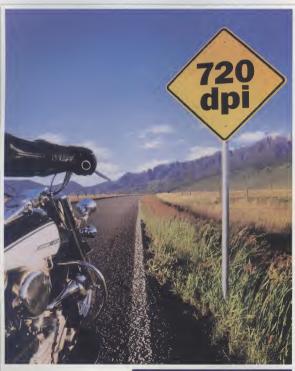




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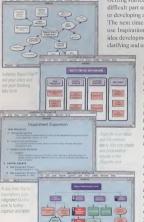
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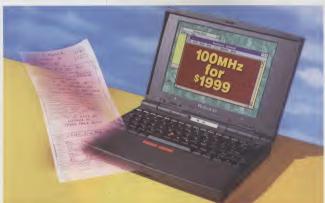
















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Drivers' Ed

CHAPTER 4.

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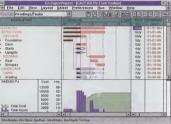


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Throw Newbies Off the Net?

merica Online subscribers have a reputation for asking stupid questions and posting to inappropriate newsgroups with complete disregard for netiquette. In its quest for new subscribers, America Online has unleashed thousands of inexperienced users onto the Net. This does both the users and America Online a disservice. Users are lost when they arrive and inherit the stereotype of being "dumb AOLers." America Online's reputation is hurt as newbies complain about getting flamed. The service should provide some guidelines to new Net users. Remember, America Online—the Net was there before you were, and you are profiting from it.

KEITH LEVKOFF KLEVKOFF@PANIX.COM

Turn a Profit on the Web

As a small-business owner, I was intrigued by the positive Internet marketing experience of the Thanksgiving Coffee Company in the January issue ("The Real Web Buzz," page 306). I'd like to hear about the experiences of other businesses that have used World Wide Web services like CommerceNet and NetAccess. In fact, it would be great to see a more in-depth article that compares and contrasts the opportunities and challenges of companies that try to do business on the Internet.

ALEX BAILEY
ALEXBAILEY@AOL.COM

STAY TUNED. Check out our March feature "Find It & Do It Online" (page 112). Also look for an upcoming article about our favorite Internet sites. And of course, check our I-Way Patrol section (page 281) and our Web page for the latest ways to leverage the Net. WT

Find a Home for Orphanware

I enjoyed (as always) John C. Dvorak's January column about putting orphanware into the public domain ("Free the Code," page 75). The excuse most vendors give for not doing this is that some of the code is reused among other products that are still in production. But hey, after a few years, the rapid changes in software engineering make this argument moot.

> PHIL GLATZ PGLAT @SIERRA.NET

Stop the Tyranny

In the January issue, Dvorak implores the major software vendors to release older apps into the public domain. What a great ideal Windows is the sloppiest, slowest, most unreliable product I've ever used. If DOS and its applications were released into the public domain, we'd all have an inexpensive, easy alternative to the slew of Microsoft products.

JON FREDERICK ION FREDERICK@MOAMIEX.COM

The Right Fork in the Road

I was delighted to find your article "PCs at the Crossroads" (January, page 166), which addresses all of the different standards and the hardware confusion that we all confront. I now have at my disposal a one-stop guide to all the pros, cons, and recommendations for microprocessors, buses, and communications devices.

> CHRIS WOLFERTZ CHRIS.WOLFERTZ@OWL.UU.IDS.NET

OUR FIRST CROSSROADS feature garnered favorable reviews from our readers. Everyone here liked it too, so we made it a regular feature of the Help section. See page 170 for this month's Crossroads, which discusses the pros

Securing Faith

As someone who helps support several thousand workstations at a large corporate site, I appreciated your recent Help article, "Lock, Stock, and Password," on protecting sensitive or confidential data (Working Smarter, January, page 202). Introducing security on a system where it is not warranted raises administrative costs without providing any benefit. If you suspect your data is inadequately protected, try relocating it to a more secure machine. And try to avoid situations in which passwords are stored only between the ears of a single individual. When using a "traveling" floppy disk to protect data, be sure to have a backup copy and run both a virus scan and a diagnostic utility (such as Norton Disk Doctor or MS-DOS 6,22 ScanDisk) on these disks regularly.

IRAD, WORDEN

WISE ADVICE. But sometimes security is strictly a psychological measure that makes you feel better. After all, I'm not really paranoid . . . that's just a rumor my enemies are spreading about me. EB

Fame by Flame

I like the new, improved way you respond to letters from readers. Too many magazines remain silent or, worse, grovel when a reader takes issue with an article. Keep up the snap. I particularly

liked Paul Somerson's response to reader Paul Gettys in the February issue ("It's a Paul Thing," page 33). Somerson precisely captured my reaction to those letters that show up in every issue. But Mr. Cettys (and other late adopters) should not be overly concerned. Despite the logic and inevitability of Mr. Somerson's suggestion, software simply will not be distributed exclusively on CD-ROM until software distributors are convinced that they are not cutting themselves out of a significant market.

HAL DAVIS

Shortsighted or Shortchanged?

I was dismayed by Paul Somerson's insulting response to a letter from Paul Gettys. Mr. Gettys was expressing a common lament of small business—namely a lack of funds to buy the latest and greatest equipment. People in his position are understandably turned off by folks who think that you must always buy the newest and best products out there. Just because Mr. Gettys can't afford something doesn't make him shortselbted.

WILLIAM C. RALPH WCRALPH@INDY.NET

CD-ROM-a-Rama

It's about time somehody like Paul Somerson started promoting CD-ROM drives ("Dear Suna," November 1994, page 41). I've ben recommending CD-ROM drives to everyone for years. I used to tell myself I couldn't afford one, but everyone I know who bought a machine without a CD-ROM drive (against my advice) has now bought a drive separately. For Mr. Gettys' information, it doesn't take a 486DX-anything to run a CD-ROM drive. In fact, slower machines appear to use them more efficiently than fast, fancy machines. Every machine needs a CD-ROM drive.

GEORGIA E. GATES CIS: 71163, 2204

Gettys' Address

In February Mail, you printed a letter I wrote. I stated that I was tired of reading complaints about technology I couldn't afford. Apparently, my writing lacked clarity, because Mr. Somerson mistook fiscal responsibility for shortsightedness.

To some extent I agree. Given the size and complexity of applications, distribution by floppy disk is costly, and installing these can be time-consuming and frustrating. The industry is moving toward the day when CD-ROM drives will be standard on all new PCs. But the reality is this Many of us just don't have the money to keep buying the best hardware all the time.

Your readers look to you to get the most from what they can afford. It doesn't help to read complaints about how poor the current state of the art is, when we often have to settle for less than what you're complaining about.

PAUL E. GETTYS, III PGETTYS@LMLORG

GET REAL. CD-ROMs are standard on most systems sold today. You can buy a top-qualify dual-speed CD-ROM drive for just over \$100. That's a small price to pay for the vast benefits that CDs offer. Shortsightedness is as shortsightedness does. PS

Who's the Expert?

Ed Bort obviously hasn't unlearned everything he learned from Windows 3a, 'fassed on his February column, "The Unlearning Curve," on page 338). Copying and more ing files in Windows 95 is easier than ever before. Instead of opening Explorer, you can use My Computer, which is almost the same as Explorer, except it opens another window for each directory. I suggest that Mr. Bott learn about what he is writing about so that he doesn't misinform the public about what Microsoft Windows 95 can and can't do. The ruth is that Windows 95 does everything Windows 3s. did and more, and it does so faster and easier!

> LARRY T. BUDD LUDINGTON, MICHIGAN

DIFFERENT STROKES for different folks. Yes, the Windows 95 cut, copy, and paste strategy is a big plus, but Microsoft has positioned the Explorer as the expert's replacement for File Manager, and My Computer as the interface for less sophisticated users. I've been using Windows 95 full time in a production environment on four machines since last summer. I know Explorer. And Explorer is definitely not as capable as File Manager. EB

The Ultimate Bait and Switch?

I was excited about your review of Zeot's Pantera 90 in "the Ultimate PC" (February, page 148). So I went to a local store. Delighted to note that it fit within my budget, I called Zeos. When I placed the order, I was told I could not purchase the PC described in your review for the price listed. As a matter of fact, I would have to apy many hundreds of dollars more to acquire that machine. Is this what is meant by the term "but and switch"?

RICHARD J. DALZEL

\$1,000 HERE, \$1,000 there—pretty soon you're talking about real money. Unfortunately, the \$2,000 price tag was just wishful thinking: We printed the price for a base configuration, rather than the system as tested. Oops. JM

We'll Double-Take It

Fley, what's the deal? The December 1994 issue says Gateway 2000's Ps-90XL is an MVP finalist and an "awesome multimedia machine," a bargain price" ("The Editors" Choice," page 126). Your February issue ("The Ultimate PC," page 148) says the same machine is "marred by poor performance" and "too many things aren't right." What's the story?

Blake Eitniear East China, Michigan

"FOOLISH CONSISTENCY is the hobgoblin of little minds," said Ralph Waldo Emerson. It's amazing how quickly our industry changes: When we first looked at Gateway 2000's P5-90XL, it was the hottest thing we had seen. Then everybody else came out with 90MHz and 100MHz systems and Gateway was eclipsed. But sat vuned. IM

Can We Interact?

I think PC Computing's new CD-ROM is well-done and informative. But I have a problem with the interactive columns. In John C. Dvorak's column, if you don't agree with him early on, then he's "out of here." Rather than end the conversation, why not throw in a few more clips telling us why not throw in a few more clips telling us

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more about the topic? Ed Bott's interactive column is hard to disagree with, but at least he explains tech support. Ron White's CD-ROM reviews are great, as are the rest of the reviews, features, help, and extras. I look forward to the next one.

KEITH CLARK CARSON CITY, NEVADA

ACTUALLY, IT'S DESIGNED so that the only time Dvorak gives up is when you disagree with *every single* one of his points. That's hard to do—even with Dvorak. Interact with him honestly and you'll find lots more clips (By the way, to order this breakthrough CD, call 800-537-4860.) MCL

Taste of Our Own Medicine

I received my first edition of the PC Computing CD-ROM and was dismayed at how it invaded my system as well as by the complete absence of uninstall information and the lack of tech support. Not only did the program consume hard drive space, it added and changed system files.

When I finished installing, I couldn't run other CDs. I think the uninstall data should be included as a README file, PC Computing has railed against sloppy programs, poor tech support, and a lack of documentation. I think it is time you looked at your own product.

STUART L. PORTNER PLANTATION, FLORIDA

SYSTEM CHANGES are required to get a multimedia app to work with Windows. To support video, we added the latest version of QuickTime from Apple. Incompatibility with some old CDs may result from the fact that they retain older versions of QuickTime. We're working toward zero-footprint installation. Compared with most CDs, ours behaves extraordinarily well. MCL

Grumpy See, Grumpy Do

Grumpy, grumpy, grumpy. Is that all that the readers of this fine magazine are (or at least the ones who write)? I've come across letters from grumpy people grumping about Penn Jillette, Microsoft's vaporware, how you judge various hardware and software packages—the list goes on. When I get the chance to spend some time doing what I like. I'm as happy as can be.

PETER JARVENPAA

This Month's Jeep Thrills

Regarding your notebook torture tests ("Notebook Hell," January, page 124), you might be interested in an aneedote from an NEC dealer: A customer purchased a Versa M and accidentally ran over it with his Jeep. Apart from some minor damage to the case and floppy drive, and a slightly cracked screen, it still runs! Call it a testimony to how well NEC's Versas are built. They take a licking and keep on ticking!

RICH FARANA NEC TECHNOLOGIES

MAYBE it's a testimony to the wellbuilt Versa—or maybe they're just not building Jeeps tough enough. JOC



Shareware Your Thoughts

The "800 Throwbacks Peter, Paul, and XTree" (Oxtober 1994, page 210) meant a lot to me. The scope seemed to really address where I am with DOS utilities. I appreciated the words, "If you're just beginning to amass a collection of shareware tools." I hope Yael Li-Roop (Man of Manvan tools." I hope Yael Li-Roop (Man of Manwoman) continues to write these articles. Maybe you can make it a series.

PAT O'MAHONY Dallas, Texas

GLAD YOU FOUND Ms. Li-Ron's writing on target. You'll probaby also like Mr. Rich Schwerin's I-Way, which features all kinds of shareware goodles for husiness and for fun. IOC

The Net Is Safe for Democracy

I disagree with Jeremy Nimmer's comments in the January Mail ("This E-mail Is Officially OK," page 25) regarding censorship on the Net. He advocates requiring all access sites to provide a way to block parts of the Net, and agrees with the idea of prohibiting e-mail from users who are not on a personal "OK" list.

Requiring access sites to provide anything is silly. You can't censor what someone sees on the Net. But you can censor a newsgroup. If you force each site to be personally OK'd by a teacher, parent, or other person, you destroy the Net's usefulness. It isn't the government's problem, my problem, or the access provider's problem. If you don't want to read something don't read it.

Don't tell me what I should provide, or what I should have to censor. The government already does enough of that with the raids of BBSs. The day action is taken to censor the Net will be a dark day indeed.

JASON BURRELL IBURRELL@CRL.COM

For the Record

 In the February Help guide to communications and data sharing ("Videoconferencing Is Virtual Face-to-Face," page 242), Creative Labs' Sharevision PC3000 exchanges data as well as voice and video. • In the January Direct to You section ("Ethernet Cards: A Plumber's Helper," page 229), 10Base2 should be identified as Thin Fithernet and 10Rase5 as This Fithernet

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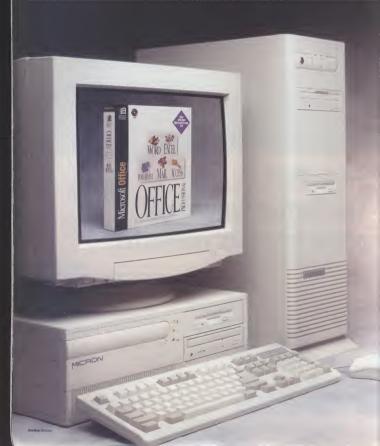
could be easier?

names. Then one click will

print it, another will fax it, and a third will convert it



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What's Spinning: Sales of edutainment CD-ROMs grew by 39 percent in one quarter last year, but sales of business titles grew more quickly—67 percent.



Info Appliances: Sales of home PCs passed those of standard color TVs for the first time ever last year. But the TV is still America's favorite entertainment appliance.



Net Use: Which business sectors use the Internet more than others? A sample of 350 medium-to large-sized companies found that manufacturing leads the stampede.

TELEPHONY

Universal Mailbox

Every morning, I get up, put on the coffee, then spend an hour or more firing up CompuServe, America Online, MCI Mail, Lotus Notes, and Schedule + one after another. While one computer is tide up digesting my morning helping of e-mail, appointments, and preselected news items, another is needed to take down voice mail and print faxes, including a daily news fax. Sound familiar?

Imagine not having messages and info scattered across the subdirectories of a halfdozen separate applications. And wouldn't it be great to get into all those documents with a single text editor and manage them—even voice mail—with a single file manager? Ever dream of intelligent agents for doing your electronic gophering, then screening and sorting this info heap?

Microsoft is spinning the same fantasy, as are its major groupware competitors, Lotus and Novell. All are reshaping their network offerings into



One-stop In-box: Soon you'll be able to retrieve your phone, fax, voice-mail, and e-mail messages from a single in-box.

universal in-boxes. Among the many products that will ride in on the Windows 95 bandwagon is Microsoft Exchange, a single in-box that appears as an icon on the deskton.

Naturally, the entire vision won't be delivered at the time of Windows 95's debut. But Exchange will let you send and receive e-mail, voice mail, faxes, and pages from the comfort of its rich-text editor. The look is closer to Microsoft Word than Windows 95's Word!Pad, with full formatting capabilities and

OLE linking and embedding. You an attach spreadsheets, WAV files, or AVI video clips, and send, receive, or broadcast faxes. You can also send and receive schedule requests. And everything will be a desktop object, so even soke mail can be dragged and dropped with Explorer, Windows 95's answer to File Manage.

In the first go-round, the Exchange Client will connect with Microsoft Mail, Compu-Serve, and Internet mail services via Microsoft-built drivers, and

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Next-Generation Color Printers

it will connect with other popular characteristics with control and their gateways. Microsoft is relying on third parties such as Octel Communications to provide paging and voice-mail solutions. Exchange will replicate everything across all servers, thereby making your in-box a one-stop QuickieMart for electronic information.

Novell, meanwhile, is closing in on a similar project for its groupware product, Group-Wise, which should ship as early as this summer. MH

Two-Sided CDs A big year for CD-ROMs? You could call 9.6 million titles in 1994 a big year. Now they're going Hollywood. Sony and Philips have teamed up to create a 7.46GB CD-ROM standard. That's about 11 times the storage capacity of current discs and enough to hold a full-length movie or a very long computerbased video. Toshiba and Pioneer have put forward a competing double-sided standard. Examples of either may not be out until the second half of the year, but rest assured, movies are coming to a small screen near you. MH

Single-Pass Color Just when you thought color lasers were as good as color gets, Tektronix has changed the rules. Improving on solid-ink technology, the Phaser 340 has a larger print head than previous solid-ink printers and can place the image on the page in a single pass instead of line by line as most printers do. The payoff? Fast, high-quality output with a lower cost per page than color lasers, Check out "Stun Them with a Color Phaser" on page 60 for our review of the first continuous-tone color laser KC

Critical Mass

The third time's a charm, as far as Apple is concerned. The **Newton MessagePad 120** features better communications options, a **clearer screen**, and enough voltage to run high-power peripherals. It all adds up to a **PDA with legs**—finally. The key to usability, though, is the availability of **1,000 apps** such as **Pocket Quicken and ACTI** for Newton. ss

Newton MessagePad 120 / Apple Computer / (800) 365-3690, (408) 996-1010 / \$599 est. street price / Reader Service No. 604

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Product

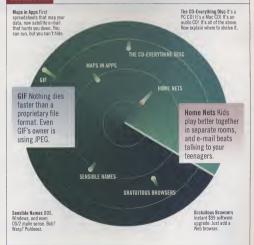
What's a gig cost these days? Under \$500 if you know where to look. Here are the least expensive 1GB or larger Enhanced IDE hard drives we could find as of January 25, 1995

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RADAR GIF BITES THE DUST, NETWORKS COME HOME



What's on the Scope? If a blip is near or moving toward the middle of the radar screen, check it out. If it's moving off the screen, steer clear for now.





Kick Your 486 Into Overdrive

If you've been eyeing your 486's overdrive socket as a hedge against obsolescence, its time has arrived. Well, sort of. Intel's long-delayed 486-to-Pentium OverDrive chip, previously dubbed the P24T, promises to bring 63MHz Pentium processing might to most 50MHz SY2 and DX2 systems, as well as 25MHz 486-based systems. Your mileage, however, may vary.

Installing the OverDrive chip is a snap: Intel supplies a software demo that walks you through the process. Based on the company's low-power, 3.3-volt design, the OverDrive includes its own voltage regulator and a fan to stay cool.

Performance gains on a 25MHz 486 ranged from 57 to 115 percent. The boost for a 50MHz 489 was less dramatic: It ranged from 13 to 53 percent. If that sounds good, consider the OverDrive's \$449 price tag—a substantial down payment on a full-fledged Pentium. Also, it falls short of what you'll see with a true Pentium. Our 60MHz model was 32 percent faster in application tests.

OverDrive chip for 33MHz and 66MHz 486s in June. Also in the works: a 120MHz Over-Drive chip for 60MHz and 66MHz Pentiums. WT

OverDrive / Intel / (800) 538-3373 / \$449 est, street pnce / Reader Service No. 609

Prodigious Makeover

Prodigy, the IBM/Sears online collaboration often maligned for its lessthan-attractive user interface, has finally cleaned up its act. **Prodigy's** face-lift.code-named P2. retains all current Prodigy features—news.

weather, sports, and financial information—under a Windows interface. The advertising is still there, but Prodigy has tried to make it less intrusive. Even better, unlimited Web access is part of the monthly service charge of only \$9.95. RS

Prodigy / Prodigy Services / (800) 776-3449 / \$9.95 per month / Reader Service No. 610



MICROSOFT NETWORK

A 'Civilized' Alternative to the Net

To get anywhere in this world, you need the right connections. That fact is obviously not lost on Microsoft, which earlier this year announced plans to turn the Microsoft Network (MSN) into the world's largest port of entry for the Internet.

If you though the MSN was strictly a CompuServe killer, think again. Bill Gates has bigger plans for the online service that will be integrated into Windows 95. Microsoft has contracted with Internet service contracted with Internet service provider UUNET Technologies to build a workwide dial-up network that will be hooked into UUNET'S TCP/IP backbone. MSN subscribers who choose to cistablish a point-to-choose to cistablish a point-to-

Internet or access the MSN's more structured offerings. And while callers who dial in to the existing AT&CT/SPINT X.25 network won't have to deal with TCP/IP setup, they will be limited to MSN's content.

When Microsoft's dial-up network is fully built, it should offer an online something for

point protocol (PPP) connec-

tion will be able to explore the

When Microsoft's dial-up network is fully built, it should offer an online something for nearly everyone. Performancesensitive Net surfers will be attracted to its high-speed connections: Anthony, Bay, the MSN's Director of Internet and Corporate Services, predicts that by the end of 1995 **a huge percentage of the United States and a smaller percentage

of the rest of the world" will have MSN access via 28.8Kbps and ISDN lines.

The squeamish and the cautious are also expected to stick with the MSN, which Bill Gates calls the "civilized" alternative to the Net. Its organized content, with selected links to the Internet and a systemwide ratings system, will make it easier for parents to lock kids out the Net's seamier neighborhoods.

Early beta versions of Windows 95 included crude textbased Internet tools. Expect that to change by the end of this year or early next year. Microsoft has licensed the source code for NCSA Mosaic, the ubiquitous World Wide Web browser. Ultimately, a 32-bit version of Mosaic, tuned for use with the MSN, will be available to any Windows 95 usel.

Will these developments appear in time for the commercial release of Windows 95? No way, Still, Microsoft promises that the Microsoft Network will be live when Windows 95 is released and that the UUNET connections will be widely available by year's end Issues of packaging and pricing, mean-while, are still up in the air, EB

Contributors to Pulse: ED BOTT, KYLA K. CARLSON, JAMES OLIVER CURY, MIKE HOGAN, MATTHEW LAKE, RICH SCHWERIN. Edited by WENDY TAYLOR



Keep the Riffraff Out: The thoughtfully organized content on the Microsoft Network will make it easier for parents to lock out the Net's seamier neighborhoods.



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Paul Somerson

Task Masters



ere's some welcome news: The Application, as we know it, is finally dead. OK, maybe it's teetering on life support, sucking up some LAST-GASP GOBS of Medicare on its way out. What did it in? Spiraling overcomplexity and featuritis started it on its slide. Takeno-prisoners suite-crazed marketing accelerated the process. And the first real glimmerings of OLE 2.0 integration sealed its fate. But what

drove the stake through its heart was an elegant usability breakthrough from the Novell (née WordPerfect) folks called QuickTasks.

For years we've been LYING TO EACH OTHER. We've been saying we want powerful PC tools. Wrong. What we really want is to Get the Job Done. People lie like this all the time. For example, they'll tell you someday they want to build a dream house. But the last thing in the world they actually want is to do is schlep a bunch of power tools around. The truth is that they want an expert like an architect or contractor to ask them some questions and then build it for them. Same with PC tasks.

Microsoft figured this out years ago when it snuck a few "wizards" into its Publisher program, and later moved these into its other apps—oops, there's that word again. But it treated these as BIT PLAYERS, shortcuts inside specific programs. You first had to open a spreadsheet or word processor and then figure out how to wake up the appropriate wizard.

Novell lets you do this too. But it also moved triggers for its wizards (which it calls "coaches") OUTSIDE THE PROGRAMS. Novell's PerfectOffice 3.0 comes with a suite manager called DAD that looks like Microsoft's MOM suite manager on steroids. In addition to

launching suite components and performing common PC chores, the far more powerful DAD lets you quickly open any recently used file, run any command, use the slick file manager, hop into DOS, or best—take advantage of its muscular QuickTask menu.

Want to create an instant cash flow statement, balance sheet, fax, agenda, calendar, budget, slide show, invoice, expense report, preclease, purchase order, resúmé, brochure, greeting card, or Gantt-chart project manager? Or do network management, or check your mail, or dispatch MORE THAN 60 COMMON TASKS? Zap! One click on the cross-application menu and QuickTask launches the right software, loads the right templates, walks you through the process, shuffles data from one place to another as needed, gives you a chance to customize the results, and you're done. No fuss, no muss, no apps.

Now some of us still like to tinker in the basement or under the hood or onscreen. If you're a toolhead, DAD politiely gets out of the way. But if you're a typical overworked businessperson who hates manuals and tutorials, and just wants to get lots of jobs done as efficiently as possible, ask DAD for some task-oriented help. And KISS YOUR APPS 6000-BYE.

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John C. **Dvorak**

An AFD API



I've always been fascinated by the research labs of IBM, Bell, and now Microsoft, and amazed by how many interesting products never see the light of day. Xerox's Palo Alto Research Center (PARC) is notorious for this. IBM products usually get out the door, but are seldom promoted properly. Now we have Microsoft's labs. I was

lucky enough to visit Microsoft's facility on the first of this month.

Before you go into the labs, you get a long briefing from Executive Vice President Steve Ballmer about Microsoft's disclosure policy. The gist off is that you can say whatever you want, but Microsoft will deny everything. Then he goes on to tell you how Microsoft does not intend to invent something in the labs to let it languish. Everything the company does will be released and promoted.

That said, I was stunned to see the direction in which Microsoft is heading. If you think Bob, that wacky Windows shell, is wild, you have to appreciate that Microsoft is going into consumer gizmos in a big way. "The potential for software is largely untapped," said Microsoft's Senior Vice President Jeff Raikes as he personally unwelled the Microsof Sports Challenger line of athletic equipment, highlighted by the Wonder Bar.

The Wonder Bat was invented by a Bostonian coder who, as the story goes, was fustrated by watching the Red Sox. Anyway, the Wonder Bat uses a 486-based controller chip set to change the actual swing of the bat using an internal piston and some protruding air jest. The batter wears a special vest and hat that incorporate a simple soan-based triangulation system.

Described as a kind of speed and motion detector, the system is very light and doesn't interfere with the bat swing. At the bottom of the vest is a small wire with an RJ-11 Jack that plugs into the base of the bat. A thin metal film on the handle grip gives the user a short static shock when it's time to swing. The accurate

racy and speed of the bat are largely a function of the piston and the air jets. I tried the Wonder Bat and it takes some getting used to. But within about ten swings I got the hang of it and began to hit the ball solidly every time—even with my eyes closed!

The computer that controls all this is a

small unit worn on the batter's back. The kernel, according to Microsoft, is Windows NT. The system After BOB, adjusts for lag time between the electric shock and the what's next? actual swing, factoring in the arc of the user's swing. Microsoft thinks When the ball is out of the strike zone, no shock is sent you'll flip for the to the batter. The system drawbacks involvé the WONDER BAT and

drawbacks involve the pressure needed for the air jets. Currently, the CO₂ vessel inside the bat makes the handle too fat for most users. Microsoft says it will fix the problem shortly. Using many of the same technologies, Microsoft

mouse-driven

hased on the

sporty SLOOF

API, part of the

LIRPA protocol.

Wonder Skis, all

technologies, Microsoft plans to release Wonder Skis. These products aren't as fully developed, but look like they have potential for all mediocre skiers. Again there is the radar, as well as

a rather large backpack containing the computer and some air canisters. The skis themselves are pretty clunky because they're covered with compressed air jets, and a large front and back piston sit on either end of each ski to control balance.

The skis look a little like two logs. + Even on April Fool's Day.

Microsoft people call this look "futuristic." Little rudders under each ski help stabilize the user during turns. The skier wears a special pair of gloves similar to virtual reality gloves, and in one test version controls direction by pointing either hand toward the desired destination. Another prototype has a small thumb mouse to direct the skis. "A dead man could win the Olympic Giant Slalom on these skis," said Raikes.

Ideally maybe, because Microsoft had no videos or proof that these things work at all. In fact, the company seemed more enamored of the fact that the skis had a new application program interface (API) so programmers could optimize them for various skiing events. A special langued called Ski Logic Object-Oriented Fortran (SLOOF) makes coding chores easy for seeinners. I was told.

Microsoft intends to introduce a complete line of programmable athletic gear and will promote the superset of the Wonder Ski API—called Logic Initiated Redundant Programmable Athletics (LIRPA)—carly in 1996. "Probably right at the beginning of the second quarter next year," Ballmer told me later."

Meanwhile, within a few years Microsoft might do to the world of sports what it did to the world of computing: domination by diversification. I'll be reporting in the months ahead on other offbeat Microsoft developments including the "Smart" can-opener; a weird plan to

bring water to the world's deserts; a combination mouse and phone; a rope that, incredibly, generates sound and is believed to be the next fad in midrange speaker design; and proof that if it has the name Microsoft attached, there's credibility.

"The ZEOS Pantera"... For The

- PC Magazine, September 27, 1994

chart!" PC World said the Pentium-66 and Pentium-90 processor-based Pantera PCs were "the fastest system(s) ever tested."

PC/Combuting said: "If you want allout horsepower with room to grow, the Pantera 90 from ZEOS is ideal." So ideal

PC/Computing gave it their Best award and added "Measurably the best in its category...."

What makes the Pantera blow all others away? Superior engineering-starting with a ZEOS designed motherboard, created specifically to take full advantage of the latest technological advancements. The motherboard is stocked with exceptional features such as an on-board PCI Local Bus IDE Controller and support for up to four IDE devices. For the fastest video performance, we give you a Diamond Stealth 64-bit PCI video card standard

It's true! The ZEOS Pantera is as good as it gets. Leading experts from top industry publications all agree that the ZEOS Pantera is the best PC available. Unparalleled in its field, the Pantera has continuously earned award after award-month after month

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Supreme Performance



The ZEOS Pantera based on Intel's 486 and Pentium processors, is breaking record after record with its supreme power and awesome performance.

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Package 1		Package 2		Package 3		Package 4	
486DX2-50	\$1345	486DX2-50	\$1645	486DX2-50	\$2145	486DX2-50	\$2545
486DX2-66	\$1395	486DX2-66	\$1695	486DX2-66	\$2195	486DX2-66	\$2595
DX4-100	\$1545	DX4-100	\$1845	DX4-100	\$2345	DX4-100	\$2745
Pentium-60	\$1645	Pentium-60	\$1945	Pentium-60	\$2445	Pentium-60 Pentium-75	\$2845 \$2895
Pentium-75 Pentium-90 Pentium-100	\$1695 \$1995 \$2195	Pentium-75 Pentium-90 Pentium-100	\$1995 \$2295 \$2495	Pentium-75 Pentium-90 Pentium-100	\$2495 \$2795 \$2995	Pentium-75 Pentium-90 Pentium-100	\$3195 \$3395
➤ 4MB RAM		➤ 8MB RAM		➤ 16MB RAM		➤ 24MB RAM	

- ➤ 340MB local bus IDE hard drive with 120K cache. > 3.5" 1.44MB floopy
- dick drive ➤ Diamond Stealth 64-bit PCI local bus SVGA color.
- graphics card with 1MB DRAM ➤ ZEOS 14" 1024 x 768 non-interlaced SVGA color monitor, .28mm dot pitch
- ➤ Six-hay deskton case with two cooling fans
- ➤ Microsoft Mouse ➤ MS-DOS 6.2. Windows for Workgroups 3.11

- ➤ 528MB local bus IDE
- hard drive with 120K cache ➤ 4X CD-ROM drive and
- 3.5" 1.44MB floppy drive ➤ Diamond Stealth 64-bit
- PCI local bus SVGA color graphics card with 1MB DRAM
- ➤ ZEOS 14" 1024 x 768 non-interlaced SVGA color monitor, .28mm dot pitch ➤ Six-bay desktop case with
- two cooling fans ➤ Microsoft Mouse
- ➤ MS-DOS 6.2. Windows for Workgrouns 3.11

- > 850MB local bus IDE hard
- drive with 256K cache > 4X CD-ROM drive and
- 3.5" 1.44MB floppy drive ➤ Diamond Stealth 64-bit PCI local bus SVGA color
- graphics card with 1MB DRAM ➤ ZEOS 15" 1024 x 768 non-interlaced SVGA color
- monitor, .28mm dot pitch ➤ Six-hay deskton case with
- > Microsoft Mouse
- ➤ MS-DOS 6.2, Windows
- for Workgroups 3.11 ➤ Lotus SmartSuite

- ➤ 1GR local bus IDF hard
- drive with 256K cache ➤ 4X CD-ROM drive and
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- for Workgroups 3.11 ➤ Lotus SmartSuite



Included With Every ZEOS Pantera: ➤ Genuine Intel® Processor ZIF ➤ Slots: Three PCI & 4 ISA (486).

- socket for easy upgrading. ➤ Diamond Stealth PCI local bus color graphics card with 1MB
- DRAM, upgradable to 2MB DRAM. > Two high-speed serial ports and one enhanced parallel port on
- the motherboard. ➤ Flash BIOS

- 3 PCI & 5 ISA (Pentium). > 200 watt power supply with builtin surge suppressor. Switchable
- between 115/230V. ➤ ZEOS 101-key space-saving keyboard. > FCC Certified Class B: UL Listed.
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59	Internal 14,400 bps V.32 bis Modem with 14,400 bps Send/Receive Fax	15
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486DX2-66 Pentium-60 Pentium-75

- \$1995 Package #2: > SMR RAM ➤ \$28MB local bus IDE hard drive
- ➤ 4X CD-ROM drive, 3.5° 1.44MB FDD ➤ Diamond Stealth 64-bit PCI local bus graphics card with IMB DRAM
- ➤ 14" SVGA color monitor > 6-bay desktoo case ➤ MS-DOS, Windows for Workgrouns.

Microsoft Mouse

486DX2-66 \$2095 Pentium-75 \$2395

Top Gun: The above system modified to include

- ➤ 128K SRAM cache (486). 256K SRAM cache (Pentium) ➤ Diamond Stealth 64-bit PCI local bus
- graphics card with 2MB VRAM upgrade 15" SVGA color monitor upgrade ➤ 14.4/14.4 send/receive fax modern
- ➤ Lotus SmartSuite

486DX2-66

➤ 340MB hard drive

➤ 4-bay desktop case

Microsoft Mouse

Package #1:

➤ 3.5° 1.44MB floppy drive

➤ 14° SVGA color monitor

➤ 4MB RAM, 128K SRAM cache

➤ VESA local bus SVGA color video

➤ MS-DOS, Windows for Workgroups,

Ambra"

\$1245



- Pentium-75 \$2895 Pentium-90
- Editors' Choice: ➤ 16MB RAM, 256K SRAM cache > 528MB local bus IDE hard drive
- ➤ 4X CD-ROM drive, 3.5" 1.44MB FDD ➤ Diamond Stealth 64-bit PCI local bus
- graphics card with 2MB VRAM upgrade ➤ IS* SVGA color monitor ➤ 6-bay desktoo case
- ➤ MS-DOS, Windows for Workgroups, Microsoft Mouse



- **Hottest Pantera:**
- > 1GB local bus IDE hard drive ➤ 6-bay desktop case (Pentium-75) 10-bay vertical case (Pentium 90 & 100)
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- Best MM: ➤ 16MB RAM, 256K SRAM cache
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- ➤ 16-bit sound card, stereo speakers ➤ Diamond Stealth 64-bit PCI local bus
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- ➤ 10-bay vertical case MS-DOS, Windows for Workgroups, Microsoft Mouse

In Later SmartSmite



- The above system modified to include ➤ 24MB RAM
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DX4-100 \$3195

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TALKING BACK



was at a party the other night when I finally couldn't stand it anymore. In the middle of a discussion between Lan orthodontist and a graphic designer about interrupt problems in old I/O boards, my eyeballs reared up in their sockets, my knees grew wobbly and gelatinous, and my mind began to scream "No! Augh!" in a high-pitched wheeze only

I could hear. I recled away from that conversation and past another one that seemed to be about CD-ROMs that don't behave well with anything less than full Sound Blaster compatibility. "Aieeee!" my frontal lobe screeched. "Is there nothing worth talking about but computer-related effluvia?!" And the answer came back from the void: "Not lately."

I found a couch and settled down. To my left, a tall guy with a chinline beard was vattering on about how many megabytes of memory his hard drive had. I didn't even have the strength to correct him. I was demoralized. For years, it's been me who's bored people with obsessive cyberchat. Now I look around me and see that the rest of the world has caught up and is just as boring as I am. Take away our computers . . . what would we talk about? I remember the good old days before

we got our first Kaypros, when people used to aggravate each other with a wide variety of issues, including:

Politics: There were wars to be for and against. A range of domestic issues were also deemed fit to fill entire minutes at a time.

Movies: They're not interactive and sometimes involve leaving one's home, but heated conversations were often enjoyed by individuals who responded to the laughs, thrills, and, occasionally, ideas that they generated.

Books: Back when, folks read more than magazines, product documentation, and error messages. Their "minds" often got stimulated by these experiences to the point where they would share their thinking with others.

Television: The kind you could talk

back to without expecting a response.

Food & Wine: Maturation beyond the callow twenty-something years brought appreciation of the finer things. In the late 70s, I recall an entire evening enjoyably spent over a pot of something called fondue, discussing cheese, It was fun.

Sex: Not cybersex. Not virtual sex. Not sex over modem or interactive interface. Just totally retro gossip about who was zooming whom. At the The WORLD is

filled with

GLORIOUS

WONDERS and

people to share

them with, So.

why talk about

HIGH-SPFFD data

transmission on

this BEAUTIFUL

time, it seemed interesting. Miscellaneous: Occasionally, people searched

around for a subject and surprised each other with the results. This art, sadly, is now lost, replaced by chat about CD encyclopedias.

The day after the party, I had a doctor's appointment. Nothing serious, mind you. After the exam, I waited in Dr. Berman's office for him to talk to me. On his desk was a Gateway 2000 subnotebook with a PC Card jutting out the side of it. The doctor came in. We shook hands. Just to make conversation before we got down to night? business, I said something like, "I see you have a Gateway. Like it?"

Turns out he did. So we talked about how light it was, and I wondered whether the keyboard was too small for adult-sized hands, but he swore that no, it was completely convenient, and then he showed me his PC Card and I forget now what it was

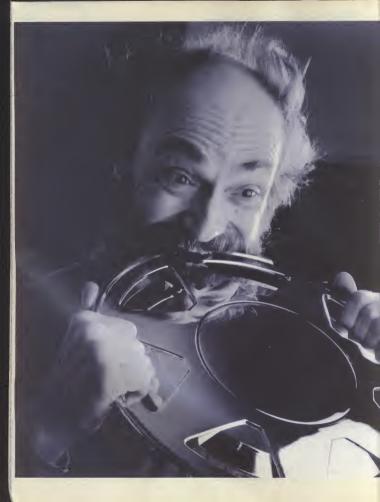
supposed to do because I was wondering what was going on with my digestive tract now, and was less engaged in personal computing issues than perhaps I ought to be, but hey, I recognized a man in love with his computer and which of us hasn't been there? So I got the heft of the Color-Book and saw how it plugged neatly into a nearby phone jack. It was cool, I can attest to that. Finally, putting it down, Dr. B. leaned across his desk enthusiastically and met my eyes. "The thing I do with this little guy is most of my finances," he said. "And I found out this most amazing thing about the new Ouicken program I got. It's incredible, but there's this bug in it. I was doing my finances the other night and all of a sudden I realize, hev, this thing won't write checks! And that's exactly what I need it to do! So I called the people at

Quicken and they were incredibly great about it and they sent me a patch on floppies to fix it and boom, it was fixed! Isn't that amazing?"

"Yeah," I said. And it was, too, Bugs are one of my most favorite subjects. The topic also provided a natural bridge to a discussion of the parallels between human and computer viruses. So then we talked about my software for a while. Turns out I'm fine. Then I went back to my office.

On the way up in the elevator two executive types were conversing. "No," said one, "You don't need to have compatible machines as long as the transfer protocol is established beforehand." And I figured hey, why fight it.

So, if you've got a couple of minutes, there's this whole question of PCI slots I'd like to clarify. I mean, what the heck are they? How do they work with existing peripherals? Sit down and take a load off. Let's talk about it.



Since 1975. Ivan Opachevsky's somewhat unorthodox diet has included, 6 cars, 10 shopping carts, 8 TV sets, 3 computers, 1.000 record albums and a twin-engine airplane.

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Talk about fast food... Ivan O. devoured the 290-horsepower. dual carb '60 Corvette pictured below in a mere 4 months. More important, WinFax PRO saves you from eating up time hiking back and forth to the fax machine since you can conveniently send and receive faxes right from your PC. Plus WinComm PRO gives you double-click access to many



on-line services, and features Delrina's Internet Messenger" for sending and receiving Internet e-mail. You can get WinFax PRO and WinComm PRO together in Delrina Communications Suite.

Untangle the World Wide Web

If NCSA Mossic was the killer app that put the World Wide Web on the map, Netscape Navigator may well be the software that finally takes people there. Netscape Navigator is faster than Mosaic, easier to use, and supports cutting-edge HTML features, NetHeads and Websters: If Netscape Navigator is not your surfboard yet, it soon will be. Net novices: If you're thinking about getting on the Web, Netscape Navigator is a great reason-and a great place-to start, particularly when it comes to usability.

Netscape Navigator's usability edge is obvious the moment
you click on your first hyperlink. Unlike Mosaic, Netscape
Navigator displays documents as it downloads them, and links are available the moment they appear onscreen. The result is faster surfing because you don't have to wait for an entire document to load if the link or text you want is already in yiew.

Click and Run For example, as soon as you see a desired link, click on its, Netscape Navigator will stop loading the document and move on to retrieving the linked document. This feature is a huge improvement over Mosaic (which still doesn't offer it as of version 2.0alpha8), and it's quickly becoming a browser standard.

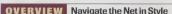
Another useful feature in Netscape Navigator is its Stop button, which actually works. If you've tried clicking on Mosaic's sprinning globe, you know that it stops the process only about half the time. With Netscape Navigator, however, clicking Stop will instantly abort that page no matter

where you are in the transfer, and display what has been retrieved so far. And as a kind nod to modem users. Netscape Navigator caches inline graphics from Web pages, storing them on your hard drive and loading them from there the next time you access that page (America Online and CompuServe do the same thing) This saves a substantial amount of downloading time and takes up less disk space than you might think (typically about 5K per site. though you can adjust the disk cache size to your liking).

Netscape Navigator also reads newsgroups, letting you subscribe, follow threads, and post replies right from the browser. If you're an active newsgroupie, you'll probably want a dedicated news reader, but for most people this built-in version will do just fine. The current version of Netscape Navigator lets you send e-mail but not receive it—watch for an e-mail reader in the next version. Likewise, look for improved bookmarking. The current version's implementation is somewhat clumsy and takes too long to load and unload from memory.

Secret Services While the competition plays catch-up trying to add these features, Netscape Navigator goes even further ahead with support for two major innovations. First, it has built-in Secure Sockets Laver (SSL) security through RSA public key cryptography and ISO X.509 digital certificates. SSL relies on a combination of server authentication and data encryption to keep data exchange private and verifiable. Netscape Navigator uses its borders and a set of small icons to display a document's security status when you retrieve it and will warm you if you're about to send data to an unsecured site.

The second innovation is more immediately noticeable. Netscape Navigator has quickly gained notice on the Web by supporting HTML features not yet formalized into the HTML standard, including alignment of graphics, length and thickness of horizontal rules, and





Beyond Mosaic:

Netscape Navigator takes Web browsing to a whole new level, surpassing even Mosaic in usability, speed, and cuttingedge HTML pagedesign features. A. Choose your favorite Location using the easily accessible URL form.

B. Looking for the latest? The What's Cool! button leads you to the newest Web's sites.

C. Powerful directory and search buttons link to more than a dozen query tools.

D. Pages designed for Netscape Navigator support blinking text and variable line thickness.

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Graphics caching to your hard disk or memory and instant document links cut your search times in half. ****4

TECHNOLOGY: Unique support for new HTML features such as graphics alignment and blinking text; Secure Sockets Layer encryption.****

verdict: Pioneering new standards and taking the Web by storm. What are you waiting for? Download a copy today.

improvement.****

SHORTCUTS FOR SEARCHING THE WEB



* Ref Tiber can ser let a swelf the rest rests*. Home bold in This Week! Pieds is Nationalisted Physics (Week 40)
 * Breamed, John (20)

* Rews and Gossip: Netscape Navigator displays newsgroups hierarchically.

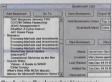
Buttons above the newsgroup title let you post and reply to articles. You can reply to the entire group or just the sender.



Name Your Preference: From the Preferences menu, Netscape lets you set the size of the memory and disk caches, and you can have it alert you when entering unsecured Web space.



Security Matters: Netscape warns you if you're about to send information to an unsecured server. Secure servers display a blue border around the document.



Confusing Bookmarks: Netscape's bookmarking feature is rich and detailed, but it's the most difficult part of the program to master. The Add Bookmarks Under and Bookmark Menu sections are confusing, as is saving bookmarks.

FILEBOX

Netscape Navigator

Competition: NCSA Mosaic, Spry's AirMosaic, Spyglass Mosaic, and Cello, but Netscape offers better HTML tools.

Minimum System

Requirements: 386 CPU, Windows 3.1, 4MB of RAM, 5MB of hard-disk space, Internet access.

Platforms Supported: Windows, Windows for Workgroups, Macintosi

Windows, Windows for Workgroups, Macintosh System 7.1, Unix versions for Sun Microsystems and Silicon Graphics workstations.

Other Features: Native JPEG image decompression, Secure Sockets Layer (SSL).

Free (ftp from ftp.mcom.com) of \$39 direct for commercial version with service and

version with service and support Netscape Communications (800) 638-7483, (415) 254-1900 Reader Service No. 621

blinking text. As a result, pages designed for Netscape Navigator have more pizzazz than standard Web pages.

Anyone who plans to use Netscape Navigator for educational, non-profit, or evaluation purposes can download Version 1.0N from the Internet and use it at no cost (fip to ftp.mcom-.com to retrieve it). If you want a fully supported commercial version, however, order Version 1.0 for \$39 (plus \$20 for the optional documentation). Netscape Navigator's server packages include Netsite Communications Server (\$1,495), which offers moderate security, and Netsite Commerce Server (\$5,000), a fully secure package designed expressly for Webbased monetary transactions.

Although bookmarking is rather clumsy and there's no e-mail reader (yet), these are minor flaws. Netscape Navigator has very quickly overtaken NCSA Mosaic. The competition among browsers should

heat up soon: As we went to press, Quarterdeck released a sneak alpha preview of Project Normandy, which combines the power of a Web browserlike Netscape Navigator with an HTML editor like Hot-Meat (see "Internet Publishing Made Easy," December 1994, page 111) to let you create your own home page. But in the meantime, if you surf the Web or want to dive in, download a copy of Netscape Navieator today. NEIL RANDALI.

Guide to the Ratings

In each applicable area—usabitity,
performance, technology, and verdict—
a product is awarded from one to five
stars. In some cases, other factors (such
as price) also affect a product's verdict.
***** Excellent A market leader

that offers exceptional performance.

****Good Excels in a few areas; a
good buy, though not perfect.

****Acceptable Average for its class;

a justifiable purchase.

**Poor Out-of-date or substandard,
possibly offset by some positive features.

**Unacceptable Missing necessary

* Unacceptable Missing necessary features or suffering from subpar implementation; avoid.



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HARDWARE: CruisePad · Toshiba T2150CDT · Phaser 540 · OfficeF/X vs. Ace5000 · Power Macintosh 6100

Versa P vs. Armnote Pentium

Pentium Portables Take to the Road

When Pentium jokes first crack-led across the Internet (Question: How many Intel engineers does it take to screw in a light bulb? Answer: 186'342218', but that's close enough), a raft of first-generation Pentium portables was poised to ship. The flawed CPU brought the whole show to a standstill. With the "fixed" chip now in manufacturing pipelines, NEC. Technologies and ARM Computer lead the charge of long-awaited Pentium motebooks.

NEC's Versa P becomes the top-drawer portable in that company's line of notebooks. It features one of several high-resolution display options—including 24-bit color—as well as integrated 16-bit sound and the trademark versatility of the multimedia Versa M (see "NEC Captures the Raimbow," February, neze 63.

Vroom What sets the Versa P apart is its speed. Powered by a 75MHz Pentium, the Versa P performed more than 16 percent faster in our Windows application benchmark tests than the Toshiba T4900CT the first 75MHz Pentium notebook to hit the stores.

Such power has been long in coming. The 50MHz and 65MHz versions of the Pentium are too large, consume too hot. For almost a year, most manufacturers have opted for 75MHz and 100MHz DX4s for notebooks. However, the dime-sized 3.3-wolt 75MHz Pentium uses less power than a DX4 and runs far cooler.

a DA4 and ruins far cooler.

The Versa P is fast, but
ARM's Armnote Pentium is
faster. It outran the Versa P by
about 13 percent in Windows



They Run Fast, Not Hot: NEC's Versa P (left) offers the advantage of a high-res screen, while the strength of ARM's Armnote Pentium (right) is in its raw speed.



RUNDOWN TEST MECHANICALLY SIMULATES KEYSTROKES.

Finish Fast: The Versa P and the Armnote Pentium are the fastest notebooks we've seen. But with their shorter battery lives, this power is fleeting.

benchmark tests, thanks to a 256K L-2 cache. The Armnote Pentium is simply the fastest notebook we've ever seen. And even after several hours of use, it stayed cool as a melon.

Ta-da! Like the Versa P, the Armnote Pentium is wired for stereo-quality sound. The machine also features a 10.5inch active-matrix color display, an IRDA-compatible infrared port, and two Type II

PC Card slots.

Keyboard usability could use some work, however. Its function, Tab, and Esc keys are

too small. The up-arrow key is wedged to the right of the Shift key—a confusing arrangement we'd hate to see other manufacturers adopt.

Both the Versa P and the Armnote Pentium are built from the ground up for ultra-fast performance: The Versa P offers some display advantages and has a great keyboard, but those features will cost you—about \$700 more than the Armnote Pentium. If speed is your only concern, the Armnote Pentium will serve you well.

MARTY JEROME

Versa P

USABILITY: High-resolution video, spacious keyboard, versatile. ****

PERFORMANCE: Secondfastest Pentium notebook on the block. ***** TECHNOLOGY: Cutting-edge all the way. ***** VERDICT: Pricey, but it's a

winner. * * * * Armnote Pentium

USABILITY: Keyboard needs work, big screen.*** PERFORMANCE: The fastest portable—period.***** TECHNOLOGY: Sound, IR, and performance to boot.**** VERDICT: If speed is your

VERDICT: If speed is your primary concern, then this is your portable. * * *

FILEBOX

Versa P

Configuration Tested: 8MB of RAM, 540MB hard drive, high-resolution (800 by 600) active-matrix color display.

Expansion: Up to 40MB of RAM; 340MB, 540MB, or 810MB hard drive; two Type III PC Card slots (or one Type III); optional true-color or VGA (640 by 480) display.

\$6,099 est, street price NEC Technologies (800) 632-4636, (508) 264-8000 Reader Service No. 622

Armnote Pentium

Configuration Tested: 8MB of RAM, 720MB hard drive, active-matrix color display.

Expansion: Up to 40MB of RAM; 540MB or 720MB hard drive; two Type II PC Cards (or one Type III).

\$5,399 est. street price ARM Computer (800)765-1767, (408) 428-9800 Reader Service No. 623

Guide to the Ratings:

*****Excellent

**** Good

*** Acceptable

**Poor

* Unacceptable

USABILITY: Provides access to all your data, but it's bard to read or change, **'s PERFORMANCE: Faster than a phone line, if you don't

strav too far. ****

Walking Interface: Zenith's 3.2-pound

CruisePad gives you full access to the

applications and files

on your desktop PC

and network from a

tablet-sized display.

New! HARDWARE:

A Wireless Window to Your Desk

As the makers of personal digital assistants and pen PREVIEW computers strug-

gle to cram desktop technologies into ever-smaller boxes like circus clowns into a Yugo, Zenith Data Systems has a better idea: make the interface portable and leave everything else behind. The company's new 3.2-pound wireless tablet gives full access to a desktop PC-network included-from virtually anywhere in the office.

No Brain Unlike most pen tablets, the CruisePad contains no CPU, no hard drive, no RAM. Aside from a handful of ROM-based utilities, it's essentially a backlit digitizer, a battery, and a radio. Applications and data are stored in-and run from-your desktop system. The tablet's stylus is your mouse (or your fingers-the digitizer is touch sensitive). There's a small pop-up keyboard for input, and a port for attaching an external keyboard.

Actually, the onscreen keyboard is impossibly small, and pecking at it with the stylus takes patience. Blame this on the machine's cramped 8.5-inch monochrome display. (Psst. Zenith: A Windows display now demands color.) The machine's dimensions-9.8 by 10.6 by 1 inches-let you hold it comfortably in one arm while standing, freeing the other arm to write. We also like the builtin speaker, the LED panel for system status, and user-defined macro buttons. But its overall usability needs work. The CruisePad transmits

data at a rate of 1.6MB per second, though as you move away from the host's transceiver, performance drops noticeably. Communications software is embedded in the CruisePad's



Stay in Range: Now you can wander up to 500 feet in a typical office or up to 1,000 feet in an open space thanks to Zenith's wireless CruisePad tablet. It uses spreadspectrum, frequency-hopping radio signals to communicate with a desktop PC or server. Smart icons on the left side of the CruisePad's LCD tell you when you're in danger of losing the signal.



ROM, so access is initiated as soon as you turn on the tablet. The radio uses a spread-spectrum, frequency-hopping band in the 2.4GHz to 2.4835GHz range for coverage of up to 500 feet in most offices and 1,000 feet in open spaces.

These distances are optimistic for offices with many walls. You can enhance coverage by increasing CruiseLAN Access Points, but at \$1,899 per radio module, costs mount quickly. Zenith also offers a CruiseLAN ISA card for workstations (\$599) and a PC Card for portables (\$699).

Hip Hop Frequency hopping, in which the radio and transceiver automatically switch frequencies during a transmission, thwarts electronic eavesdroppers. In addition, data is encrypted during transmission, and the CruisePad provides password protection. And since the device stores no data itself. there's no threat of secrets getting into the wrong hands should the unit be stolen.

Zenith has rightly aimed this technology at markets such as hospitals, financial industries, and factories, where workers who spend much of their days on their feet can get speedy access to centralized databases. It makes getting at that data tremendously easy, but changing the data is far more laborious. Most businesses will need to ask themselves whether, in dividing the interface from the desktop PC, the CruisePad makes computing twice as accessible-or merely twice as

FILEBOX

CruisePad

Wireless

Communications: Spreadspectrum, frequencyhopping radio, 2.4GHz to 2.4835GHz frequency band, 1.6MBps data rate. Range: Up to 500 feet in

office environments and 1,000 feet in open spaces: extended roaming range possible with CruiseLAN Access points.

Battery: Nickel metal hydride.

\$1,399 est, street price; \$1,899 per additional Access Point Zenith Oata Systems (800) 533-0331 Reader Service No. 624

MARTY JEROME

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ith MyBrochures" for Windows, it takes is around 45 minutes to complete a brochure. You can also create business cards, flyers, postcards-everything

you need to enhance vour professional image-in minutes! MyBrochures does it all in five easy steps:

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Take Toshiba's award-winning 4.4-pound Portégé T3600CT sub-

notebook, with its classic lines. high-touch keyboard, eve-popping color display, and long battery life. Then pump it full of protein powder, silicon, and multimedia razzle-dazzle, and you have the newest muscle machine on the beach, the Toshiba T2150CDT

Although this new Toshiba is officially part of the budgetoriented Satellite line, you wouldn't know it by looking at the system or its feature list. Reflecting a permanent shift in Toshiba's design for portables, the Toshiba T2150CDT is the identical twin of the diminutive Portégé T3600CT-but it's bigger in all the right places.

Portégé Plus The Toshiba T2150CDT has the same fulltravel keyboard with embedded pointer and ergonomic palmrest as the Portégé T3600CT, but its keyboard is larger and more comfortable. It also has the same active-matrix color LCD, but it's a full 10.4 inches instead of just 8.5 inches. The hard disk? Bigger. The memory limit? Higher.

For its enhancements, the Toshiba T2150CDT carries a few more pounds and a few more inches than the 4.4pound Portégé T3600CT. But the Toshiba T2150CDT makes great use of that space and weight by including a dualspeed CD-ROM drive and a built-in AC adapter/power supply. Still, its total traveling weight is only 6.9 pounds.

No Pain for the Gain When it comes to performance, the Toshiba T2150CDT packs quite a bit of power in its muscle. In fact, we clocked speeds that were faster than some

Speedy CD PCs

Windows Performance Battery Life (Hours:Minutes) 14% Faster 5% Slower

1-01

USABILITY: Crist 10.4-inch screen, superb keyboard lavout, **** PERFORMANCE: Makes 75MHz CPU feel like

100MHz **** TECHNOLOGY: VESA localhus video. ****

VERDICT: The way to travel

with CDs ****

Can't Lose: The Toshiba

T2150CDT borrows the

tested Portégé T3600CT

CD-ROM drive, a bright

16-bit sound, And did we

10.4-inch display, and

mention that it's fast?

hest from the time-

and adds big-ticket multimedia like a built-in

NOTE: MINSTONE 95 RUNS L5 OF THE MOST POPULAR MINDOWS BUSINESS APPLICATIONS. ZOIGIT BATTERY RUNDOWN TEST FI FOREWICKLY SAMILATES COMMON USER ACTIVITY

Running off a 75MHz DX4 processor, the Toshiba T2150CDT outpaces even 100MHz CD-ROM portables like the Panasonic CF-41. Its battery outlasts other CD portables too.

Portégé on Steroids:

100MHz DX4s that we've tested. And like Compag's Elite, the Toshiba T2150CDT carries its own AC adapter. Battery life is more than three hours on a single charge. The Toshiba T2150CDT's

one idiosyncrasy is its sidecar floppy. Years of market research show that floppy drives don't do anything for the average portable bearer. Yet floppies are still a weight-, space-, and power-wasting fixture on most portables. Our advice? Leave the Toshiba T2150CDT's lightweight sidecar in your garment bag and forget about it.

The subnotebook's built-in CD-ROM drive is another matter. With CD-based software sales up more than 250 percent in 1994, it's a rare productivity application-not to mention game or movie-that

you won't find on disc by yearend. Similarly, you can carry CD versions of your company's inventory, training manuals, or even video-bedecked sales presentations. Double Take Which leads

us to the big question: What's all of this going to cost? Fully loaded, the subnotebook sells for between \$4,899 to \$5,199 on the street-much less than other CD-ROM-equipped portables like the \$6,599 Panasonic CF-41 and IBM's \$8,149 ThinkPad 755CD (see "Multimedia in an Overnight Bag," February, page 59). And if you're on a tighter budget, the nearly identical Toshiba T2150CDS with a passive-matrix display sells for less than \$3,999. Either way, the Toshiba T2150CDT or T2150CDS are the CD portaFILEBOX

Toshiba T2150CDT

Competition: The and IBM's ThinkPad 755CD are two tough competitors, albeit much more expensive.

Features (as tested): 75MHz 486 DX4 with math coprocessor, 8MB of RAM (expandable to 32MB), 14ms 500MB hard drive. 385ms dual-speed CD-ROM drive

\$4,899 est, street price (as Toshiba America Information Reader Service No. 625

MIKE HOGAN

bles to buy.

Can **YOUR** graphics board do all this for only \$369?



Matrox MGA can!

That's why it won PC Computing's 1994 MVP award. The MGA Impression series combines the industry's fastest 64-bit VRAM technology with hardware accelerated Windows, video and 3D. And for only \$369!

But MGA gives you more than just raw processing speed. MGA lets you view your entire spreadsheet, document imaging or desktop publishing application all at once at an incredible 1600 x 1200 resolution. Your photographs and graphics designs will fly onto your screen in 16.7 million colors - even at 1280 x 1024 resolution. And your screen will refresh at a rock-solid, flickerfree 120 Hz

MGA is also your ticket into the future of video and 3D graphics. You can play back full-screen Video for Windows clips at a smooth 30 frames per second, and add up to 15 VM-based peripherals such as a frame capture board or MPEG card. And because MGA accelerates 3D directly in hardware, you can interactively manipulate your complex 3D CAD models and animations in real-time.

And if that wasn't enough, MGA also comes with over 20 Windows and CAD productivity enhancing features, and stateof-the-art, arcade quality 3D games created specifically to take advantage of MGA's advanced 3D polygon engine.

Oh, and did we mention that MGA has won over 35 international awards? Now what more could you ask for from a graphics accelerator!

- 43 million honest Winmarks¹
- Support for Windows 3.1, Windows NT and OS/2
- Drivers for AutoCAD, Microstation and 3D Studio DCI software and hardware¹ video acceleration
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 - Over 20 productivity features including Instant

ModeSWITCH™ for on-the-fly resolution and color depth switching without restarting Windows, and much, much more! See us at Comdex #M6946

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2 MB VRAM Non-Upgradeable

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trox Graphics Inc. : I514I 685-2630 Fax: I514I 685-2853



"(MGA Ultima Plus) is one of the fastest cards we have seen. PC Magazine, Best of 94 Jan. 10, 1995, p. 142



'It's the MGA Impression Plus' combination of sophistication and down-to-earth street price that wins it our MVP Award this year." PC Computing, Dec. 1994, p. 140

Circle 155 on reader service card.

and it's competitively priced.

Most impressive about the Phaser 540 is its capability to print continuous-tone color that is, it can print true color without having to simulate dithering patterns to make the yee "think" it's seeing color. The results are smooth graphic images (especially photographs) and rich colors.

Setting up the Phaser 540 requires about as much time as any of the other color lasers. One annoyance is that the Phaser 540's parallel port is non-standard: It's nor the same size as any other printer's, and the special cable that's required is not sold with the printer. You'll have to purchase this \$50 cable separately when you get the printer.

In addition, the software drivers, while simple to set up, give you minimal control over color options and output quality. We'd like to see more graphical examples of the features in the software and more control for the user over the type of output quality desired.

Smooth Tones If you plan to use your color laser to print mostly photographic images, the Phaser 540 is one step ahead of its competitors. Color images are rich and even, although they do have a tendency to be dark.

When printing a business presentation, the Phaser 540 produced smooth, color-rich backgrounds. However, blacks were not as clearly defined. As



A Box of Color: Tektronix's Phaser 540 color laser produces rich, even, continuous-tone color images, but its black-and-white output isn't as crisp as that of HP's Color LaserJet or QMS's magicolor.

Anticipation:
While the Phaser
540 didn't post
record speeds,
it was slightly
slower than HP's
Color LaserJet,
the faster color
laser we've tested.



a result, its printouts didn't look quite as crisp as those of its competitors. This was especially apparent with text-heavy documents. While the Phaser 540 can produce well-defined text, the characters lack the sharpness of the text produced by Hewlett-Packard's Color Laserfet or the rich blacks of OMS's magicolor.

Print speeds with the Phaser 540 were impressive. While not quite as quick as the Color LaserJet, the Phaser 540 was consistently faster than the magicolor and Xerox 4900 Color Laser Printer. The Phaser 540 also offers a

feature you won't find on other desktop color lasers: a copy station. Reminiscent of a desktop scanner, the copy station (a \$1.695 option) lets you produce multiple copies of a document without having to use a computer or access a file. In addition to providing multiple copies of a document, you can also reduce or enlarge an image or make adjustments such as contrast to the original much like with a dedicated copy machine.

Gross-Platform If you're in a Mac/PC environment, the Phaser 540 ships standard with Adobe PostScript Level 2, in addition to PCL5 and HP-GL. The standard 20MB of RAM means that you can print complex graphics images without

USABILITY: No-frills setup, proprietary parallel interface. *** PERFORMANCE: Competitive with HP's spry Color

LaserJet. ****
TECHNOLOGY: First desktop
continuous-tone color
laser—brillian!! *****

VERDICT: Superb color graphics, competitively priced.***

FILEBOX

Phaser 540

Competition: Hewlett-Packard's Color LaserJet, 0MS's magicolor, and the Xerox 4900 Color Laser Printer will save you \$500 or more, but the Phaser 540's continuous-tone color output is more advanced for printing color graphics.

dpi. Cost per Page: 15 to 35

cents per page depending on coverage of page. Memory: 20MB standard, expandable to 52MB.

\$8,996 list price Tektronix (800) 835-6100, (503) 682-7370 Reader Service No. 626

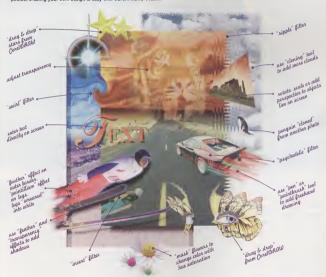
having to purchase extra memory, though you can expand the Phaser 540's memory to 52MB. Optional Ethernet, Token Ring, and AppleTalk cards offer direct connections

to a host of network protocols. All in all. Tektronix's Phaser 540 is a welcome addition to the growing world of desktop color laser printers. It offers a new standard for photographic images, though you do pay a slight premium for the higher quality images. Its black-andwhite text printing doesn't quite match what you'll get from HP and OMS's color lasers, but its continuous-tone color images are the best in the KYLA K. CARLSON business.

The new leader in photo-editing



Corel PHOTO-PAINT 5 Plus includes a powerful color management system and all the tools you will need to paint, edit and retouch your images. With dynamic special effects such as mesh warp, swirl, pinch and 30 perspectives, and the ability to import or scan photos, creating your own design is easy with Corel PHOTO-PAINT.



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- 10,000 clipart images . 100 TrueType and Type 1 Jonts











EGGHEAD SOFTWARE 🗒

Circle 229 on reader service card.

DSP Boards Catch an Mwave

The latest wave in audio and communications is Mwave, IBM's powerful and programmable digital signal processor (DSP). Spectrum Signal Processing's OfficeF/X and Best Data Products' Ace5000 are among the first multifunction boards to catch this wave, and the results feel a lot like multimedia surfing.

A DSP chip like the Mwave improves sound and telephony functions by freeing them from their dependence on the CPU, thereby giving them the fulltime attention they demand and allowing them to operate in the background. And since a DSP can process almost any type of digital signal, the Mwave also lets the Office TX and AceSoul Oboards mix audio and communication features.

Digital Voice Mail Both the Office/FX and Ace5000 combine 14.4Kbps fax and data modems with digital voice mail and 16-bit Sound Blaster-compatible serero sound. Because the Mwave can be upgraded via software, both boards also promise easy alterations such as raising the modem speed to V-Fast (28.8Kbps). In short, both make great home-office multimedia command centers.

The OfficeF/X is the easier of the two cards to install. Just plug the card in, load the software, and you're in business. Installing the Ace5000 requires setting tiny jumpers that are prone to bending. On the other hand, finding room for the OfficeF/X card might be difficult in certain systems. While it's only an inch or so longer than the Ace5000, that's enough to require a full-length slot in many PCs. Both boards are tall as well (rising about three-quarters of an inch above their metal brackets), which can



Multimedia Switchboards: The OfficeF/X and Ace5000 boards use IBM's Mwave DSP to mix audio and communications features so you get a full-duplex speakerphone and fax modem on a single card.

PICKS PUT A PHONE IN YOUR PC Complete voice, fax, and data solution on one card Less polished, but all the leatures are there

PC Operators: The Ace5000 costs about \$50 less than the OfficeF/X, but easier installation and better integration make the OfficeF/X a better buy.

OfficeF/X

USABILITY: Jumperless installation, only single-line telephone support. **** VERDICT: An excellent multimedia switchboard for one. *****

Ace5000

USABILITY: Setup and manuals could be made simpler, only single-line telephone support. ***

VERDICT: A solid compilation that only lacks better integration. * * * *

FILEBOX

OfficeF/X

Features: 14.4Kbps fax modem, voice mail, 16-bit sound, MIDI/joystick port. Warranty: One year.

\$299 est. street price Spectrum Signal Process (800) 667-0018 Reader Service No.627

Ace5000

Features: 14.4Kbps fax modem, voice mail, 16-bit sound.

Warranty: Two years.

\$249 est, street price Best Data Products (800) 632-2378 Reader Service No. 628

be a problem if you have one of those low-profile systems.

Universal In-box The software that controls the OfficeF/X's many functions is a mix of familiar and familiarlooking programs. Delrina's WinComm Lite and WinFax Lite are included for managing its modem-related duties, while Spectrum's own SwitchBoard software provides a full-duplex speakerphone, a contact manager, a call-notifying feature (with caller ID support), and a single in-box for e-mail, voice mail, and faxes. There's also an Internet e-mail program, as well as audio rack and controller utilities that look and work like stereo components. The OfficeF/X even comes with two gaming bonuses: a joystick/MIDI port and the bloodthirsty game Doom.

While the Acc5000 doesn't play game, it's capable of doing just about everything else that the OfficeF/X can do. Smith Micro's QuickLink Message-Center helps you to manage your communications chores-including voice mail—and a series of component-like utilities controls its audio features. Caller ID and speakerphone

support are optional, but there are several nice telephony touches such as fax on demand and pager notification.

However, there's one key limitation to both of these cards: While they can distrininate between voice, fax, and data calls, neither accommodates more than one phone line. Overall, the OfficeF/X is a little slicker and a bit more complete, but the two vary more in subtle voice-mail details than basic functions. And at street prices of under \$300, both qualify as tremendous bargians. CHRIS O'MALEY.

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are showing up in the most unexpected places. Our new FlexScan F2+15 and F2+17 models, for instance, are fast becoming the monitors of choice among everyday users around the world. And not just because the price is right. These monitors include an exciting new array of advanced technical features that continue Nanao's tradition of superior product innovation and industry leadership. Which means that all the performance features you've ever wanted for your business graphics, multimedia applications or WYSIWYG desktop publishing projects like 1024 x 768 resolution at up to 87Hz, PowerManager™ for energy savings, and WideView™ for edge-to-edge image displays - are there for you to enjoy. In the past, you wouldn't expect to see this level of quality - or these sophisticated features - in an everyday 15- or 17-inch monitor. But now, at these great prices, just about everyone can have a Nanao F2.15 or F2.17 on their business or home office desktop. Why settle for less than the top performing monitor you've always wanted? It's available and affordable - from Nanao.

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H-30-69kHz, V-55-120kHz Scan Freq. 1024 x 768 @ up to 87Hz Rec. Resol. Max Resol. 1280 x 1024 @ up to 66Hz On Screen Control ScreenManager' Standards

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DOS programs. ****
VERDICT: System 7 and
Windows with no
performance hit. * * * *

USABILITY: As easy as a Mac.

FILEBOX

Power Macintosh 6100 DOS Compatible

Features (as tested): PowerPC 601, Intel 66MHz 486DX2, 16MB of RAM (8MB for Windows, 8MB for System 7), 500MB hard drive, 16-bit Sound Blaster chip set.

Software: System 7.5, Windows 3.1, DOS 6.22, support for NetWare IPX and TCP/IP.

\$2,759 list Apple Computer (408) 996-1010, (800) 776-2333

USABILITY: Runs off AA

New! HARDWARE: Power Macintosh 6100 DOS Compatible

Apple's Quick-Change Artist

In most offices, there are PC people and there are Mac people. But sometimes corporate standards or the need to use a specific program force people to go both ways. That used to require a bigger desk or a Mac running Windows painfully slow via software emulation. With Apple's new Power Macintosh 6100 DOS Compatible, you get a no-holds-barred Mac and PC all in oral

The key is the hardware. Inside the new Mac you'll find a 66MHz PowerPC, a 66MHz 486DX2, 16MB of RAM, and a 500MB hard drive. Two CPUs provide great performance under System 7 and Windows. The Power Macintosh 6100 cruised through our Windows benchmarks, outpacing a 33MHz 486-based Compaq Deskpro 433i. And while it didn't measure up to a



Intel Inside: Apple's Power Macintosh 6100 runs Mac and Windows software.

full-fledged 66MHz 486DX2 in every test, it's far superior to any previous Mac/PC solution. This time the Power Macintosh 6100's 486 CPU delivers true 66MHz speed and impressive graphics performance.

With all this speed comes great usability. You can cut and paste between Windows and System 7, and both CPUs will run at the same time. To keep track of the dual operating systems, you can either attach two monitors (no special hardware required) or switch back and forth on the same monitor with a simple set of keystrokes.

Another bonus is the builtin Sound Blaster-compatible 16-bit sound system. This gives you complete multimedia once a CD-ROM drive is added. Windows and System 7 will share the CD-ROM drive, just as they share the floppy drive, hard drive, and memory. You can even add memory directly to the DOS compatibility card for better performance.

If you're splitting your time between a Mac and PC, Apple's new Power Macintosh 6100 DOS Compatible can save you money and desk space, with no performance trade-offs on either side. ADAM MEYERSON

DECwriter 90ip

DEC's Portable Road Writer

If you're in search of speedy, high-quality on-the-road printing, the DECwriter 90ip might just fit the bill. That is, as long as you don't mind the extra 4 or 5 pounds it adds to your traveling weight.

The DECwriter 90ip produces sharp ink-jet output that makes you look good as you close that contract on the spot. Text output is a deep, rich black, though not quite as crisp as the laser output we've all grown accustomed to.

For its size, the DECwriter

90ip churns out complex documents at a rapid clip. But compared to Hewlett-Packard's DeskJet 320 ink-jet printer, the



Prints Charming: Output from the DECwriter 90ip is rich, though this printer is heavy for a portable ink jet.

DECwriter 90ip was about 40 percent slower for graphics and about 25 percent slower when printing text.

The best part about the

DECwriter 90ip's portability is that it will run off of ten AA batteries in a pinch, and these can be bought almost anywhere in the world. It also comes with a NiCad battery pack, which is good for about 80 pages on a single charge.

The DECwriter 90ig is a solid and affordable portable printer that's best suited for shorter hauls. For longer stims, consider the Citizen PN60 (see "Is That a Printer in Your Pockete" February, page 64), which is a full 2 pounds lighter. If you travel a lot, the bulky DECwriter 90jp may be more ballast than you want in your briefcase. KHA, K. CARLSON

batteries in a pinch. ***
PERFORMANCE: Slower than
HP's DeskJet 320. ***
TECHNOLOGY: Integrated
sheet feeder is a plus. ***
ECHNOLOT: A solid, inexpensive
portable wrinter. ** **2

FILEBOX

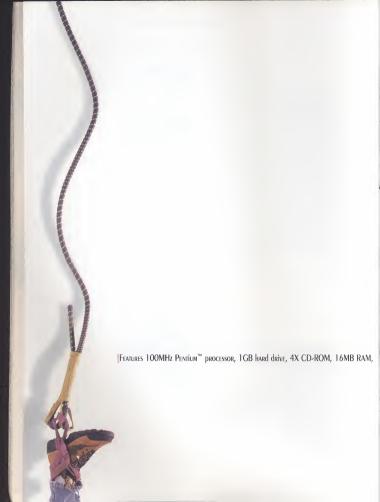
DECwriter 90ip

Competition: Hewlett-Packard's DeskJet 320 offers color at a higher price, and the Citizen PN60 and Pentax's Pocketlet are smaller but cost more.

5299 est, street price Digital Equipment Corp (800) 777-4343

Reader Service No. 632





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- 7-Bay Desktop Case ■ 101-Key Keyboard & MS Mouse 2.0 MS-DOS 6.22 & WFW 3.11
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- Mini Desktop Case
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- MS-DOS 6.22 & WFW 3.11 ■ MS Works 3.0 & Money

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- w/ 1MB DRAM ■ Quad-Speed CD-ROM
- 3.5" Diskette Drive ■ 15" Vivitron Color Monitor
- 7-Bay Desktop Case
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P5-60 \$1999 P4D-66 \$1799

(66MHz 486DX2 CPU w/ 128KB cacke)

P5-75 ■ Intel 75MHz Pentium Processor*

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- PCI Enhanced IDE Interface ■ 32-Bit PCI Graphics Accelerator
- w/ 1MB DRAM ■ Ouad-Speed CD-ROM
- 3.5" Diskette Drive
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Color improves recall and recognition performance compared to black and white.

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Color is all around us in our everydi we probably don't think much about color and how it affects us. But, image with all the lights the same color. Ho would the traffic light be? Color can produce a stronger response in the vi For example, adding color to a m

can increase ad readership 39% on A newspaper color ad can increase with the same as in black and wh decision type documents experie time and a 39% reduction in em same documents in black and a Research shows that color in hension, recall and recognition and white

Color Visuals % Breater Impact: Artico Retection Aureement Comprehension Attestics Perceptions

[1] CARR Report No. 110.3A "Does Color Increase Advertising Re ontpo*, Colenters Publishing Co. [2] "Update on spill run tests on soles effectiveness of ROP color ads #10"; intermal report of color serma black and white ada, 1988, Newspe per Association of America

(Borges, et al, "Recall or

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It's the business printer you've been waiting for, Office color that's so easy to use. reliable, and inexpensive, it's a practical office tool. It's the new Tektronix Phaser™340 color printer.

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brilliantly practical.

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M.Y.O.B. 5.0 vs. Profit 2.0

A Better Way to Balance the Books

Small-business accounting can be a dirty job, but somebody has to do it. If that somebody is you, and you don't have the time, background, or patience for balancing the books, consider the latest Windows offerings from BestWare and Great Plains: Mind Your Own Business 50, and Profit 2.0.

Both M.Y.O.B and Profit are much easier to use and much less expensive than traditional, multimodule accounting programs aimed at larger companies. And both offer thoughfully planned menus of all the standard accounting side dishes: payables, receivables, receivables, receivables, receivables, receivables, reveivables, reveivables, reveivables, reveivables, to availary accounting modules for things like payroll will cost you extra, but handy to-od lists, calendars, and contact organizers are included.

Follow the Leaders While neither product is the leader in this category-Intuit's Quick-Books 3.0 for Windows took that title after a challenge from Peachtree Accounting 3.0 (see "Taking Inventory of Quick-Books," February, page 104, and "Book Balancing Made Better," October 1994, page 88)-no single accounting program fits all. However, the popularity of OuickBooks confirms that ease of learning, ease of use, and flexibility are very important to users, M.Y.O.B. and Profit do a good job matching QuickBooks on the first count, but they aren't quite as easy to use or as flexible.

M.Y.O.B. and Profit bend over backward to make setup easy, with hand-holding every step of the way, M.Y.O.B. even adds a useful installation video



Accounting Command Central: BestWare's M.Y.O.B. 5.0 puts a clean, highly usable interface on the sometimes dirty job of small-business accounting.

Choose Your Business:

M.Y.O.B. lets you customize its interface to match your needs, starting with templates for 100 types of businesses.



M.Y.O.B. 5.0

USABILITY: Lots of handholding during setup, but customizing templates could be easier. * * * *

VERDICT: Cheaper and easier than DOS-based programs for accounting. * * * *

Profit 2.0

USABILITY: Highly structured format is both an asset and a liability. ***
VERDICT: If you demand GAAP compliance, Profit is a safe bet. ****

A. Everything proceeds from M.Y.O.B.'s Command Center: General Ledger, Checkbook, Sales, Purchases, Inventory, and Card File.

B. Click the Command Center's General Ledger button and an easy-reference flowchart pops up to show you the relationship between the Chart of Accounts and the General Journal Entry.

C. Click a box on the flowchart and the appropriate file folder opens up.

D. M.Y.O.B.'s Analyst provides quick access to common EIS reports like Balance Sheet and Profit & Loss as well as a To-Do list and Inquiry for quick answers. The Analyst also gives you one-button access to basic inventory analysis.

and a CD-ROM with straightforward online help. Both use familiar onscreen forms so that checks, registers, and invoices look just like their paper counterparts—very comfortable.

Debits and Credits Vasion 5.0 of My.OB. has a new look that takes advantage of the fille-folders-with-tabs metaphor that is becoming de rigueur among Windows programs. A face-lift has made this version easier to set up, its reports easier to lay out, and general user preferences more accessible to on-the-fly changes. BestWare has also done some under-thehood tuning that eliminates database drudgery of the past. You now set automatic fille backup, data fields that fill in automatically after you type the first few letters of information, easier printing from any window, and an easier way to add new records to the card file.

While none of these features distinguishes MY.O.B. from the market leaders, at least the program is keeping up. Where it doesn't keep up is in executive information services (EIS). MY.O.B.'s quick graphs of key business indicators are useful but limited in number. Similarly, its lengthy list of preformated business reports (an aged payables summary is one example) can't be displayed graphically or customized and saved to create new ones.

At the heart of every accounting system is a chart of accounts. M.Y.O.B's eight types of accounts—assets, liabilities, income, expense, equity, cost of sales, other income, and other expenses—are tailored to match your business's needs thanks to predefined templates for 100 business types (see smaller screen above).

M.Y.O.B.'s Purchases and Payables feature lets you easily record purchasing transactions and make payments to vendors, as well as print purchase orders, settle purchasing activity, and analyze purchasing transactions are smartly organized into five types: items, services, professional, pending, and other (for example, purchases that don't require a printed order). Make a mistake? Reversing purchase orders is as simple as selecting Reverse Purchase from the Edit menu.

Turn a Profit Compared to M.Y.O.B., Profit offers a considerably wider array of EIS services for quick access to your company's vital signs. Graphs for cash flow, balance sheets, and other items pop up quickly from the Profit Signs drawer of the file cabinet. They are customizable enough to be convenient, and easier to use than corresponding reports in OuickBooks. On the other hand, OuickBooks lets you double-click a graph point and drill down through reports to access the origins of their data. a handy feature not found in Profit or M.Y.O.B.

Profit languished under Microsoft's ecusive maketing rights, but now it's back on the prairie where customer handholding is a way of life. In fact, Great Plains wants you to call. If you haven't called to register Profit by your 25th use of the program, it shuts down until you call the company to request the code to unlock it. Why such extremes? The company wants to make sure you have the latest tax and payrell information.

Microsoft's main contribution to Profits seems to have been the concept of Wizards. As implemented by Great Palins, they carefully guide you through setup and functions such as budgeting, period closing, bank reconcliation, and billing. Like M.Y.O.B, Profit queries you about your business, then tailors a chart of accounts to fit your service, product, and/or enterprise.

Profit can also split transactions and distribute them across as many as 20 different accounts. And if you'd rather view reports and analyze the



Profit's Cash Prophet: Great Plains' Profit 2.0 gives you an at-a-glance read on sales, cash flow, profit, inventory, and other vital signs with a quick graph from the Profit Signs drawer of the file cabinet. Clicking on a graph point shows where data resides.



Dollars and Sense: M.Y.O.B. 5.0 and Profit 2.0 match market leader QuickBooks 3.0 for Windows in core features. But for usability, QuickBooks is the winner.

current health of your business through another application, Profit transfers data easily into Lotus 1-2-3 for Windows, Microsoft Excel, Microsoft Word for Windows, and other popular applications. You can also build and save as many as 18 custom forms.

Into the GAAP The bad

news? Great Plains is sworn to uphold the formalities of Generally Accepted Accounting Principles (GAAP), which means that Profit wants you to do things the GAAP way. The program makes you spend more time than most setting up your databases of vendors, customers, and inventory before it lets you get to work, and it doesn't like deviation. For example, select user ID from a pull-down menu, and Profit conveniently fills in the rest of a record. But start typing a customer name instead, and Profit doesn't have the intelligence to fill in the rest of the record for you. Similarly, it won't fill in field names after you've typed in the first few letters.

Neither M.Y.O.B. nor Profit measure up to the ease-of-use standards set by the most recent versions of QuickBooks and

FILEBOX

M.Y.O.B. 5.0

Competition: QuickBooks 3.0 for Windows, Peachtree Accounting 3.0, Profit 2.0.

Minimum System Requirements: 386 CPU, Windows 3.1, 4MB of RAM, 6MB hard disk.

Support: Toll call first 30 days, \$79 per year thereafter; CompuServe support also available.

\$79 est. street price (\$139 with payroll module) BestWare (800) 851-1315, (201) 586-2200 Reader Service No. 635

Profit 2.0

Competition: QuickBooks 3.0 for Windows, Peachtree Accounting

3.0, M.Y.O.B. 5.0.

Minimum System

Requirements: 25MHz

486SX, Windows 3.1, 6MB

of RAM, 16MB hard disk.

Support: Toll-free first 30 days, \$349 per year or \$2 per minute thereafter; BBS support also available.

\$249 est. street price (\$299 with payroll module) Great Plains (800) 456-0025, [701) 281-0550 Reader Service No. 636

Peachtree Accounting, Ouick-Books in particular offers more flexibility, especially for newcomers to the world of accounting software. M.Y.O.B. is more malleable than Profit-you can make changes to your card file on the fly, you don't have to close periods, and installation and setup are a snap with video and CD-ROM help. On the other hand, if you're fiscally conservative or need a little financial discipline, GAAP methods and Profit's strict adherence to those standards could be a plus-and it features robust EIS to boot. MIKE HOGAN

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Put Your Business on the Map

If a picture is worth a thousand words, then surely a map is worth ten thousand. Nothing places data in perspective quite like seeing it displayed on a map, whether it's viewing the distribution of clients within a sales territory or putting charts and graphs within the context of a goographic region.

Professional-level satistics packages display data on colorcoded maps, and you can pair data in Microsoft Excel with Shapeware's Visito to create a rudimentary color map of the United States. But for sophisticated geographic data analysis, you'll want a full-fledged mapping program such as Atlas GIS 30 or Mapinfo 30. Both contain a rich collection of tools for analyzing geographically linked data in context.

Plotting Points The underlying model used by Atlas GIS and MapInfo is the same. Both packages come with an extensive collection of statistics and geographic information already built in, or you can add your own data using a process called geocoding-linking a field in your data to a geographic region. In addition, both programs display maps as vector graphics, so they can be easily scaled to the proper size. You can also add text annotations. to maps and draw boxes and arrows to highlight data or regions without affecting the underlying image.

But that's where the similarties between these programs end. Atlas GIS has a more modern and usable interface, with goodies such as a button bar, right-mouse menus, and easyto-understand dialog boxes. Also, Atlas GIS's maps can be copied to the clipboard as scalable metafiles, while MapInfo allows only simple bitmaps.



Artful Demographics: The most powerful of the two mapping programs, MapInfo 3.0 can produce maps that show bar graphs by region. The map above illustrates Canadian population growth by province.

First, the Hard Part: The learning curve for both Atlas GIS 3.0 and MapInfo 3.0 is steep, although Atlas GIS (right) makes navigation a little easier with its large, accessible button bar and well laid out dialog boxes.



And at \$495, Atlas GIS is more attractively priced. The CD-ROM version of Atlas GIS even includes address data for the entire United States.

Trade-offs For \$1,295, MapInfo offers slightly more power, such as the capability to associate charts or graphs to geographical regions, and a fully relational database engine. Atlas GIS, by contrast, does its joins by copying data into a new table, which eliminates links to the original data.

Still, these programs are relatively hard to use. While Atlas GIS is the more approachable of the two, both have steep learning curves, particularly for the more advanced charting and analysis features. And though both packages include detailed manuals to get you started, there's lots of room for improvement: Both cry out for step-by-step online tutorials to walk you through the more difficult concepts.

In any business setting that requires the analysis or communication of data with a geographic component, mapping software can be an invaluable tool. Atlas GIS is the easier and less expensive way to map your data, although MapInfo² tilly relational database engine and charting features still give it an edge. BARRY SIMON

Atlas GIS 3.0

USABILITY: Large Lotus SmartSuite-like button bar and right-mouse button controls ease the steep learning curve. ***'s

TECHNOLOGY: Doesn't retain live relational links to data, which makes updating charts a chore. ***

verts a chore, ***
VERDICT: The cheaper and
easier of the two programs
to learn, but the trade-off
is power, ***

MapInfo 3.0

USABILITY: Not as approachable as Atlas GIS, and a difficult program to master. ***

TECHNOLOGY: Fully relational database underpinnings; lets you link charts and graphs to maps. ****

VERDICT: Pricey, but the most thorough mapping program you can buy. * * * * 2

FILEBOX

Atlas GIS 3.0

System Requirements: Windows 3.1, 4MB of RAM (8MB recommended), 24MB of disk space (with optional geodata).

Scripting Language: Atlas Script/C and Atlas Script/VB (sold separately for \$495 each) link to C++ and Visual Basic.

5495 est, street price Strategic Mapping (800) 472-6277, (408) 970-9600 Reader Service No. 637

Mapinfo 3.0

System Requirements: Windows 3.1, 4MB of RAM (8 MB recommended), 13MB of disk space.

Scripting Language: MapBasic (sold separately for \$795 as a stand-alone language). 51,285 est. street price

Mapinfo Corp. (800) 327-8627, (518) 285-6000 Reader Service No. 638



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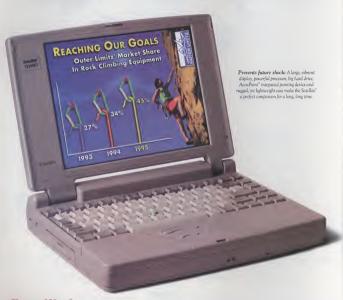
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Visio Takes the CAD out of Design

The tyranny of the AutoCAD crowd is over. Visio Technical 3.0, a new version of the highly regarded Visio drag-and-drop drawing program from Shapeware, lets you create your own precision drawings without a CAD package-or a very precise hand. Better still, it lets you view and (gasp!) suggest changes to AutoCAD drawings you get from others.

Visio Technical is basically a superset of Visio 3.0. It employs the same easy-to-use system of grafting objects from a palette of shape outlines or stencils, and all 22 of the stencil palettes in Visio 3.0 are included. Also included is Shapeware's foolproof SmartShape technology that lets you resize, add, and connect shapes on the page.

But in addition to palettes



Visio Technical 3.0 lets you add move and resize objects on precision drawingswithout CAD

For Mortals:

for business graphics, Visio Technical includes shape sets for specialties such as electrical, mechanical, chemical, and petroleum engineering. There are palettes for space and home planning, plus network and software diagrams.

Visio Technical can read AutoCAD drawing (DWG) files directly, converting lines, blocks, and fonts into their

Visio equivalents, In effect, that means you can see and modify what a highly trained Auto-CAD user creates. One limitation: Visio Technical does not export DWG files.

Given the \$149 street price of Visio 3.0, Visio Technical is pricey at \$249. Still, for technical professionals who don't want to get too technical, it's a perfect fit. CHRIS O'MALLEY USABILITY: Design has never been so easy, ****

TECHNOLOGY: Not CADstrenoth drawing, but very smart design and editing tools for real

people. **** VERDICT: A great bridge to cover the ground between the AutoCAD set and the rest of us. ****

FILEBOX

Vicio Technical 3.0

Competition: IntelliDraw and SmartSketch offer drag-and-drop drawing. but only Visio Technical includes CAD smarts.

System Requirements: 4MB of RAM, 33MB of disk space (full installation).

Reader Service No. 642

Ray Dream Designer 3

3-D without a Degree

Ray Dream Designer certainly has a way of making fantasies look real, as many Mac artists can attest. Now Ray Dream brings its 3-D magic to the PC with Ray Dream Designer 3.

Named after the ray-tracing technique used to render images with the photorealistic nuances of lighting and shadows, Ray Dream Designer is a 3-D illustration tool that combines object modeling, scene composition, and final rendering in one program. Basically, it lets you create full-color still pictures that appear to have the depth, texture, and subtlety of real-world scenes. Of course, recreating reality

is no mean feat. Fortunately, there are a number of small usability touches in Ray Dream



Touch It: Ray Dream Designer 3's modeling tools let you create realistic 3-D graphics. such as a table with a woodgrain finish.

Designer that let even novices get in on the fun. The Modeling Wizard, for example, walks you through the basics of creating a 3-D object, and a Shaders Browser lets you apply colors and textures to your creations with drag-and-drop ease. Ray Dream Designer is tar-

geted mainly at professional

artists and graphics designers looking for ways to create spectacular 3-D effects. Complex images get, well, complex. And you'll need plenty of hardware muscle-ideally a fast 486 or Pentium system with accelerated video and 16MB of memory. But then, every dream has a price. CHRIS O'MALLEY

USABILITY: Very

straightforward, as 3-D illustration goes, **** TECHNOLOGY: Creates 3-D special effects under Windows, but the hardware overhead is hefty. ****

VERDICT: Not exactly 3-D for the masses, but getting close, ***

FILEBOX

Ray Dream Designer 3 Competition: Caligari's

trueSpace offers the same 3-D features but adds more precision tools.

System Requirements: 486 or Pentium, 8MB of RAM, 28MB of disk space.

\$299 est, street price (800) 846-0131 Reader Service No. 642

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3.0 is cleaning up as well.

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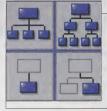


Clear and Present Flowcharts

You're no artist; you're a businessperson with a mandate to define, visualize, and manage critical business procedures. What you need is an easy way to draw flowcharts and diagrams that communicate this complex information. Clear Software's allClear for Windows helps you do just that. And with Version III, allClear makes a giant leap in usability by letting you edit your creations in the speedy text outline view or in the slow but Wysiwyg graphical view.

AllClear III gives you finer control over output. You can still construct diagrams using the text editor, but allClear's Final Touch lets you move boxes in the graphical mode while maintaining data links.

If you work in a Lotus



Let It Flow: Put together an org chart in 30 minutes or less with allClear III for Windows. Sample flowcharts, box shapes, and drawing tools get you started.

Notes environment, all'Clear's Notes F/X integration lets workgroups share diagrams with all the views, editing capabilities, and other Notes benefits. Version III also includes an interactive Viewer: A chart created in all'Clear, for example, can now become an object in any OLE client application.

If churning out flowcharts, process diagrams, and organizational charts based on complex information is your gig, all Clear III for Windows deserves a good look. RICH SCHWERIN USABILITY: Type in your org chart text and allClear handles the rest. ****

TECHNOLOGY: Smart new Notes integration, OLE 2.0 server capabilities; choose between graphical or speedier text mode. ****

verbies text mode. ****

VERDICT: Type it, chart it,

e-mail it—flowcharts should

always be so easy. ****

FILEBOX

allClear III for Windows

Competition: Micrografx's ABC FlowCharter 4.0 and Shaneware's Visio 3.0.

Minimum System Requirements: 386 CPU, Windows 3.1, 4MB

of RAM, 4MB of available hard-disk space.

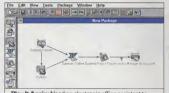
Clear Software (800) 338-1759, (617) 965-6755 Reader Service No. 644

ProdeaSynergy 2.1

Automate the Routine Tasks

You know the routine: Your boss wants the monthly sales figures. You have to pull numbers from three different spreadsheets, then dress them up in a presentation package. Enter a spreadsheet, get data; enter another spreadsheet, get data.

ProdesSynergy 2.1 is a task automation package that you program to perform repetitive tasks. Actually, program isn't the right word—you don't write code, you drag icons and draw lines between them. Consolidating data from three databases into a word processor is as easy as dragging icons onto Synergy's Package window, drawing three lines, and setting ranges in the worksheets. Synergy consolidates all your numbers with the click of a button.



Play It Again: Need an electronic office assistant to automate tasks? Make ProdeaSynergy do it for you.

We found it simple to automate typical tasks, such as pulling totals from several employees' travel and expense worksheets. Synergy's one problem: It

doesn't handle errors well. If you run out of memory or an application doesn't start, Synergy will generate the wrong result or simply freeze.

ProdeaSynergy is a great way to automate tasks. Now, if we could only get it to write reviews. JOHN MONTGOMERY USABILITY: Setting up applications to pipe data into Synergy can be difficult initially. *** TECHNOLOGY: Supports DDE,

OLE 2.0 automation, and most Windows apps. ***** VERDICT: Automate anything you find repetitive, without writing code. ****

FILEBOX

ProdeaSynergy 2.1 Features: Scheduling

Features: Scheduling agents, GUI prompts for mapping tasks visually, and a configurable

Compatibility: Supports most Windows apps.

interface.

\$295 est. street price for single user, \$2,495 for ten users Prodea Software Corp. (800) 427-2317 Reader Service No. 645 ASSOCIATIVE DIMENSIONING HATCHE

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Window Dressing for an Aging OS

With all the hoopla over Windows 95, it's hard to imagine why any company would still develop an upgrade to DOS. After all, the future is clearly in graphical 32-bit operating systems. DOS as we know it is on its last legs. But while Microsoft has quietly put MS-DOS on the back burner, IBM has made some incremental improvements to the acine OS.

The majority of the features in the new PC DOS 7 are available as separate utilities, but there's something to be said for having them within the OS, particularly if you're a note-book user. Enhanced PC Card and docking station support (for Plug-and-Play systems) and new power management features make this DOS a desiable upgrade for portable PCs.



Toss the Manual: IBM's PC DOS 7 includes an intuitive, searchable online reference infobase so you can toss those bulky user manuals.

IBM has discontinued the SuperStor/DS disk compression program (which it owns), and is instead bundling Stacker 4.0 with PC DOS7. Converting a DoubleSpace volume to a Stacker volume is effortless. The Windows from end makes it easy to defragment and change the compression ratio. As for editing, when we last reviewed

and DOS: Separated at Birth,"
July 1994, page
94) we had complaints about its
rudimentary text
editor, E. Well,
E now supports
pull-down
menus and a
split-screen
mode designed

PCDOS ("DOS

for multiple-file edits. In addition, a subset of REXX, the enhanced batch-file programming language of OS/2 fame, is now available in PC DOS.

Should you upgrade to PC DOS 7? If you're a notebook user or if your current DOS is MS-DOS 5 or older, the answer is an emphatic yes. Other users need not rush.

YAEL LI-RON

USABILITY: Improved over earlier versions, but it's still DOS. ***

TECHNOLOGY: Incremental improvements to the aging operating system. ***

VERDICT: A worthwhile
upgrade for DOS 5.0 and
notebook users; everyone
else should wait for
Windows 95. * * *

FILEBOX

PC DOS 7

Competition: MS-DOS 6.22.

MS-DUS 6.22.

Minimum System
Requirements: 512K
of RAM, 3MB of available
hard-disk space.
Utilities: Stacker 4.0,
RAMBoost, AntiVirus,
Backup, Scheduler,
Dynalode (for loading
device drivers on the fly).

\$49 est. street price IBM (800) 426-2255 Reader Service No. 646





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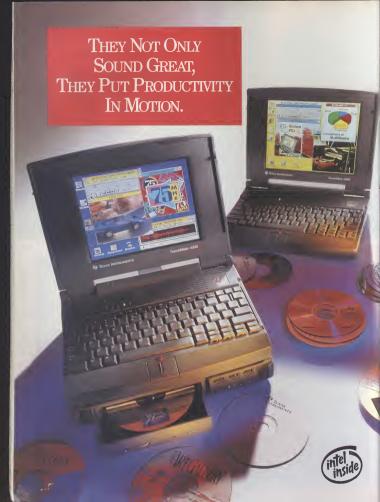
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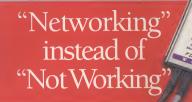
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Remote LAN Access on Steroids

If there's one word that comes to mind when we think of remote LAN access it's slow Current access servers based on V.32 or V.32bis modulation make remotely checking e-mail or exchanging files painful and time-consuming. Ideally you need more raw connection speed, and that's what Shiva's LanRover/Plus 3.0 communications server provides.

With the addition of V.34 modems to its LanRoyer/ Plus/E (Ethernet) and Lan-Rover/Plus/T (Token Ring) access servers. Shiva has taken its tried-and-true technology to a new level, providing 115Kbps throughput to road warriors and network administrators alike. No other solution offers as much remote-access bandwidth at such a low price.

Step on It Shiva couples V.34 support with a flexible array of network interface options. Now you can cut your remote connect time in half with faster network response and speedy data transfers.

We also found the Lan-Rover/Plus exceptionally easy to manage thanks to Shiva's well-designed Net Manager software. From a single Windows desktop we could configure and control all of the Shiva dial-up products on our mixed NetWare/Windows NT test network. These included both a LanRover/Plus/E access server and another of Shiva's popular dial-up products, the NetModem/E, Software setup was a seamless, point-and-click affair, with the Net Manager application providing a centralized administration interface for the entire configuration.



Point-and-Click Affair: Shiva's Net Manager application makes managing your LanRover/Plus 3.0 remote-access server a simple point-and-click process. Net Manager also supports Shiva's NetModem products.

USABILITY: Easy installation and configuration, welldesigned interface. ****

PERFORMANCE: High-speed V.34 modems vield twice the performance of V.32 and V.32his. ***

TECHNOLOGY: Detects and adjusts to different network protocols, ****

VERDICT: Slick interface and raw performance make it a great deal. * * * * 1/2

A. The Device List window lets you select from the different Shiva dial-

B. The Configuration window provides complete access to all LanRover/Plus functions

C. The Get Info window shows a variety of operational statistics.

D. The Device Address area of protocol in use and adjusts settings automatically.

Fast Remote: Equipped with integrated V.34 modems, you can put the LanRover/Plus 3.0 to work as a high-speed, remoteaccess server for a roving sales force or as a LAN-to-I AN router It's available in either Token Ring or Ethernet models.



Great throughput, easy to manage-what else could you want in a remote-access server? How about automatic protocol adjustment? LanRover/Plus detects the network protocol in use by dial-up clients and adapts instantaneously. Supported protocols include IPX, IP, NetBEUI, LLC 802.2, and AppleTalk Remote Access 2.0 (LanRover/Plus version only).

The Extras Other goodies include shared dial-out capabilities with modem pooling, dialup LAN-to-LAN routing for WAN applications, and seamless integration with Novell's NetWare bindery. This last feature makes managing the LanRover/Plus in a NetWare environment even easier since you have to maintain only a single-user account database (the bindery). LanRover/Plus then uses this database when validating dial-up users.

As mentioned, LanRover/ Plus comes in two flavors: Lan-Rover/Plus/E for Ethernet networks and LanRover/Plus/T for Token Ring networks. Both are rack-mountable and come configured with either four or eight V.34 modems.

Overall, the LanRover/Plus 3.0 is a winner. Its combination of top-end performance, ease of use, and innovative technology put it a step ahead of the other remote-access servers on the market, RANDALL C. KENNEDY

FILEBOX

LanRover/ Plus 3.0

Competition: NetWare's NetWare Access Services and Microsoft's Remote Access Services

System Requirements: 386 or faster CPII Windows 3.1 or later in Enhanced Mode.

Shiva Corp. (800) 458-3550, (617) 270-8300 Reader Service No. 647

Guide to the Ratings:

**** Excellent

**** Good

*** Acceptable

**Poor

* Unacceptable

NETWORKING: MultiCard vs. CreditCard Ethernet+Modem II

Double-Dealing PC Cards

When you were a kid, did you ever have contests to see who could stuff the most marshmallows in his or her mouth? Okay, maybe you didn't, but pretend you did. The secret was to take two marshmallows and crush them together. You could easily double the number in your mouth this way.

Now look at your notebook's PC Card slots. Wish you could stuff more PC Cards into them? If you're on a network and need to use a modem. you have to go through the hassle of unplugging the disk drive to dial out. What you need is a way to crush your Ethernet card and modem together.

This is exactly what two companies-Apex Data and Xircom-have done, For about the same price as separate fax modem and Ethernet PC Cards, you can free up one of your system's PC Card slots and have simultaneous access to your network and to your modem.

At first glance, Apex's Multi-Card and Xircom's CreditCard Ethernet+Modem II are very similar. On the network side, they both support NetWare, Windows NT, Windows for Workgroups, LANtastic, and most of the popular TCP/IP stacks. Both also support either 10Base-T or 10Base2 wiring standards. The main difference between these cards is price. The MultiCard will set you back about \$549, while the CreditCard costs about \$799. Calling Cards On the

modem side, both support the popular V.32bis, V.42, and V.42bis standards, as well as the Haves AT modem command set. In addition, the Credit-Card offers a nice extra that the MultiCard doesn't: support for the V.32terbo standard. which lets it hit data transmis-



Save a Slot: One PC Card slot and two requirements? Try Apex's MultiCard (left) or Xircom's CreditCard Ethernet+Modem II (right), Either gives you a combination fay modem and Ethernet hookun. The MultiCard uses fixed-length connectors to connect to a phone or Ethernet port, while the CreditCard has ponytails that can accommodate any length you want.

Transfer Twins: Performance was about the same for these two network/modem PC Cards when transferring network data and downloading files



sion speeds of up to 19.2Kbps. We tested both modems in a variety of machines, and the results were interesting. The MultiCard manual and installation procedure warn that the card doesn't support any cardand-socket services and isn't hot-swappable. This means that you can't simply slip the Multi-Card into a slot on a machine that's running; you have to shut the power off, plug in the card, and restart. The CreditCard has its own idiosyncrasies: We had to go through the setup procedure twice to get the card to attach to our particular NT

As for our Ethernet performance tests, both cards were able to sustain between 3Mbps and 4Mbps throughput, which is about the limit of the PC Card bus. The modem performance of both cards was also similar.

Side by Side The Multi-Card costs about \$250 less than the CreditCard, but you lose card-and-socket services and therefore some PC Card functions. In addition, the CreditCard offers a cellular phone attachment that turns it into a cellular modem. Both are excellent choices, but the CreditCard promises more mileage. JOHN MONTGOMERY

MultiCard

LISABILITY: Not hotsmattable, but installation is straightforward. ***

TECHNOLOGY: Supports the major network and modem ctandards ***

VERDICT: Low price, but lacks support for card-and-socket comicos ***

CreditCard

USABILITY: Easy to install and configure, connector length is variable. ***

TECHNOLOGY: Enstiable cellular option for mobile execs **** VERDICT: A little more

expensive, but socket services and V.32terbo make it worth it. *

FILEBOX

MultiCard

Network Features: Includes support for NetWare Windows for Workgroups, Windows NT, LANtastic, and most TCP/IP stacks

Modem Features: V.42. V.42bis, and V.32.

Reader Service No. 648

CreditCard Ethernet+Modem II

Network Features: Includes support for NetWare, Windows for Workgroups, Windows NT. LANtastic, and most TCP/IP stacks. Modem Features: V.42.

V 42his, V.32, and V 32terbn Unique Features:

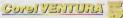
Supports V.32terbo standard, cellular option, hot-swappable.

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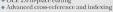
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Coping with Overload

There are two schools of thought for computer use. One says that if your PC runs without any glitches, leave it alone. The other school says that you should push your PC as hard, fast, and far as you can. In other words, show it who's boss.

The first attitude makes sense. PCs are such cantankerous contraptions that it's best to leave well enough alone. But pushing your PC is where the fun is. And sometimes you don't set burned.

Multimedia Stacker (which includes Stacker 4.0 and Multimedia Cloaking) is a case in point. Five used Stacker since Version 1.0, and it's scrambled my files only once (I recovered most of them with the aid of Stac Electronics' tech support). During that same time, I've lost four hard drives to power problems, circuit board snafus, or

old age, and I've lost countless files to buggy applications or my own carelessness.

Tve tried other disk compression utilities, but Sacker remains my favorite for its performance and security. When I installed Stacker 4.0, it was over a Sacker 3.1 installation, which was managing drives compressed with Microsoff's DoubleSpace. Each time I had booted the PC prior to that, Stacker 3.1 had begged me to let it convert the DoubleSpace drives to Stacker 4.0, automatically converted the DoubleSpace drives when it was installed, and the result was 106MB of additional storage. And that was with Stacker set for maximum speed earther than maximum compression.

In other words, Stacker is safe and effective. The same goes for Multimedia Cloaking, But if Sac Electronics sells both in the same box, the programs should be aware of each other. You shouldn't have to fiddle with CONHGSYS settings to stop conflictings to stop conflictings to stop conflictings to stop conflicting to stop with the same state of the sam

Multimedia Stacker / Stac Electronics / (800) 522-7822, (819) 794-4300 / \$99 est. street price / Reader Service No. 650

Logbook Entries:

October 10, 1994: Installation is a breeze, except that Stacker 4.0 doesn't automatically add its utilities to Windows. Tech support tells me I have to run a program called SGROUP.EXE.

November 25, 1994: I finally install
Multimedia Cloaking, but now
Windows won't run. Stacker and
Multimedia Cloaking both install
a special driver that lets them use
the processor's protected mode.
The solution is to tell Multimedia
Cloaking to been its bands off.

January 15, 1995: I install Helix's \$99 NetRoom memory manager not included with Multimedia Stacker. It buys me another 69K of conventional RAM.

February 28, 1995: None of the programs balk at NetRoom's cloaking replacements for the multimedia drivers.

Logbook Entries:

June 20, 1994: Wow, this is one big printer. After two people lug the Xerox 4900 Color Laser into my office, it takes me only a few minutes to start printing documents chock full of color.

December 28, 1994: It's been around the block now, participating in several reviews and photo shoots. Now I'm getting a bogus error message about the top cover being open when it's not.

January 3, 1995: Aha! It's not the top cover after all. The magenta toner cartridge wasn't inserted as far as it could go. Simple solution, funky error message, but I'm printing again!



Living with a Color Laser

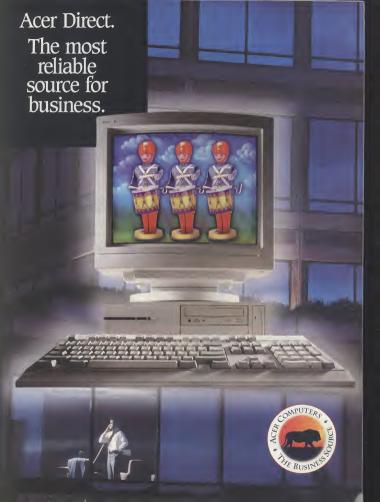
'Life would be a dream if everyone had a color laser printer sitting in their office. Having color copies of my documents sure makes them stand out among the other editors' output.

The only tough adjustment to make if you have a color laser sitting nearby is the smell. If I work with my office door closed and invite a neighbor in for a chat, the smel of burning crayons overwhelms the senses. Then again, maybe some people like that. The more I use the Xerox 4900 Color Laser, however, the more I realize that for straight black text printing I prefer the output quality of our older black-and-white network laser printer down the hall. The Xerox 4900's black text has a fuzzy quality to it, which can be distracting in text-heavy documents. I have the same problem with colored text.

Color graphics, on the other hand, look shap. The 1,200-by-300-dpi resolution makes computer interface printouts look almost as good as they do on my monitor—except for a slight registration problem with white text on a dark background.

Using the Power Saver option, the Xerox 4900 sits quietly and idly while I work on my stories. It doesn't jump to attention as quickly as I'd like when I activate it to print, but I have yet to find a printer that does. WIAL K. CARLSON

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SYNOPSIS

SO FAST: CPU speed's important, but so are hardware and software configuration. 104

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REALITY BYTES: Never fast enough. 130

aiting for a computer is a nuisance. We know they're supposed to save time, perform repetitive chores, and all that good stuff. But sometimes they get in the way. Sometimes it's just faster to do it by hand. For instance, you write a letter, but then don't run a spelling checker because it takes too long.

Or you keep your contact information in a Rolodex instead of a personal information manager because finding names on paper is faster. What aren't you doing with your computer because it's too slow?

More important, what haven't you'even considered doing with your computer? Could you use document management software and optical character recognition to remove the piles of paper from your office? What about some kind of groupware application to make you more productive? How about playing with multimedia to see how it can benefit your business?

In order to unleash the power of technology, you need more speed. Yes, we always seem to asy that, and yes, if so obviously not the complete solution. But it's part of the solution, and a part that you can have today. So get a faster computer. Heek, get the fastest you can—a 100MFL Pentium-based system. Think it's too expensive? Think again. The average price for systems in this review hovered right around \$4,000.

Three Blind Myths That's right, prices on superfast systems are where you need to justify why you didn't get one. And it's a myth that the fastest system always costs too much. The fastest we tested, Tagram System's Thunderbolt, costs only \$3,449 loaded with the extras we requested. Given that you could pay over \$3,000 for a similarly configured 486-based system, get the power.

That's not to say that all 100MHz Pentium-based systems are great bargains—some of the slowest systems we tested had over \$4,000 price tags. But if you shop wisely, you'll get massive performance for corporate spare change.

Let's kill a second myth, the one that claims all systems with a

A BIG IRON: These are not small systems—all but one of them came in an underdesk tower configuration.

B THE HEART: Inside each system we reviewed is this friendly chip—a 100MHz Pentium.

CPU speed isn't everything. We saw 90MHz Pentiums beat 100MHz systems easily thanks to Windows' 32-bit disk access.

THE WINNER: Big iron is expensive, right? Not necessarily. The fastest system we tested, Tagram's Thunderbolt, was also the least costly: \$3,449.

BY JOHN MONTGOMERY



Using 32-bit Disk Acces



Dag 51

Frustration Factor: Can You Stand to Wait for Your PC?

particular CPU (for example, a 100MHz Pentium) perform roughly the same. Look at the performance results for the systems we tested (see "Do You Really Need All of That Speed?" below). All but two of the systems had a 100MHz Pentium processor. All the three were built around an Intel-designed motherboard. Still, you can see the tremendous performance range. Not all systems are created equal.

This leads to our third (and final) myth: A faster CPU guarantees a faster computer. No way, not even close. Look again at the performance results below. Two of the systems had 99MHz Pentium CPUs. One of them outperformed all but three of the other systems. The other 99MHz Pentium PC outperformed two systems with a 100MHz CPU.

Power Level Does every application require a 100MHz Pentium? No way, If you only send simple e-mail, you can get by with a much slower system. Heek, you probably are. But if you want to use a rules-based e-mail package that brings important messages to your attention while filing away silly memos you! Want more power.

Will every application benefit from a 100MHz Pentium? If the system's the same, yes. During our tests, we saw a uniform improvement in performance from a 90MHz Pentium to a 100MHz Pentium. Word processors, databases, spreadsheets, and graphics packages will each experience about a 7 percent boost.

Are there applications that require a 100MHz Pentium? Yes and no. You can do just about anything on slower systems, but there comes a point where the



frustration factor from waiting is so great that you fed it's just not worth it. Anjybody who has ever tried to use photo-editing software or a CAD package knows that. So do people with large spreadsheet models and database queries. The 100MHz Pentium can alter the way you work by letting your run your models and queries more often, so you have more up-to-date information. And we all know that information is another word for power.

The Bottom Line If your budget's tight and your needs are modes, you could get by with less than a 100MHz Pentium-based system. But we found three—from Tagram System, MidWest Micro, and Zeos International—that will let you fully harness the power in your software for a very reasonable price.

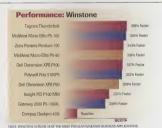
COUNTERPOINT

DO YOU REALLY NEED ALL OF THAT SPEED?

All the systems in this review were similarly configured (16MB of RAM, a 1GB disk, and so on), but two pairs of them were identical except for processor speed: MidWest Micro's Elite systems and Dell's Dimension XPS systems. With paired systems we were able to answer the question, "How much difference does the processor make?"

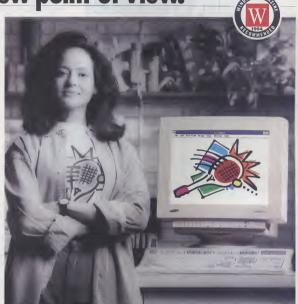
The answer, quite a bit. On average, the raw Winstone numbers went up about ten points. Put in relative terms, the 100MHz systems were about 7 percent faster. Why not 11 percent? After all, going from 90MHz to 100MHz is an 11 percent speed increase. In a benchmark testing only CPU performance, you would see an 11 percent gain. But in day-to-day operations, we use more than just the CPU. Video cards, disk drives, RAM, and the system bus come into play. Winstone measures the performance of actual applications like Microsoft Word for Windows performing actual operations—just the way you work. So while the CPU is 11 percent faster, the other components hold the full bottential of the CPU seed boost in check

Standing Strong What's more interesting is how well 90MHz systems fared against 100MHz systems overall. One–MidWest Micro's Elite P5-90—had the fourthhighest Winstone score of the systems we tested. Plus, it's



It's Enough: A 90MHz system can equal or better the performance of a 100MHz Pentium—sometimes for less.

only \$3,699, which makes it one of the least expensive. There's a happy ending to this story. The top-scoring system—Tagram's Thunderbolt—was also least expensive (\$3,449). Sometimes you can have your cake and eat it too. Samsung A new point of view.



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about safety and energy conservation, so they're standard on the whole series. Life should be as simple as possible, so we added

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Dol Prich	28	28	-85	26
Maximum Resolution	10041768	1024×793	1280 x1024	1600 11260
Maximum Refresh Rate of Maximum Res. (Rz)	76	76	60	60
MPR-II (Low Rediation)				
Power Management				
Flat Square Screen				
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innovative new features like On-Screen Display and Real Color Control, and as you would expect, the GL Series comes with a two-year limited warranty.

Think about how you view your work.
Samsung did. And came up with a whole new point of view.
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Quiet Thunder



USABILITY: So-so case, keyboard. *** PERFORMANCE: Noticeably

faster. *****
TECHNOLOGY: Who needs
four PCI slots? ****
VERDICT: The system to
beat. ** * **

FILEBOX

Thunderbolt

Pros: High performance, ultralow price.

Cons: Only four ISA slots—ideally we'd like to see one more.

Suitability: This system seems to have everything we'd possibly want in a high-end desktop.

\$3,449 list as tested Tegram System (800) 824-7267, (714) 258-3222 Reader Service No. 661

It's sitting discreetly on the test bench, quiet and humble. You'd never guess from looking at it that Tagram's Thunderbolt is fast. In fact, it's the fastest system we benchmarked for this review. It's also the least expensive. Give us \$3,449, and we'd rush out and buy one.

Inconspicuous What makes the Thunderbolt so innocuous? Its desktop enclosure. It was the only system we tested that wasn't a tower. It was also one of only three systems not using the Intel motherboard. That explains why it has four ISA slots and four PCI slots, instead of the usual five/three mix.

Fitting 16MB of RAM, a 1GB Micropolis MC4110 disk drive, a Diamond Stealth 64 video card with 2MB of VRAM, a Sound Blaster 16 sound card from Creative Labs, and the quad-speed Teac CD-ROM drive into this enclosure is a bit of a stretch. It's not that the case is too small—in fact, it measures about the same as Dell's Dimension XPS P100. But the placement of the Thunderbolt's power supply wastes space. Like the Dimension XPS P100, it has three full—sized extend drive bays (capable of holding a CD-ROM drive) and two internal bays (one is a half-height). Another similarity with the Dimension XPS P100 is that one of the drive bays obscures the SIMM sockets, so any RAM upgrades will require some agility with a strewdriver.

The Thunderbot isn't perfect, thoughe Its customdesigned motherboard has fewer ISA slots than we'd like. Given the proponderance of ISA cards compared to PCI cards, you'd Inlink that Tagram would have taken the space for one PCI slot and made it an ISA slot. Also, we found the keyboard's feel loose and klunky, and there were no applications builded with the unit.

Raw Speed But performance is what the Thunderboth is all abour, with 512K of secondary cache (twice that of most of the other systems) and a fast drive from Micropolis, Is it that much faster than its closest competitor, MidWest Micro's Elite P5-100? No, but these two systems are noticeably faster than Zeo's third-place Pantera Pentium 100.

Once in a while there is a harmonic convergence between performance and price. We pray for such moments. The Thunderbolt answered our prayers.

Performance: Windows Apps



Zooooom! OK, it's fast—the fastest system we've tested yet. OK, it's inexpensive—\$450 less than MidWest Micro's Elite P5-100. OK, I want to know where I can get one!

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Package **Deal**



USABILITY: Poor design, nice keyboard.**** PERFORMANCE: One step from winning.*** TECHNOLOGY: Great ergonomics.*** VERDICT: A top contender ****

FILEBOX

Elite P5-100 Office PC

Pros: It's darn fast and darn cheap.

Cons: It's also just too darn big (darn).

Suitability: Open the box and start computing with its bundled software—a well-done package.

\$3,899 list as tested MidWest Micro (800) 728-8582, (513) 368-2309 Reader Service No. 662

What's bigger than a bread box? A lot bigger? OK, you guessed. It's MidWest Micro's Elite P5-100. It was named the Office PC for good reason: You can set up a small office inside this high-performance machine.

Aside from size, what do you get with this behemoth? Well, we configured ours with 16MB of RAM, a 17-inch monitor from InfoTel, a 1GB IBM IDE disk drive, ATI Technologies' Mach 64 PCI video card with 2MB of VRAM, a 14-4Kbps internal modem from InfoTel, and Azzech's Sound Galaxy 16 Basis sound card that controlled Panasonie's dualspeed CR-562B CD-ROM drive. (A MidWest Micro official told us that the Elic P5-100 would ship with a quad-speed CD-ROM drive from NEC

Technologies by the time you read this—but happily the system's price would remain the same.)

Outside the box there were some nice surprises too. Most noticeable was Microsoft's Natural Keybrad included with the standard package. The ergonomic Natural Keyboard is fairly comfortable, with a slightly mushy feel that you'll either love or hate. But once you adjust to the hand position it requires, you may have problems going back to a standard keyboard.

Design Flaws The overwhelming size of the Elite P5-100's enclosure might imply a spacious interior. But once you wrestle the cover off, you'll see that somebody goofed with the design. For example, if you want to get to all flour SlMM banks, you have to remove the cage holding the internal drive bays. And if you want to pull out the internal modem or sound card, you have to unplug some unlabeled ribbon cables first—then guess about where they go when you try to plug them back in.

Beyond that, the parallel port sits squarely in front of one of the ISA slots, blocking it from use.

Performance Pros Overall, though, these complaints about design are not going to bother most of us. The Elite P5-100's high performance—second only to Tagram's Thunderbolt—more than compensates for them. That, plus a well-chosen software bundle (Microsoft Office Pro, Bookshelf'94, and Encarta '95) and promising price (only \$3,899), send the Elite P5-100 near the top for honors.

Performance: Windows Apps



NOTE: WINSTONE 95 RUNS 15 OF THE MOST POPULAR WINDOWS BUSINESS APPLICATIONS

So Close: We were impressed with the Elite P5-100's performance in all of our benchmarks, and its price was the third-lowest of the systems we tested.



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PC, Texas Style



USABILITY: Big but good.**** PERFORMANCE: Impressive.*** TECHNOLOGY Great sound.**** VERDICT: A definite

FILEBOX

Pantera Pentium 100

Pros: Great expandability; good performance, price.

Cons: Large enclosure.

Suitability: With high performance and a low price, this is the kind of high-end system we should all have.

\$3,795 list as tested Zeos Int'l. (800) 554-5218, (612) 362-1234 Reader Service No. 663

Zeos's Pantera Pentium 100: big name, big box, big performance—and a rating consistently in the top three in our various tests. Not everything about this system is big, however: Its price is actually the second lowest, just \$3,795.

So, what did we put into the big box? What you'd expect: I6MB of RAM, a IGB hard disk from Seagate, a 17-inch monitor, three PCI slots, five ISA slots, a Turtle Beach Systems' MonteCarlo 16-bit sound card, a quad-speed CD-ROM drive from Mitsumi, and Diamond Steath 64 video card with 2MB of VRAM.

What's Hot That's quite an impressive list of specs. Take the sound card, for example. The Pantera Pentium 100 includes Turtle Beach's MonteCarlo,

which consistently wins our jury tests for best sound quality. Or look at those bus slots: You don't have to share any of them, unlike with most of the other systems we evaluated.

There are six SIMM slots capable of holding up to 192MB of RAM. The other systems (except Polywell? Polys 5100P9) hold only 128MB. And check out all those drive bays: five internal bays for hard disks and four external drive bays. Best of all, the space inside the box is well laid out: Youdon't have to remove anything to add RAM, none of the bus slots are blocked, and you can just poor out the CPU whenever you want.

The coolest expansion possibility is an empty socket that can be filled with either a LAN adapter or a SCSI host adapter chip.

Really Fast This system is a zippy performer. In Winnen-05, our benchmark of component-level performance under Windows, the Pantera Pentium 100 had the best graphics performance after the Dell Dimension XPS P100. In Winstone, which measures the performance of actual applications under Windows, the Pantera was about 20 percent slower than Tagrant's Thunderbok and MidWest Micro's Elite PS-100.

The \$3,795 price tag is very reasonable compared to the other systems—about \$350 more than the incredible Thunderbolt and \$104 less than the Elite P5-100. This is definitely one of the top systems you should consider when you open the corporate coffers for the purchase of a high-real system.

Performance: Windows Apps



Good Speed: Zeos's Pantera Pentium 100 is a fast system, bested only by MidWest Micro's Elite P5-100 and Tagram's Thunderbolt on Winstone 95, and the price is reasonable.

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Speed **Bumps**

USABILITY: A superb use of space.**** PERFORMANCE: Beaten by a 90MHz PC.*** TECHNOLOGY: Cool 128bit graphics.**** VERDICT: A good but not great system. ***



FILEBOX

Dimension XPS P100

Pros: Small form factor will fit most anywhere.

Cons: Performance wasn't bad, but it wasn't terrific.

Suitability: For a topspeed system, we'd want a bit more speed.

\$4,099 list as tested Dell Computer (800) 613-3355, (512) 338-4400 Reader Service No. 664

On the outside it's cute, undeniably cute, especially next to all the other hulking behemoths we tested. In fact, it looks less like a minitower than a standard desktop enclosure turned on its side.

Look inside Dell's Dimension XPS P100, and you'll feel like you'r peering into a cramped, dingy cave. That's what happens when you configure the system as we'ddi: 16MB of RAM, Western Digital's 1GB Cavistra AC31000 disk drive, a Sound Bister 16 card, Number Nine's Imagine-128 video card with 4MB of VRAM, and a dual-speecd Sony Electronics CD-ROM drive.

Good Things, Small Packages This system has only three full-sized drive bays (external bays capable of accepting a CD-ROM drive, for example) and two internal bays (one full-height, one half-height). And one of the internal bays partially obscures one of the four SIMM sockets, so you'd probably have to remove that before doing a serious excavation inside your computer.

Despite its small size (and unlike many of the larger systems we cannined), the Dimension XTS P100 sets you full access to all your ISA and PCI bus slots. Only two are filled (with sound and video cards), so you have four ISA also (one shared) and two PCI slots (one shared) and two PCI slots (one shared) with this minitower design is a few extra drive bay with this minitower design is a few extra drive bay.

The case design is a mixed bag: First, it uses no screws—just one thumbscrew stands between you and an open case. That's good. The power switch, however, is a bit hard to press, and you'll need a pen to press the reset button.

No Speeding The overall performance of the Dimension XPS P100 wasn't terrific, but it wasn't bad. On Winstone, we were surprised that it somehow scored below MidWest Micro's 90MHz Elite P5-90, but only by a hair. We attribute that to somewhat slow performance of the disk drive.

Overall, the Dimension XPS P100 is a fine system, but in the company of the other systems in this review, it was a bit disappointing. For \$4,090 we expected either a better software bundle or faster performance. For \$550 bess you can get Tagram's Thunderbolt, which is considerably faster.

Performance: Windows Apps



My 2 Percent Worth: A 100MHz Pentium beaten by a 90MHz Pentium? Something seems wrong. The answer lies in disk performance, which was not up to snuff.

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Poly Saturated



USABILITY: Poor design, mushy keyboard.** PERFORMANCE: Beat by two 90MHz PCs.*** TECHNOLOGY: Caching controller.**** VERDICT: There are better havs. ***

FILEBOX

Poly 5100P5

Pros: Fairly small enclosure for a 100MHz Pentium

Cons: Performance seems sluggish next to other 100MHz Pentiums.

Suitability: For a topspeed system, we'd want a bit more speed.

\$4,395 list as tested Polywell Computers (800) 999-1278, (415) 583-722; Reader Service No. 66s

Polywell's Poly 5100P5 is unexceptional for a \$4,395 100MHz Pentium-based computer. Its performance is somewhat lackluster (again, for a 100MHz Pentium), and its price is higher than all of the other systems reviewed. Even the case design is just fair.

What's Inside The Poly 5100PS we tested had 16MB of RAM (expandable to a remarkable 768MB). Western Digital's 16B Caviar AC31000 disk drive connected to Tekram's caching PCI disk controller with 4MB of cache, a Sound Blaster 16 sound card that controls Teac's quad-speed CD-ROM drive, and a

Diamond Stealth 64 video card with 2MB of VRAM. It also has four PCI slots and four ISA slots, but don't bank on using all of them. The serial-port card

occupies one ISA slot, two of the ports occupy another, and the eaching disk controller occupies one PCI slot. So in reality, the system has two ISA slots and three PCI slots. One of each is occupied by the standard equipment (sound and video eards). This minitower's expansion drive bays are decent, with five external bays (three of which are full size, two of which are half-width) and three internal bays.

The inside of the case is a morass of cables. There are power cables that drop down from the power supply, block access to the SIMM banks, and plug into the motherboard and the disk drive, and there are ribon cables that run from various option boards all over the inside of the computer. Close your eyes if you're faint of heart. It's not a pretty sight.

Performance Polywell Computers' systems usually do exceptionally well in our benchmarks. This time, however, the Poly 5100PS was bettered by several systems, including MidWest Micro's 90MHz. Pentium Ilite P5-90. We figured that with the large cache on the disk controller the Poly 5100PS would win all the disk benchmarks, and it did under DOS. But under Windows, the disk performance was stimply reasonable—not as exceptional as we expected.

The price for this system? It's the most expensive we tested at \$4,395. For as much as \$1,000 less, you could get a better system. Although the Poly 5100P5 has strong components, it does not compare well to its impressive competition.

Performance: Windows Apps



90MHz Blues: The Poly 5100P5 is one of four 100MHz Pentium-based PCs bested by MidWest Micro's 90MHz Elite P5-90. CPU speed clearly isn't everything.

32-Bit Part



USABILITY: Poor internal

PERFORMANCE: Beaten
by two 90MHz PCs. *
TECHNOLOGY: Quadspeed CD-ROM. ***
VERDICT: Better systems

are to be found. **

FILEBOX

PCI P100 MM

Pros: Quad-speed CD-ROM drive is standard.

Cons: Poor case layout and mediocre overall performance.

Suitability: The multimedia components in the system are good, but performance is poor.

\$4,249 list as tested Insight Direct (800) 755-3875, (602) 902-1176 Reader Service No. 666

Remember the game, "One of these things is just like to ether"? Looking at the case of Insight Direc's PCL P100 MM, we thought, "Himmin, looks familiar." When we opened it, we realized why: The case and motherboard were identical to that in MidWest Micro's Elite P5-100. The performance and price, however, were different lower and higher, respectively.

Same but Different Since the PCL P100 MM has the same design as the Elite P5-100, we have the same complaint about the design: If s a huge tower with a horrible internal layout. You have to remove the interal drive bay case in order to get at the SIMMs. Also, the parallel and serial ports are installed in such a way that you can't install boards in two of the ISA slots and the properties of the propert serious problem considering that there are only five ISA slots and three PCI slots, one of which is shared.

So what's included in the \$4,249 price tag? Imagine IoMB of RAM and Western Digital? Scariar AC31000 hard disk. Now add a Teac quad-speed CD-ROM drive running off a Diamond Sonic Sound LX 16-bit sound card. Tuck in a Diamond Stealth 64 PCI video card with 2MB of VRAM, and you have an ice system. Finally, surround it with a 17-inch monitor from Mag InnoVision and some medioter speakers from Diamond Multimedia Systems.

Run the Numbers Now imagine that system with preat performance. Well, your imagination must be pretty good: The PCI P100 MM's performance overall was near the bottom of our list, below even the two 90MHz Pentium systems. MW was it so poor? The system we received had no 32-bit disk driver, so we couldn't turn on 32-bit disk access in Windows for Workgroups. In our DOS benchmarks, where the lack of a 32-bit disk driver isn't important, the PCI P100 MM performed well. Insight officials have said that by press time a 32-bit disk driver will be standard equipment. If Insight starts shipping a working 32-bit disk driver with this system, expect very good performance on a par with the MidWest Micro Elite P5-100.

If you want a monster of this size under your desk, however, MidWest Micro's Elite P5-100 offers a better deal with a 14.4Kbps internal modem, higher performance, and a lower price (only \$3,899).

Performance: Windows Apps



Bad Disk: Without a 32-bit disk driver, the PCI P100 MM fell flat. Insight officials say that our system was a prototype and that production systems will ship with one.

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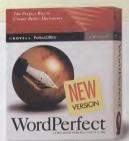
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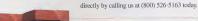
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USABILITY: Nonstandard keyboard.** PERFORMANCE: The

slowest tested. *
TECHNOLOGY: Parts is

parts.*
VERDICT: High price and low speed. *

FILEBOX

Gateway P5-100XL

Pros: Plenty of drive bays inside.

Cons: Disappointing performance, high price, ugly enclosure.

Suitability: This is not in even the second tier of systems we'd choose.

\$4,279 list as tested Gateway 2000 (800) 846-2000, (605) 232-2000 Reader Service No. 667

All the check boxes are filled in. The component list looks good. But the Gateway 2000 P5-100XL had no 32-bit disk driver and was outperformed by every system we tested. And it's expensive.

Watchagot Stew Hee's the component list you been waiting for: 16MB of RAM, a 17-inch monitor, Western Digital's (16B Caviar ACS1000 hard disk, Ensonia's Soundscape Wavetable 16-bit sound card, Mitsumi's quad-speed CD-ROM drive, and ATT Technologies' Mach 64 video card with 2MB of VRAM. The system has three PCI slots and four 16A slots, and one of each is shared. In all, a good assortment.

Gateway 2000's AnyKey keyboard is unique among the systems we looked at. It's oversized, with

two full sets of function keys (one on top, one down the side). For many people, that's a plus. However, the arrow key layout is askward. Rather than the standard four-key inverted-T arrangement, the AnyKey uses nine arrow keys up, down, left, right; four angled keys (up-left, up-right, down-left, and down-right, and one mystery key in the center.

The enclosure is well designed, with plenty of room inside. There are four internal drive bays, four full-sized external drive bays, and one half-sized external drive bay—and none of the components hamper access to the motherboard.

Mediocre Performance The performance of Gateway's P5-100XL was very disappointing. In fact, it was the slowest 100MHz Pentium system we tested. Why? A simple oversight, it would seem: The P5-100XL ships sam 32-bit disk driver for Windows. Without a 32-bit disk driver, the system must switch from Windows protected mode to real mode for every disk operation—at a tremendous performance cost.

Why doesn't Gateway 2000 ship a 32-bit disk driver for Windows with its systems? A representative said that the driver is not included because Gateway's typical customer isn't sophisticated enough to configure it. If an owner wants the driver, he or she can download the fife from Gateway's bulletin board.

Gateway's P5-100XL, at \$4,279, does not rank well among the systems we tested. For high performance and low price, you should look elsewhere.

Performance: Windows Apps



NOTE WINSTONE BS RUNS 15 OF THE MOST POPULAR WINDOWS BUSINESS APPLICATIONS.

Too Little, Too Much: The performance of Gateway 2000's P5-100XL was horrible—it was beaten in our benchmarks by both 90MHz Pentium systems.

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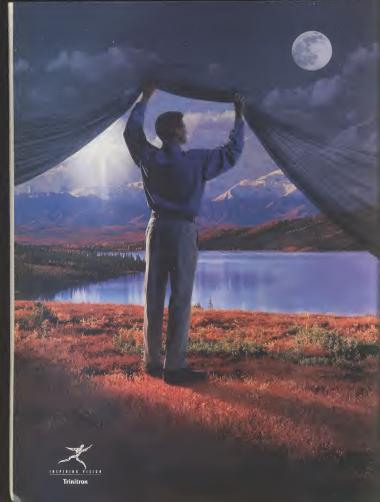
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Circle 194 on reader service card.

Beyond Pentium

A sad ruth has fallen upon the microprocessor industry in the last I8 monther Users of on't really give aftying fish what processor is inside the darn computer as long as it's fast, it's cheap, and it runs where software. This insight has prompted microprocessor designers to step back from guaranteeing Intel compatibility, and in instead guarantee application compatibility. Here are the top contenders in the PC microprocessor field and how they'te going to affect us in the next 12 months.

AMÓ KŚ "Pentium as it should have been." The KS is a step beyond the Pentium, with all sorts of pipelining and something called four-issue out-oforder execution. The rumor is that the chips exist but they aren't ready yet. Advanced Miero Devices should have them in bulk to vendors some time this year, which means that we could be seeing KS-based systems by fall. They will probably be overshadowed by Intel's Po. Also due this fall.

Cyrix M1 Is this a CPU chip or a tortilla chip? With a die size of 394mm², Cyrix's M1 is the same size as two P54C Pentiums with almost enough room left over for a DX4. What does all that mean? The chip will be hard to manufacture and probably expensive. Will it be worth it? Possibly. It should deliver higher performance than a Pentium at the same speed, but with a potentially higher price, it might be cheaper to buy a faster Pentium. Expect to see MI-based systems by winter. They will probably be overshadowed by Intel's PG. due this file.



Shipping Chip: The only Pentium-class x86 processor currently shipping.

NexGen Nx586 The only Pentium-class x86compatible available at press time, the Nx586 aims to deliver roughly the same performance as a Pentium at the same clock speed, but for less money. Sounds great, except NexGen hasn't developed a PCI interface yet, so Nx586-based systems will have no high-speed bus.



The World vs. Intel

IBM/Apple/Motorola PowerPC 603 We've seen several PowerPC-based Macintoshes, and they're definitely fast. But the PowerPC 603 can run DOS and Windows software only through software emulation-a slow process at best. There are rumors of a PowerPC 615 that will be able to execute DOS and Windows by putting x86-compatible circuitry alongside the PowerPC circuitry. IBM will neither confirm nor deny the presence of this chip. But if the company did, it would probably say that

we'd see the chip by the end of the year. Systems built on it will be considerably more expensive than standard PCs and will not provide any significant performance advantages for most business users.

Mips Technologies Rx000 Lct this processor (the most common of the Rx000 chips) is being installed in workstations and Windows NT boxes. But it needs to run DoS and Windows applications under software emulation and is therefore slow.

Product	x86 Compatible	Windows 3.1 Performance*	System Price*	System Availability
AMD K5	Yes	125% Faster	Slightly Lower	Q3 '95
Cyrix M1	Yes	125% Faster	Higher	Q3 '95
NexGen Nx586	Yes	Same	Lower	Now
IBM/Apple/ Motorola Power PC 603	No	20% Slower	Lower	Now
Mips R4000	No	20% Slower	Same	Now
DEC Alpha	No	10% Slower	Higher	Now
Intel P6	Yes	200% Faster	Same	Q3 '95

Digital Equipment Corporation Alpha Microprocessor Basically the same deal as with Mips processors, but Alpha ones generally perform better. They're also considerably more expensive.

Intel P6 The dream killer, Just as AMD and Cyrix with be releasing their Pentium killers, Intel will be showing systems built on its CPU with twice the performance (at least) and the same prices as existing systems. That will enable Intel to lower Pentium prices substantially—as much as a brite. Watch for it.

Were not saying that the accountants at Chicago's Morrison & Morrison Ltd.

were overworked. It's just that when you handle the financial matters of over
a 1,000 clients, an awful lot of numbers get crunched. But thanks to Microsoft®
beck! they now spend less time mulling over software and more time gring
proportant things done. You see, Microsoft Excel uses IntelliSense™ technology,
which basically makes for a smarter spreadsheet. Now accountants everywhere



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PC COMPUTING 127

Faster Is Better

The 100MHz Pentium is currently Intel's top processor. You might think you'd have to pay top dollar for a system with one, and maybe you do, but top dollar is pretty low. In fact, given the attractive pricing of these systems and the length of their projected usefulness, you'd have to justify a slower processor.

Is a 100MHz Pentium system going to break the bank? No way. These systems came in at an average price of about \$4,000—about what you would have paid for a 66MHz 486 a year ago. The performance is about twice as good, and the components are excellent. One note on the prices of systems for our tests: We had the systems souped up with 16MB of RAM, a 1GB disk, a 16-bit sound card, and a 17-inch monitor. These are all components we recommend, but not ones that every user is going to buy.

Is a 100MHz Pentium system always faster than others? No. You're probably not too surprised by that answer. After all, there are 90MHz Pentium systems that outperform 100MHz ones. But you might be surprised to learn that the fourth-fastest system we benchmarked for this review was a 90MHz Pentium. And it was one of the least expensive.

How much do other components affect system performance? A lot, especially when the component in question is a 32-bit disk driver for Windows. We found that adding a 32-bit disk driver and boost Windows performance by up to 20 percent. Similarly, a fast disk drive and a good graphics accelerator make a huge difference, as does having enough RADM. Spending money on a very fast processor makes no sense if you then skimp on other components.

Why buy a 100MHz Pentium? Right now, it may be that you can get a 66MFLz Pentium. But down the road—in a year perhaps—when applications have got en more bloated and less efficient, you're going to wish you had spent the extra money. In the end, you'll save money by purchasing a very fast, somewhat expensive computer and keeping it a long time.

DECISION MA	KER CHOOSE YOUR 10	DOMHZ PENTIUM ON PRIC	CE, SPEED, AND DESIGN.
Choose the factor most important to you.	2 Choose the next most important factor.	3 What else is important?	For your needs, the best product to buy is
	Performance	Design	Zeos Pantera Pentium 100
Price	remaille	Service & Support	Tagram Thunderbolt
FILE	Design	Performance	Tagram Thunderbolt
	Design	Service & Support	Tagram Thunderbolt
	Price	Design	Tagram Thunderbolt
Performance	FILLE	Service & Support MidWes	MidWest Micro P5-100
renunnance	Danisa	Price	Tagram Thunderbolt
	Design	Service & Support	Tagram Thunderbolt
	Performance	Price	Zeos Pantera Pentium 10
Dooign	Periorillance	Service & Support	Polywell Poly 5100P5
Design	Duine	Performance	Tagram Thunderholt
	Price	Service & Support	Zeos Pantera Pentium 100

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What Would **Freud** Say?

had another one of those crazy dreams last night. I was watching a race between a tortoise and a hare. The tortoise had a 90MHz Pentium multimedia system strapped on its back. The rabbit was pulling a cart with a 100MHz Pentium. They were neck and neck at



the crest of a hill when a cheetah hauling a Silicon Graphics Onyx gobbled up the rabbit, flipped the tortoise on its back, and disappeared in a blue streak down the hill. I went to see a psychiatrist friend, Dr. Lerner, to ask him about the significance of the dream.

"It's obvious. Your dream is about power. Since the beginning of time it has been crucial for man to be able to move quickly. The faster he could run, the better he could hunt food and avoid being trapped.

Faster is always better, except for sex, where it's OK to go fast

but not to finish fast." "I don't think it's that deep,

Doc. I just want the fastest machine on the market. The problem is I don't have the 800 grand to buy an Onyx."

'No. The problem is that you'll never be satisfied. You'll

SEX, and, of always want something faster." The Doc was right. The challenge is not to have the fastest

machine, it's learning how to use SHAKESPEARE the time you spend waiting. Then I saw the answer: Desktop

Activity Centers (DACs). These provide an environment that surrounds your computer with opportunities for activities to keep you occupied when your computer is busy crunching numbers. Here are a few examples.

 The Gym DAC surrounds your operating system with racks of free weights and two multipurpose exercise machines. Use your downtime to pump up. Also available with the 40-pound exercise mouse and the abdominal trackball for people working on reducing their waistlines.

. The Aquarium DAC features a state-of-the-art Lucite aquarium that extends outward along the sides of the chair to enclose the user in a simulated under-

water environment. Downtime is spent cleaning the aquarium and feeding the fish.

 The Dodeca DAC consists of 12 computers arranged in a circle around a revolving chair in the center. While you're waiting for machine 1, you rotate and begin working on machine 2. This continues until you complete the circle.

. The Game Show DAC comes with a live host who sits quietly in a booth waiting for your machine to go into crunch mode. Whenever you're waiting, the host jumps from his booth and starts the show.

"Hey, how would you like to answer a few questions? Your first question is for 8MB of RAM. Are you ready?"

"Yeah, sure," you say eagerly. "What is the speed of light?"

"That's easy. It's 186,282 miles per second, or 670,615,200 miles per hour."

"Correct."

"This is fun," you say. "Hurry up, ask me another." "OK. This is for 16MB of RAM. What playwright created the characters whose names are used to identify the moons of Uranus?"

"Could vou give me a clue?" "He wrote 37 plays."

"Of course. William Shakespeare."

"Correct. Name the moons and the corresponding plays they came from."

"Uh, Cordelia, King Lear; Juliet, Romeo and Iuliet: Puck, A Midsummer Night's Dream; Desdemona was . . .

You're interrupted by your computer's ready signal informing you that it's eager to get back to work.

"Damn," you think. "These machines are too fast. There's no time to have fun anymore. I remember my first 286. It was slow, but there was so much extra time.

CHARLES FLEISCHER isn't crazy. Really.



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The Game Show DAC comes with a live host who sits quietly in a booth waiting for your machine.



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In Robotics

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The **CPA** vs. The **CPU**

SYNOPSIS

FINANCIAL UPDATES: How to record them. 136

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REALITY BYTES: The future of money. 150

nce, you balanced your checking account to within a cent almost effortlessly. Nowadays, you have more accounts, credit cards, and investments than you can count—let alone balance. If you're lucky, you have more money now, and more to track. As a financial tracking tool, that old ledger book doesn't cut it anymore.

The kind of help you need can be found only in a CPA—or a CPU.

The four major personal-finance software packages provide things your old checkbook registers and neat manila folders of bank

things your old checkbook registers and neat manula tolders of bank statements couldn't hope to. Intuit's Quicken Deluve 4 for Windows, CD-RCM, Microsoft Money 30, Block Software's Managing Your Money 20 for Windows, and Computer Associates' Kiplinger's Simply Money 20 let you juggle multiple accounts, classify spending, set realistic budgets—and even balance your checkbook. Sure, it's April and money's on your mind-specifically, the

somey you're about to give the tax man. These programs offer features—ease of use and real returns on the investment of your time—that will keep you paying the right kind of attention to your money every month. Without these features, your willingness to drag your-self to the PC and wallow in green (or worse, red) is likely to wane.

Which program best suits your financial profile? To answer this question, we opened our Usability Labs to a bevy of Windows users experienced with spreadsheets but without a decided preference in financial software. Each tester went through an exhaustive script that pushed the programs to the limit in some of the most common and important tasks facing users.

We examined some of the key factors that set the programs part from each other. From the ever-popular game of "Hunt the Missing Check" to the electronic version of dental flossing—that is, backing up your data—the tasks you'll find yourself doing most often are covered here.

BY MATTHEW LAKE

QUICK HIT:
Microsoft Money
3.0's list boxes put all
your accounts just
a couple of mouse
clicks away.

B HOMEWARD BOUND: Quicken Deluxe 4's HomeBase keeps the featurepacked program from getting unwieldy.

G SMART HELP: Newcomer Hints and a pop-up Advisor

ease you into Kiplinger's Simply Money 2.0.

LOOK FAMILIAR?

Managing Your
Money 2.0 uses a homey
interface to draw you
into the program.





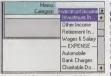
Factor 1: Setting Up and Updating Records

Job One is setting up accounts, which poses no problems in any of the programs. Jobs two, three, four, and so on, ad infinitum: Updating your accounts. Recording transactions is the bread and butter

of any personal finance program. And in this case, no matter what else was in the sandwich, none of the programs we tested held back on the bread and butter.

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	UIC	Expense Expense	
	Utilities	Expense -	
-	Gas & Electric	Expense	-
	Water	Expense	The Person
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Janes		and the same of th	The state of the s

Your Daily Update: Our testers liked the fact that when you enter a deposit in Quicken, the scrolling list of categories covers every tax group imaginable—and even includes personal transfer categories. What they found not so handy is the fact that the transfers come at the bottom of a list of more than 30 groups.



Short and Sweet: Microsoft Money's category list is less complete than Quicken's—and less complicated.

Date	Yia		Pay To / Deposit From	Payment	Deposit	Halasce
20729/25	332	22	Sesse Whetake	75.00		2313.62
	150		Edyste V			
nyayıs	54	P	Shits Harrings.	0.25		
		ц	-	-	and the same	
Second	Dele		View. Hitter	Bale		2313.92

Keep It Simple: Don't care for details, or want to set your own categories? Simply Money 2.0 is a fine choice.

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The Script
How We Tested
Updating Records
We gave our Usability Labs
testers a list of transactions
covering a couple of
months. The transactions
included setting up
additional accounts.

Lab Notes What Our Testers Said about Updating Records

"There are significantly fewer categories aiready on the system in Kiplinger's Simply Money. But I don't necessarily find that to be a problem. I'd rather create my own categories anyway."

ACCOUNTANT

"At first (setting up

accounts in Managing Your Money] seemed easy, but the help screen should have been a bit more detailed."

MEDICAL LAB

Financial Updates

When you use a financial package, most of your time is spent entering data. Little things that cut corners are pounced on enthusiastically. Most testers in our Usability Labs were delighted that they could place recurring payees, such as utility companies, on a pick list for repeat payment.

All the programs have streamlined transaction entry to the point that all the peakages were neck-and-neck in productivity. The consensus was that slick interfaces weren't just pretty—they really aided the process. When testers encountered a less-sham-slick interface, like Kiplinger's Simply Money 20's, it didn't bother them much until they tried to set up new accounts. Managing Your Money 20's default interface—a checkbook instead of the other programs' chock-register interface—also tripped up a few people: They tended to enter all their transactions in the checkbook instead of switching to the register. This method was more time-consuming. Even the widely loved Quicken Deluxe 4 for Windows CD-ROM offered so many payment/deposit options

that it often took several strokes of the Page Down key to get to the right one—which annoyed some testers.

If the prospect of becoming a data-entry clerk bothers you, there's one way around it. Subscribe to an online hanking service and, for somewhere between 5s and \$15 a month, have your PC directly contact the hank's mainframe to sort it all out. While such automated services don't cover all the eventualities in banking, they are growing in popularity.

	Quicken	Microsoft	Managing Your	Simply
	Deluxe 4	Money 3.0	Money 2.0	Money 2.0
Satisfaction	Overall crowd- pleaser.	Another crowd- pleaser.	Niggles hampered usability.	Workable but not pretty.
Productivity	Earned	Earned	Earned	Earned
	high marks	high marks	high marks	high marks
	all around.	all around.	all around.	all around.
Help System	Flawed, but	Rated	Good, but	Trailed
	seldom	highly all	seldom	behind
	needed.	around.	needed.	the pack.
	****5	****	***%	***15

*****Excellent **** Good *** Acceptable ** Poor * Unacceptable

Factor 2: Creating a Budget

Who doesn't suspect they're spending too much money in some areas? After entering information into a financial package over a

few months, you can chart just what those areas are. You can leave the

budgeting up to the software, or do it yourself. If only *sticking to* a budget were this simple!

Managing Your Graphs: One of Managing Your Money's easiest budgeting features to use is graphing budgeted spending vs. actual spending.



Categorically Speaking: When charting budget categories in Microsoft Money, labels are often unreadable. The Format Chart dialog box solves that problem.





Your Personal Treasury Department: Wouldn't you rather have someone else do the legwork on your budget? Quicken takes much of the sting out of this chore with its AutoBudget feature. And, unlike other budgets that come ready-made, you can veto anything you don't like.

The Script
How We Tested
Creating a Budget
With test accounts full of
categorized information,
we had each tester
produce a chart of their
spending and figure out a
way to trim \$500 from it.

Lab Notes
What Our Testers
Said about
Creating a Budget
"Very easy, Microsoft
Money worked exactly
the way I normally
do it."

"...one of the first times I've felt that purchasing a particular product [Quicken] could put more money back in my pocket than paid out." CAMP MANAGER

CIVIL ENGINEER

On a Budget

Living beyond your means? It's the American way, But nobody likes burly debt collectors knocking at the door. So before things get out of hand, you'll want to set a budget—and suck to it. Without carefully tracking your spending, creating a realistic budget is a hit-ormiss endeavor. A decent personal-finance program can hand you everything you need—except willpower.

In theory, budgeting is a simple two-step procedure: Find out how you spend money, and limit the amount you spend in those areas where it's most realistic to do so. In reality, it's more complicated, of course—but having several months of financial records, and the software to manipulate them, eases the chore.

Of all the programs we looked at, only Quicken Deluce 4 took a stab at trimming expenses in various categories, with its AutoBudger feature. Under lab conditions, the testers were glad for the help—but since silicon has no idea about lifestyles, the suggestions would sometimes have led to a Spartan existence. One wage bemoand, "This family isn't going to be going out much or spending much on groceries!"

The real crux to budgeting is organizing and presenting your financial data so that you can make informed decisions. In this regard, all the programs delivered, although Kiplinger's Simply Money 2.0 left some users wanting more charting flexibility. Going through the categories to decide where to trim—always a tough task—was easies with Quicken Deluxe 4 for Windows and Microsoft Money 3.0.

SUMMA	SUMMARY					
	Quicken Deluxe 4	Microsoft Money 3.0	Managing Your Money 2.0	Simply Money 2.0		
Satisfaction	it does the work-that's satisfying.	Satisfying, with so-so productivity.	Charts were easy—the rest, less so.	Delivers, yet leaves you wanting more		
Productivity	Realistic budgets, quickly.	You feel more productive than you are.	Second-tier efficiency in this area.	Creating budgets was easy.		
Help System	In the top tier of helpfulness.	Could be a little more helpful.	The strongest help system of all.	Could be a bit more helpful.		
	****	***15	***%	***12		

*****Excellent **** Good *** Acceptable ** Poor * Unacceptable

Factor 3: Reconciling Statements

You have your records. The banks have theirs. How often do you agree with *your* bank? Since neither of you is infallible, each month requires trotting out the statements to see who's got it right this time. At

best, this is just a cross-check, but if there's an error at your end, quick and easy correction is a must.



Hunt the Line Item: Managing Your Money's Find feature helps you with the process of reconciling your account statement against your personal records. Instead of hitting Page Up and Page Down at random, you can find the item quickly—and if your figures are wrong, you can still approximate your search with the Match If list box.



Find the Offending Item: Screwed up and don't know where? Microsoft Money's SmartReconcile can help.

MIR.	at Open	done 1	eels System			Be
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Reduce Screen Clutter: Simply Money 2.0 keeps the number of visible entries to a minimum.

The Script How We Tested Reconciling Statements

Statements
Our usability testers
performed cross-checks
against bank statements.
We introduced errors to test
correction canabilities.

Lab Notes What Our Testers Said about Reconciling Statements

"This was a standard procedure. I had some problems getting into the right sections of Managing Your Money, but the User Guide helped right away."

RETIRED POLICE
OFFICER

"I didn't like the way Simply Money's register was set up, and there was no obvious way to change the order of appearance."

ELECTRONICS SALES REPRESENTATIVE

Reconciling Yourself

The most important lesson in personal finance is to make sure that you and your bank are on the same wavelength. Even tiny errors on either side can compound into significant problems. In the "gotta do it" stakes, reconciling your accounts with the bank's statements is second in importance only to entering transactions accurately. When you find an error, terminating it with extreme prejudice and great dispatch is crucial.

In our usability tests, all four programs presented all the information you would need to reconcile your accounts. No surprises there. In addition, most of our testers successfully completed the tasks on their scapital works and were pretty satisfied with the software's ability to deal with the tasks.

Using Microsoft Money 3.0, the testers were moderately less productive in getting the job done, but this didn't affect their level of satisfaction with this program. Even the Help system's low success rate in solving problems (60 percent) didn't affect satisfaction—a testament to the program's overall interface. With Quicken Deluw 4, satisfaction and productivity were also high, but when the testers needed help, they found it only a quarter of the time. Only Managing Your Money 20 scored high consistently in the three key areas of user satisfaction, productivity, and help-system quality, it was a clear winner in reconciling statements, mainly due to the clarity and strength of its help system.

	Quicken Deluxe 4	Microsoft Money 3.0	Managing Your Money 2.0	Simply Money 2.0
Satisfaction	Points for clever dialog boxes.	Pleasant, despite delays.	Stellar help; navigation difficulties.	Plagued by inflexible categories.
Productivity	Fast and accurate throughput.	Takes a hair longer to do the job.	On a par with Quicken in lease and speed.	Keeps the pace in a fast field.
Help System	Effective only one time in four.	Flawed but still helpful, us needed.	Excellent for reconciling problems.	A hair better than Quicken's.
	%	*	****5	***34

*****Excellent **** Good *** Acceptable ** Poor * Unacceptable

Factor 4: Calculating Net Worth

Like your high school grade point average, the horsepower of your car, and the size of your hard drive, your net worth is more than just a number; it's either a measure to be proud of or a figure to be

improved upon. Any way you look

know-either as a reward for your work, or as a means to encourage better money management.



It's a Snap: With Microsoft Money, all the steps you need to determine your net worth can be found under a single menu item and its dialog box. Getting this complete breakdown of assets and liabilities is not only easy. it's fast.

There shows the state of the st

Quick Reports: Quicken's Create Report icon brings up a series of options and a preview.

0	Income			
	Categories	Jan	Feb	Total
	Income	300	300	600
	Total Inc	300	300	600
	Expenses	150	125	275
	Total Exp	150	175	275
	Net Inc	150	175	325

Quick Hit: At a glance, Managing Your Money shows how you'll measure up each month.

The Script How We Tested Calculating Net Worth

Net Worth
Since this figure changes
every month, we had our
testers calculate revised
net worth figures after
entering data into each
of the programs.

Lab Notes What Our Testers Said about Calculating Net Worth

"Until we have a telepathic interface and CPUs capable of following our mental instructions, it can't get much easier [than Quicken]."

CAMP MANAGER
"[Managing Your Money's]

desktop was covering the scroll bar needed to view the bottom line. The graphics were in the way." MEDICAL LAB

MEDICAL LAB TECHNICIAN

What Are You Worth?

Like monetary exchange rates and the weather, your net worth changes constantly—sometimes imperceptibly, sometimes drastically. It's useful to note changes in your net worth for a warety of reasons—getting a loan, planning for the future, or just planning for the future, or just plannin self-satisfaction. To some people, all three of these factors are equally important—but whatever your motivation, this is a common task that was easier with some packages than others—although all were more than up to the task.

As you'd expect for such a common job, each of the programs was more than a match to the task. However, not all the testers in the Usability Labs were a match for the software—and that's the fault of the software interface, not the testers. Microsoft Money 3.0 handled everything smoothly, and gleaned the greatest ratings in productivity and satisfaction. Second up was Quicken Debux 4, which trailed Microsoft Money by dint of its slightly lower productivity.

Though adequate to the task, Managing Your Money 2.0 and Kiplinger's Simply Money 2.0 lagged behind Quicken and Money. Most noticeable in its shortcoming was the otherwise stellar Managing Your Money. The program's interface got in the way of the task it was attempting to solve, which held back many of our testers. Its help offerings—both online and in its documentation—proved to be of little help in getting to the bottom of the matter. Kiplinger's Simply Money's help system was only marginally more effective, defending retring the program of the program of

*****Excellent **** Good *** Acceptable ** Poor * Unacceptable

Factor 5: Backing Up Data

Of course you'll back up your records to a floppy disk-right? We thought so. Maybe even store them in a bank safe-deposit box-so that a little disk crash here and there will cost you only the price of a floppy

and a bit of reinstallation time. As always, better safe than sorry.



Easy as Flossing: There's really no excuse for not backing up your Quicken files. Our testers found it easy to set up the process, and equally as easy to configure the backup drive with the aid of this simple dialog box. You can even have the software back up. automatically when you guit the program.



Dateset To Backup ... HYNDATA Backup To ... A OK

The Script How We Tested Backing Up Data Hard drives can be unreliable, so the crux of our test script was to make floopy-based backups.

Lab Notes What Our Testers Said about Backing Up Data "[In Managing Your Money] the correct nath was displayed, [and] the

Back Up and Go: Microsoft Money's backup reminder flashes as you quit the program. If this feature annoys you, simply uncheck the box in the lower left corner.

What's Wrong with This Picture? Strangely enough. the suggested backup path in Managing Your Money turned out to be invalid.

> destination drive was displayed, but I was required to enter the path in the active box. Liust went to File Manager to drag and drop.

CAMP MANAGER

Safety in Numbers

It's only the most fundamental lesson in computing: Back up everything, or risk losing everything. So why is there still a spread of ratings among these programs when it comes to backing up your financial data? And why did some of our usability testers resort to using the Windows File Manager to drag and drop files to a floppy disk?

It's not as if the program that trailed in the ratings is an immature product. Like the other programs, it's been on the market for years on one platform or another. Yet only a third of our testers succeeded in backing up files in Managing Your Money 2.0. And although everyone succeeded without any difficulty when using Kiplinger's Simply Money 2.0, the interface didn't earn high marks for subjective satisfaction from many of the testers.

Managing Your Money appears to have suffered from a usability bug that drove two-thirds of the testers to use File Manager for backup. When backing up from within Managing Your Money, you need to use the destination path A:\MYMDATA\. The catch: The program fails to create the directory for you, or even to tell you that you must create it yourself. Once you've cracked the "Invalid Path" problem (with little help from the program), backup is a breeze. But most people won't get there without a good deal of unnecessary effort. On the other hand, backing up was a cinch with Microsoft Money, involving nothing but a single command on a pull-down menu. Ouicken was equally easy.

	Quicken Deluxe 4	Microsoft Money 3.0	Managing Your Money 2.0	Money 2.0
Satisfaction	Nothing to it—as it should be.	One command and it's done.	Type a directory path manually? No thanks!	You feel less productive than you are,
Productivity	Quick and problem- free.	Fask completed last.	This program's Achilles' heel.	Almost no problems here.
Help System	Not needed during this task	Not needed during this task,	Not there when you need it.	Not needed during this task.
	****5	****15	**14	****

*****Excellent **** Good *** Acceptable ** Poor * Unacceptable



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The Most Usable Software

Tested

By definition, personal-USABILITY finance software is not a professional tool-you don't use it for a living. It's also not recreational-you don't use it for fun. Software of this class lives or dies by how easy it makes the job-especially when that job is about as exciting as shaving

and taking a shower. Strictly from the perspective of getting five common tasks done quickly and easily (by users who aren't familiar with the software). the clear winner is Quicken Deluxe 4 CD-ROM for Windows. Its smart arrangement, consistent help, and welldesigned screens are real crowd-pleasing material. On a few occasions, we clocked our usability testers being more productive with Microsoft Money 3.0 and Managing Your Money 2.0-but overall, they were more satisfied with Quicken.



Quicken Deluxe 4 for Windows: USABILITY With its depth and smart layoutincluding button bars and tabbed dialog boxes-Quicken provides features and usability in just the right combination to win over all our Usability Labs testers. ****



Microsoft Money 3.0: Microsoft USABILITY Money is a quick learn, with dropdown list boxes. Windows-like minimized icons, and Wizards to help with difficult processes like loan evaluation and planning for retirement. ***

SATISFACTION: A pretty Microsoft Money

PRODUCTIVITY: Block Software's Managing Your Money to be every bit as productive as Quicken in all but two areas. Money in three.

HELP SYSTEM: Flanned help tripped up an otherwise solid performance by Managing Your Money—and even proved to be a downfall for Ouicken

more than once.

SUMMARY: Even when it didn't do the best job of the bunch, Ouicken scored the highest points with our testers. And more often than not, it actually did the best job at a given task.

Lab Notes: What Testers Said about Finance Software

Quicken 4 for Windows

USING THE REGISTER	John Chucki			
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indicate what this bansaction is for	8/20/95	542	John Checking Myrns Stown Auto New	
		H	-	

"The tutorial gave me more than enough guidance . . . the graphics didn't get in the way, but instead, complemented the usability of the package," CAMP MANAGER

Kiplinger's Simply Money



different graph, it would be impossible to create. They give you what they feel is proper, but no flexibility." **ELECTRONICS SALES** DEDDESENTATIVE

Managing Your Money

Actua	h. 🗵 1994	2 Bud	pet 1995	1	dieren	00
Jan	0.0(1995	Jen	0.00	Jan	0.00	
Feb	0.00 1996	Feb	0.00	Feb	0.00	
Mac	0.00	Mar	0.00	Mar	0.00	
Apx	0.00	Age	0.00	Apr	0.00	
May	0.00	Mag	0.00	Mag	0.00	
Jan	0.00	Jun	0.00	Jun	0.00	
Jul	0.00	Jul	0.00	244	0.00	
Aug	0.00	Aug	0.00	Aug	0.90	
See	0.00	Sep	0.00	Sep	0.00	

"Although the package makes setting up a budget easy enough, it takes more time than I have. And creating a modified budget seems difficult." ACCOUNTANT

The Script

For every feature that includes usability testing. we design a script that consists of a set of common tasks. We report the test results in three key areas: User satisfaction. productivity, and help. The satisfaction score reflects the testers' preferences on a scale of one to five (in which five is best). The productivity score reflects the percentage of tasks completed And the help score reflects the percentage of references to documentation and online help that actually assisted the testers.

SCORECARD

WHICH CPA-IN-A-CPU IS FOR YOU?

Factor	Quicken Deluxe 4 for Windows	Microsoft Money 3.0	Managing Your Money 2.0	Simply Money 2.0
1. Setting Up and Updating Records Weighting: 46%	**** You can almost do it in your sleep.	**** Doesn't get much easier than this.	*** A basic function requiring only basic skills.	*** Not pretty, but that's not the point here.
2. Creating a Budget Weighting: 18%	**** Efficient and satisfying— not usual in budgeting.	*** Makes you feel more productive than you are.	*** Actually more productive than it feels.	**** Actually a lot more productive than it feels.
3. Reconciling Statements Weighting: 18%	**** The giant stumbles over its own help system. Tsk tsk!	**** A low success rate at finding help cramps its style.	**** It's the best of the bunch at this particular job.	*** Inflexible categories make things even harder.
4. Calculating Net Worth Weighting: 9%	**** Like finding a \$10 bill in an old jacket. Whoopee!	**** Like finding a \$20 bill in an old jacket. Double whoopee!	*** Like having a hole in your pocket. Curses!	*** Like finding loose change in an old jacket.
5. Backing Up Data Weighting: 9%	**** Backed up to the hilt and then some.	**** Backing up without backing down.	**34 More like getting backed into a corner.	**** Backing up ain't hard to do.
Verdict 100%	****½ Better than being a CPA—and a lot easier.	*** As good as being a CPA—and still easier.	**** Rock-solid with a few stumbling blocks.	**** More stumbling blocks than there should be.
***** Excellent ***	**Good **	** Acceptable	**Poor	* Unacceptable

How We Tested Each tester worked through the same tasks.

which took a total of about ten hours to complete. While the testers were at work, we observed them. timing their responses and videntaning their reactions. As always, we encouraged our testers to think out loud, You'll find some of their comments throughout this article. Finally, the testers rated their experience with the debriefing session at the end of each day.

How To Contact Windows CD-ROM \$59.99 est. street price / Intuit / (800) 624-8742 / Reader Service No. 700

Microsoft Money 3.0 / \$24.95 / Microsoft / (800) A26-9400 /

Reader Service No. 701 Managing Your Money 2.0 for Windows / 579.95 / Block Software / (800) 820-7458 / Reader Service No. 702

Kiplinger's Simply Money 2.0 / \$69.99 / Computer Associates / (800) 325-5324 / Reader Service No. 703

Software to Bank On

Need an edge in today's financial battle? How about software that can help you tackle your specific financial problems? Sure, the personal-finance programs we tested can handle a wide variety of tasks, and many of them perform the same duties as those listed below. But they may not delve into your desired task thoroughly enough—or you may not need all of the frills that Quicken and the like offer. The products listed below are "magic bullets" that target specific problems and solve them.

Fighting Your Own Fiscal Skirmishes

Tools to Make the Most of Your Money

Problem	Product & Solution	Vital Statistics	
Financial Advice You need to create your own financial plan.	Jonathan Pond's Personal Financial Planner Take Pond's Wealth Test and devise a plan tailored to meet your specific age, goals, income, and so on.	Vertigo Development Group (800) 942-2848; \$49.95 CD Reader Service No. 704	
Technical Stock Analysis You need help analyzing stocks to decide which to acquire.	Windows on Wall Street Although it can't manage your portfolio, it's a great tool to help you choose the right investments.	MarketArts (800) 998-8439; \$149.95 Reader Service No. 705	
Expense Reports You need to organize your expenses and get paid back in a timely manner.	QuickXpense for Windows Keep track of expenses electronically as you incur them, and even print reports on forms customized for your company.	Portable Software (800) 626-8620; \$69 Reader Service No. 706	
Custom Spreadsheets You need to create your own spreadsheets.	Visual Baler Power without the bulk: This compiler lets you distribute your customized spreadsheet to as many people as you like, royalty-free.	Baler Software (800) 327-6108; \$299 Reader Service No. 707	
Retirement Planning You need to figure out how much to put aside to enjoy your golden years.	Rich and Retired Going beyond the basic projections, it offers comprehensive tools for tracking expenses and holdings and organizing assets.	DataTech Software (717) 652-4344; \$59.95 Reader Service No. 708	
Active Investment Guidance You need a personal investment coach.	WealthBuilder Your tour guide through investment decisions, this product also provides online research and trading capabilities.	Reality Online (800) 521-2475; \$99.95 Reader Service No. 709	
Tax Software You need to stay out of trouble with the IRS.	TurboTax Multimedia With links to your Quicken files, it walks you through the tax code and new tax laws, and lets you file electronically.	Intuit (800) 964-1040; \$69.95 Reader Service No. 710	
Mutual Fund Tracking You need to pick the right mutual funds and follow their progress.	Monocle Formerly known as FundPro, the upgraded version of this popular product adds not only a new name, but a trading-system module.	Manhattan Analytics (800) 251-3863; \$249 Reader Service No. 711	
Business Plans You need to write a successful business plan with one product.	Business Plan Pro The one you've been waiting for. Everything you need in one package: text, charts, tables, and accurate cash-flow forecasting.	Palo Alto Software (800) 229-7526; \$149.95 Reader Service No. 712	
Online Financial Forums You need to check out online information and browse forums.	CompuServe This service rules—in the financial forums arena, and in the number of files available to download—but the online time is pricey.	CompuServe (800) 848-8199; \$8.95/mont Reader Service No. 713	
Mortgage Tracking You need to analyze your mortgage options.	MortgagePlus The easy way to figure alternative mortgage calculations. A Tracker module answers questions about prepayment.	BitBrain Software (800) 944-4248; \$89 Reader Service No. 714	



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Easy Money

Our usability testers, and the market at large, have come down resoundingly in favor of Quicken. Heck, even Microsoft joined the pack last year, when it announced its intention to acquire Quicken's publisher, Intuit, and to sell Microsoft Money to Novell. (As of press time it was not a done deal.) Does this mean you should follow the pack? Not necessarily. At PC Computing, we believe that one size doesn't fit all, and that, depending on your personal needs, one of the runners-up could do just as yood a job—or even a better over the active.

In fact, Microsoft Money (or is that now Novell Money?) was neck-and-neck with the redoubtable Quicken in many of the caregories we tested for usability. And despite a backup glitch that marred Managing Your Money's performance, once you've spent time with it, it manages your bucks as effectively—overall—as the two winners of this review's PC Computing Usability Seal of Approval.

So what's it to be? If you're new to personalfinance management, Quicken is your best bet. Its combination of thoroughness, intuitive design, and useful help (including cue cards) guides you through the learning process quite incley. Quicken is also a great help when you're creating budgets for yourself—although it has so many spending categories, you might be overwhelmed by them.

If you have a lot of accounts to track and investments aplenty, you'd do well to consider Managing Your Money or Microsoft Money. Both of these programs showed a usability edge over Quicken in reconciling accounts—a substantial one in the case of Managing Your Money. Microsoft Money also had a slight advanage over Quicken in updating records.

And if you're, well, more than challenged by data entry, and you notice a lot of discrepancies between your records and the bank's statements, forget the two overall usability winners. What you want is Managing Your Money, which swept the board for usability in reconciling records. We recommend looking to usability to ensure you get what you pay for when you put your money where your CPU is.

Choose the factor that's most important.	2 Choose the next most important factor.	3 What else is important?	For your needs, the best product to buy is
	Reconciling	Figuring Net Worth	Microsoft Money 3.0
Updating	Accounts	Budgeting	Managing Your Money 2.
Transaction Records	D. Jackins	Reconciling Accounts	Managing Your Money 2.
Records	Budgeting	Figuring Net Worth	Quicken Deluxe 4
	Figuring	Reconciling Accounts	Microsoft Money 3.0
Dudantina	Net Worth Reconciling	Updating Records	Quicken Deluxe 4
Budgeting		Figuring Net Worth	Quicken Deluxe 4
	Accounts	Updating Records	Quicken Deluxe 4
	Updating	Budgeting	Managing Your Money 2.
Reconciling	Records	Figuring Net Worth	Microsoft Money 3.0
Account Statements	Pudgeting	Figuring Net Worth	Microsoft Money 3.0
otatomonto	Budgeting	Updating Records	Quicken Deluxe 4

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DECISION MAKER E RIGHT FINANCIAL PACKAGE FOR YOUR NEEDS? Choose the factor Choose the next What else is important? For your needs, the that's most important. most important factor. best product to buy is . . . Microsoft Money 3.0 **Figuring Net Worth** Reconciling Updating Accounts Managing Your Money 2.0 Budgeting Transaction Managing Your Money 2.0 Reconciling Accounts Records NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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rge protection backed up to a \$25,000 automatically diagnose dangerous wrining conductor to the computer of ware from loss automatically diagnose dangerous wrining conductor to the computer of ware provided in the computer of the computer

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They're Going for Your **Wallet!**

ave I shown you my wallet? Here, take a peek. The color LCD gives me a quick view of what I'm carrying: tickets to the theater tonight, \$700 in e-cash, my address book, and a video clip of my cat. What about my credit cards, you ask? They're



all stored here digitally. Ditto my driver's license and ID. This infrared port? It transfers the information when I need to buy something at a store or on the Net, then balances my checkbook automatically.

If this sounds like science fiction, that's because it is-although not by much. A variation on this electronic purse, dubbed the Wallet PC by Bill Gates, is already on the drawing board at Microsoft. The software giant isn't the only one fingering your wallet,

It's becoming

APPARENT that

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will be your

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the next

either: As the major online services and the Internet increasingly become an electronic mall

for information and services, it's becoming apparent that the next frontier of high technology will be your pocketbook.

E-Cash Everywhere you FRONTIER of look, cash is going digital. Merchants and banks such as National Westminster, British Telecommunications, and Midland Bank, are running pilot tests for smart cards-computer chips embedded in plastic, designed to replace paper

and coins. Download digital money onto a card and you can use it to pay for everything from a 75-cent cup of coffee to a \$3 subway ride. This marriage of plastic and silicon can even be used to replace house keys and ID cards, or to pay for online transactions from your set-top cable box or computer. Personal-finance packages like Intuit's Quicken and Microsoft Money, meanwhile, could well become your primary interface to the bank.

How soon? Future-watcher Michael Schneider, president of the research firm Integrated Business Information Systems (IBIS) in New Haven, Connecticut, predicts the move to smart cards will happen quickly. According to his firm's estimates, by 1998 100 million smart cards could be in use in the United States, with automatic teller machines and credit cards leading the transformation. If you think that sounds incredible, witness the rate at which credit cards and ATMs caught on: Back in 1958, the Bank of America introduced the first credit cards to 58,000 of its customers. By 1970, 100 million consumers were paying with plastic. These days, do you know anyone who doesn't have an ATM or credit card?

Other models for e-cash are also evolving, particularly for online transactions. An Amsterdam firm called DigiCash is now running trials with makebelieve e-money that dozens of merchants on the Internet will accept. Consumers can download the software for free on the Net, register their credit card numbers and passwords online, then download cash from their credit cards onto their hard drives.

E-Banking First Virtual Holdings of Cheyenne, Wyoming, operates as an online bank where both buyer and seller have accounts. When you make a purchase, you send the seller your account number and First Virtual charges your conventional credit card. CyberCash, in Reston, Virginia, is introducing a system that will let consumers purchase items on the Net with credit cards, or by near-instantaneous debits of their bank accounts.

With so many e-cash experiments in the works, it might seem surprising that we're still counting pennies. To paraphrase cyberfiction writer William Gibson, the future has already arrived-it's just not evenly distributed yet. The prickly issues of privacy and security-not to mention standards-for digital transactions are only just now being hammered out by service providers and software makers. For businesses that catch on early, however, the returns promise to be staggering.

Reviews Editor WENDY TAYLOR looks forward to carrying video clips of her cat, Basil, in her wallet.

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PC Computing, Dec. 1994

"...A.C.E. Windows front end is one of the best around."

PC Magazine, Dec. 20, 1994

"OOBE is the Holy Grail..." PC Magazine, Dec. 20, 1994



Windows 95

The *National Enquirer* doesn't have a reporter assigned to the Windows 95 beat yet. But when that day comes, here are three of the stories you're most likely to read:

• Elvis is impressed with Microsoft's multimedia support, but he still can't get The Lion King CD to work.

Counterpoint

Chicago is a fraud. . . . If you're a marketer . . . you'd better redo your revenue plan quick. The chances that Chicago/Windows 4.0 will ever provide a reliable, "industrial strength" platform on which to run Win32 applications are slim to none. Windows NT, despite its bloated resource requirements, is at least a real operating system. Chicago is not.

William F. Zachmann Marketing Computers, May 1994 Bigfoot's a beta tester, but he won't upgrade his network to the new Windows until all of the TCP/IP bugs are worked out.

• Geraldo has the videotapes that prove once and for all what *really* goes on inside Microsoft's usability lab.

Think we're exaggerating? Just wait until the television advertising starts in earnest, and the daily newspapers start sending their most technologically challenged writers to

BY ED BOTT

Effect

The 10 Biggest Lies

CompUSA to get the lowdown on Windows 95. Meanwhile, the spin doctors at Microsoft and IBM are cranking up the hype machines. And anyone else with a 32-bit ax to grind will surely add to the noise level.

What's most impressive about the tapestry of lies, misinformation,

and half-truths surrounding Windows 95 is the sheer breadth and variety of it all.

We've been collecting Windows 95 whoppers for more than a year. If you haven't heard any of them yet, just wait.

You could ignore the lies, but we have a better idea. Why not fight back with the facts? We've cut through the hype behind the ten biggest lies. If you want the real story, skip the *National Enquirer* and keep reading.

Besides, our well-informed sources say Elvis is still using an Amiga.

Counterpoint

Chicago sounds great on paper, but that doesn't mean that it will be an instant success. Microsoft's sales projections are incredibly aggressive—some officials predict 30 to 40 million copies the first year. But don't forget that this is the same company that predicted NT would sell 2.5 million copies the first year. . . . And now admits that actual sales will be more like 850,000.

Jesse Berst Windows Watcher, March 1994

Lie #1: Windows 95 is an all-new, all-32-bit operating system.

To some people, 32-bitness is practically a religious issue. And for sheer emotional intensity, there's nothing like a good religious debate.

In the Middle Ages, any monk worth his tonsure could rattle off convoluted and carfully reasoned arguments to explain mystical phenomena, such as the exact number of angels that can dance on the head of a pin. Eventually, these debates ceased to be enlightening and devolved into pointless (and seemingly endless) exercises in logical hair-splitting.

Roughly the same thing happens when the topic turns to the 32-bitness of Windows 95. The most persuasive advocate for the opposition is programmer extraordinaire. Andrew Schulman, whose Unauthorized Windows 95 is filled with juicy details on the inner workings of the new operating system. Schulman argues that Windows 95's IO.SYS, the file that shifts your PC out of park every time you boot up, is nothing more than

Counterpoint

Chicago is likely to match everything the current-generation Mac OS does, plus up the ante with a better user interface.... I am not sure the marketplace is prepared for how much Chicago mimes Macintosh. It is even possible that Microsoft has done too good a job and will alienate current customers with an upgrade which veers too far from the classic Windows user interface I've come to dislike so much.

David Coursey P.C. Letter May 2, 1994 good-old, real-mode DOS in a clever disguise. Microsoft contends that Schulman's analysis is based on an early beta version of Windows 95, and that a limited amount of real-mode baggage is there for a good reason: to guarantee compatibility with old DOS and Windows applications and real-mode NetWare drivers.

Should you care about this debate? Here are the simple, nondenominational facts:

• All new? Not really. There's plenty of Windows 95 code that has been around for awhile, including the 32-bit disk and file-access modules that first appeared 18 months ago in Windows for Workgroups 3.11.

• All 32-bit? Not exactly. There are still big chunks of 16-bit code scattered throughout Windows 95, including USER EXE, which manages windows, menus, and other GUI bits; and GDLEXE, the Graphic Device Interface, which mediates between Windows and your video hardware.

• Protected mode? Mostly. The majority of I/O operations—including those to the file system, CD-ROM drives, and networks—take. place in protected mode. Memory management and process management are also fully protected. But every Windows 95 system boots into real mode first, giving the system the chance to load old-device and network drivers that don't have protected-mode Windows 95 equivalents. And the file system does a certain amount of real-mode housekeeping to keep old applications informed of important system results.

To operating system zealots, these are issues of life-and-death importance. To the rest of us, it's just another category in Technotrivial Pursuit.

But the bottom line is, if for some reason you want an all-32-bit operating system that runs exclusively in protected mode, you'll want another operating system like Windows NT, Unix, or OS/2. (Your reason probably wouldn't be that you'll find a million shrink-wrapped productivity apps for it.) If, on the other hand, you're looking for a Windows upgrade that 8 generally faster and more stable than the version you use now, you'll be interested in Windows 95. And you'll leave the 32-bit debate to the Jesuits.

Lie #2: DOS is dead.

Freddy Krueger has nothing on DOS, the operating system that refuses to die. Stab it, shoot it, poison it, or bury it under 60 million shrinkwrapped copies of Windows, and DOS still comes back for more.

No, DOS is not dead (although how many have suffered at its hands we'll never know). As long as there are DOS applications, DOS will survive. You certainly don't have to search too hard within Windows 95 to find DOS's strong vital signs.

The good ol' MS-DOS icon is right there on the Start menu. If you install Windows 95 over DOS, you can press F8 at boot time and choose DOS from the character-based menu that comes up. And if you have a funky old DOS app that refuses to run under Windows,

you can even send your PC into MS-DOS mode, a sort of digital fugue state that clears away all traces of Windows 95 while you boot into something that looks remarkably like . . . MS-DOS.

At last count, MS-DOS was Microsoft's cash cow, selling 2 million copies a month. The Windows 95 marketers will use every tactic imaginable to sell Windows 95 to those 2 million customers. But what if they say no? Will Microsoft turn down a paying customer? Will it steer DOS users toward BMP, Not likely.

IBM and Microsoft have each publicly announced their intentions to deliver another version of DOS.

MS-DOS7? It should hit the streets around the same time as Nightmare on Elm Street Part XXV.

Lie #3: The new hardware you'll need will cost a fortune.

Whether the hardware upgrades you need to run Windows 95 cost a fortune depends on your definition of a fortune. It also depends on how up-to-date your hardware is. If you're already running Windows for Workgroups 3.11 on a PC that's less than three years old, you won't even notice the difference. If your existing hardware is underpowered, you can probably bring it up to Windows 95 standards for less than the cost of dinner for two and a modest Bordeaux

So how much hardware will you really need to run Windows 95? Pay no attention to the guidelines in the official Microsoft press releases; following is the consensus of just about

everyone we talked to who's used Windows 95:

• CPU How much CPU is enough? Pentiums are perfect, A 486 is a safe bet at any speed, although a 25MHz 486SX runs out of gas a bit too quicklv. At 33MHz and up, any 386DX will work quite nicely, thank you. What about those creaky old 386SX machines? Paperweights, Boat anchors, Door stops, maybe. But definitely not Windows 95 machines. In fact. Windows 95 will leave out some of its cooler graphic tricks if you install it on a slow 386.

· Memory Don't believe anvone who says you can run Windows 95 in 4MB. On that minimalist machine,

you can probably load Windows 95, a copy of 32-bit Notepad, and the Dilbert screen saver. If you want to do anything more-and especially if you even want to think about sharing data with the help of OLE-you'll need the extra four megs. You've known for at least two years that 8MB is the practical minimum for a Windows PC, Windows 95 just adds a few exclamation points to that basic truth. Each 4MB upgrade will add \$160 or so to the total tab for a Windows 95 PC.

· Hard Disk Do you have a spare 60MB on your hard disk? Kiss it goodbye. You can reclaim thirty-something megabytes if you're willing to wipe out old versions of DOS and Windows after you've installed Windows 95. At the going bargain-basement rate of 75 cents a megabyte, that's somewhere between \$20 and \$45 worth of hard disk. A pittance, really.

The most common upgrade is likely to be memory. OK, at \$160 a pop, maybe we're talking about dinner for two at Spago and an extremely drinkable Bordeaux. But it won't cost you a fortune to get your hardware ready for the new Windows.

nw Much Hardware Will You Need?

Component	Unacceptable	We Recommend
CPU	386SX or 386 less than 33MHz	486 or Pentium
Memory	4MB or less	8MB or more
Hard Disk	120MB or less	200MB or more
Other Peripherals	CGA or EGA graphics	CD-ROM, Plug-and-Play system BIOS

Lie #4: Users will be productive within minutes.

T ate last year, just after the second beta release of Windows 95 went out the door, Microsoft commissioned Usability Sciences Corporation to put 75 typical users through comparative tests of Windows 95 and Windows 3.1. The conclusion? According to Microsoft's press release: "For organizations migrating to Windows 95, the results indicate that retraining should be minimal and, once users have moved to Windows 95, they will be almost twice as fast as they were under Windows 3.1. The study found that users of Windows 3.1 with only 20 minutes of exposure to Windows 95 were nearly as productive on the new system. . . . After just 90 minutes of using Windows 95, these users were twice as fast performing common tasks under

Windows 95, compared with their performance of the same types of tasks under Windows 3.1."

What would you expect? That new users would simply stare at the screen for 20 minutes, turn to the usability lab manager, shrug their shoulders, and say, "I don't get it"?

Besides, anyone who's tried to explain the Program Manager/File Manager mess to a Windows newbie knows that it would be nearly impossible to design a less usable interface. Microsoft's usability test results say more about the unintuitive, unproductive Windows 3.1 interface than they do about its replacement.

Counterpoint

Windows applications running under Windows 95 will still end up using MS-DOS Windows 95 is based on the same architecture as Windows 3 x Enhanced mode. . . . From a technical perspective. Windows 95 is not a revolutionary product. It's just Windows 90+5.

Multitasking

The organizations with the biggest challenge ahead are those that have painstakingly trained a computer-phobic staff to deal with all of Windows 3.1's quirks. Power users will lose a few weeks of productivity as they surrender to curiosity and wander purposefully through every nook and cranny of Windows 95. Cludess newbies will need even more help in the form of day-long courses, all-new cheat sheets, plenty of hand-holding, and a well-staffed help desk.

After the Microsoft-commissioned test was complete, Usability Sciences asked the test subjects for their comparative judgments of both versions of Windows. A significant number (32

Counterpoint

Microsoft shows so **little confidence in Chicago** (do l really want to call this thing Microsoft Windows 95?) that it hasn't ported the interface to Windows NT. The company wants to see the reaction to the new interface before committing to it completely.

John C. Dvorak, PC Magazine, November 22, 1994

percent) thought that Windows 3.1, was "easier to use" than Windows 95, and the majority (64 percent) were actually "more comfortable" with the familiar Windows 3.1, usability warts and all. Are you prepared for an office full of slightly more productive, mostly uncomfortable Windows 93 users?

Windows 95 includes an excellent uttorial. The interface is generally consistent and well thought out, with good ideas borrowed from just about everywhere. But the implication that new users can become truly productive without serious training and a resonable transition period is absurd.

Lie #5: Windows 95 is a powerful multitasking operating system.

Is Windows 95 powerful like Superman Amybe. But Superman has to steer clear of kryptonite, and if you run Windows 95 in hopes of powerful multitasking, you should know about a 16-bit chunk of digital kryptonite that's buried in Windows 95.

Here's the plain, unvarnished truth.
As long as you continue to use 16-bit
Windows apps, you'll probably be disappointed by the multitasking capabiltites of Windows 95. You may find its
performance moderately better than
previous versions of Windows. If both
of the applications you're trying to use
simultaneously are well written and

well behaved, you may be pleasantly surprised. But until you replace all of your apps with 32-bit upgrades, you'll have plenty of opportunities to study the Windows 95 hourglass.

If you're convered at a cockail party by some boor who insists on whining about Windows 95's wimpy multi-tasking, just nod knowingly and blame it all on the Win16Mutex—that's the programmer's function call that locks up the entre 16-bit Windows subsystem until the program that claimed the Win16Mutex decides to check its messages. If you're unlucky enough to be running a 16-bit Windows application

that checks its messages only every 20 seconds, you're in for some serious finger-drumming.

The problem is even worse than it appears. The Windows graphical interface, USER EXE, is itself a 16-bit application (see Lie #1 if you need a refresher course). So when a hoggish 16-bit Windows app grabs the Win16Mutex and won't let go, you can't do much more than move the mouse pointer around. Mouse clicks go straight into the void. The keyboard stops responding. Windows no longer redraw. Yes, any apps that are already executing will continue to run. If they're using 32-bit subsystems like the new and improved communications module, they'll chug away impressively. But you won't be able to start a new task, even a 32-bit one, until Win16Mutex says it's OK.

You say you want to leap tall buildings while simultaneously running a database that's more powerful than a locomotive? If multitasking really matters to you, replace your 16-bit Windows apps faster than a speeding bullet.

Of course, even when multitasking doesn't quite work, Windows 95 makes it at least slightly more bearable because you can replace the hourglass with an animated cursor in the shape of a banana (it peels), a purple dinosaur (it walks), or a set of fingers drumming on the desktop.



Vaporware? There are already 400,000 Windows 95 beta testers and some analysts predict at least 20 million users will buy the final product.

Lie #6: Plug and Play will never work.

Remember the one about the elephant that danced Swan Lake? Anyone who pointed out that the pachyderm lacked Nureyev's style and grace missed the point completely. This is an elephant, after all, doing classical ballet.

It's not appreciably more absurd than the challenge of getting an installed base of tens of millions of PCs and peripherals, hobbled by the PC's original resource limitations, to occupy the same stage without crashing into one another. It's an enormous challenge.

Yes, Plug and Play works, as long as you set realistic expectations. There are thousands upon thousands of species of add-in cards and PC peripherals in the world. The technical term for these devices is leave. hardware, which is a nice way of saying "stuff we already paid for that the CFO won't let us replace because it isn't fully depreciated yet." Most legacy hardware was designed in an era when Plug and Play was something that Jimi Hendrix did.

The pleasant surprise is that Windows 95 handles so many of these relies without human intervention. Windows 955 autodetect capabilities are surprisingly effective. Even in early beta versions, it's great with network cards, pretty good with sound cards and video adapters, and a whiiz with printers and modems. The operating system has Wizards to help you install most perhipherals. There's even a troubleshooting Wizard that will walk you through the dirty work of resolving an interrupt-request or memory-address conflict.

There will be exceptions, but most new devices that carry the Plug-and-Play label will simply work. And that's especially true of mass-market phenomena like multimedia upgrade kits, which are nothing short of torture for unprepared users running DOS and Windows 3.1.

Plug and Play can't do much for dope'y devices that have resource assignments like IRQ settings and direct-memory-access channels hardwired into their printed-circuit traces. It can't tell you what those unlabeled jumpers and dip switches do. And it can't magically update funky old device drivers written in the DOS 2.0 era.

But it sure heats the alternative

Counterpoint

Windows was just a stopover on the way to OS/2. Then OS/2 was cut loose and Windows was just a stopover on the way to Windows NT. Then NT bombed as a desktop OS and Windows became a stopover on the way to Chicago. Any product with that many stopovers needs an airline reservation system—which airline, we're not sure, because most of them don't crash as much.

Nicholas Petreley InfoWorld October 17, 1994

Lie #7: You'll love long filenames.

Working with Windows 95's long filenames is like hefting a sturdy rubber mallet. It's a wonderfully useful tool for certain jobs, but you'll agree that pounding yourself on the forehead isn't one of them.

Long filenames will have almost no side effects for Windows users who never share files with anyone else, aren't on networks, and use only brand-new apps that have qualified for the Windows 95 logo. But there are all sorts of gotchas in store for the vast majority of users.

What happens when a 16-bit DOS or Windows app sees a long filename? Let's say you've used your Windows 95 version of Word to save a file that you've imaginatively named "This is Acme Corporation's 1996 marketing plan.doc." (You're right, file extensions do look stupid when tacked onto the end of a long filename, but that's another debate.) Because compatibility is a crucial part of the operating system's architecture, Windows 95 actually stores two filenames-your original, plus a truncated eight-dotthree version. And if someone else on the network uses the 16-bit version of Word to open that file, change a single

sentence, and save it back to disk, the long filename will vanish in a puff of smoke. When you go looking for your marketing plan, how will you know that it's been renamed THISISACIDOC?

The algorithm that translates long filenames into eight-dot-three versions isn't particularly elegant, either. Windows 95 just grabs the first eight characters of the long name and adds the first three letters of the extension. If there's already a file with that short name, the file system slices off the first six characters from the long name, then tacks on a tilde and a number (-1). If you'r ent careful, you'll wind up with a folder full of inscruable files elled THISIS-2 and so on.

What about networks? With NT servers, long filenames are, obviously, fully supported. And because NT talks to Macintoshes, those filenames will be intact as well. But if you want your NetWare volumes to speak LFN (long filename), you have to install the CoS/2 Name Space to let the server emulate an OS/2 High Performance File System (HPFS) youlume.

Good luck convincing your network administrator. Maybe you should bring along that rubber mallet.

Lie #8: Windows 95 means you'll never need another utility.

Remember when pundits said that with DOS 5 you'd never need another utility program? But in the wake of DOS 5, Qualitas, Quarterdeck Office Systems, and Symantec all had record years. Windows 95 will follow the same pattern.

Humongous, everything-but-thekitchen-sink shell replacements like Symantec's Norton Desktop for Windows are out, but there's still plenty of room for well-crafted utilities that do one job with a minimum of fuss and overhead.

Here are just a few of the utilities that you won't find in Windows 95:

· Virus Checkers The old 16-bit DOS utility, Microsoft Anti-Virus, won't work with Windows 95. Worse yet, you'll have to watch out for selfinstalling CD-horne viruses, too. Thanks to Windows 95's Mac-like AutoPlay capabilities, these can be installed without your knowledge.

. Backup The backup utility included with Windows 95 doesn't work with SCSI tape drives.

· File Management File Manager's replacement, Explorer, is a thirdparty opportunity waiting to happen. Add-ins, add-ons, and outright replacements will find plenty of takers.

Some of the utilities that are bundled into Windows 95 even have built-in upgrade paths. For example, take the Windows 95 Ouick View utility, which lets you peek inside a file even if you don't own the application that created it. If you want the full-strength version with clipboard and printer support, you have to pay for Ouick View Plus, the muchimproved upgrade from Systems Compatibility Corporation.

No more utilities? Don't be silly. In fact, this time around, Peter Norton may roll up his sleeves, cross his arms, and actually crack a smile.

Lie #9: IBM can rewrite OS/2 to work with 32-bit apps.

You'll hear this whopper over and over from die-hard defenders of OS/2. They'll tell you that OS/2 can be rewritten to work with 32-bit applications. They'll tell you-correctly-that there aren't many 32-bit Windows applications yet, so what's the big deal? They'll quote Lois Dimpfel, the head of IBM's OS/2 development team, who has said: "If there is a compelling reason to support the [Windows 95] API, we will do that," They'll point out that OS/2 already runs a handful of 32-bit Windows applications—the ones written using Microsoft's Win32s application programming interface (API).

And because OS/2 already runs virtually all Windows 3.1 applications without too much fuss, they'll tell you it's no big deal: Just add a little fresh code, a pinch of Win32 APIs, stir, and voilà: OS/2 Warp 95.

They're wrong.

Here's the problem: Today, OS/2 runs Windows 3.1 applications because it actually runs Windows 3.1-every single line of the true-blue Microsoft source code, given to IBM in a joint development agreement with Microsoft that ended in late 1993. In 1995, IBM no longer has the keys to the Windows vault, and reverse-engineering Windows 95 is a major development effort that would probably start to pay off right around the time Microsoft sends the first beta copies of Windows 99 into the field. If it were easy to clone Windows, IBM would have already figured out a way to make OS/2 work with the virtual device drivers in Windows for Workgroups 3.11. But IBM's programmers haven't succeeded in building a

Windows work-alike yet, and they're

not likely to do it anytime soon.

The slim crop of Win32s applications, like Mosaic 2.0 and SPSS's SPSS for Windows, runs 32-bit code for performance reasons, but the applications don't take advantage of multithreading, the new Windows interface, or asynchronous input queues. Software developers argue that the s in Win32s-which supposedly stands for subset-really means stopgap. All serious development work for new Windows applications is being done with the Win32 APIthe full-strength 32-bit version that

Of course, there's one surefire way to get OS/2 Warp and Windows 95 to coexist. IBM and Microsoft could sign a brand-new joint development agreement, with IBM agreeing to pay Microsoft a few hundred million dollars in licensing fees.

won't run under OS/2 Warp.

When your operating system is named after a science-fiction plot device, anything's possible.

Counterpoint

What a load of malarkey Microsoft has unloaded on us with Windows 95! A model year like cars? I imagine you IS managers are just dving to get new models of software the way you get new models of cars. Don't have to suffer through version numbers? The only people who suffer version numbers are vendors, because versioning is a precise way of communicating to customers exactly what they are getting, and vendors hate to have to admit exactly what they have done.

Stewart Alson, InfoWorld, September 19, 1994

People just want Windows to work faster and more reliably on the PCs they already have. Chicago won't. Chicago, with all its baggage, means another painful, expensive round of hardware upgrades, software upgrades, and ditching of suddenly obsolete equipment. Plus another new user interface to learn.... But for readers who don't get paid to fall in love with new technology, and just want their PCs to work right for once so that they can get on to more important matters, I'm afraid that Chicago may be just one more small step on a long road.

Paul Bonner, Computer Shopper, July 1994

Lie #10: Windows 95 is vaporware.

There are hundreds of sleepdeprived developers, testers, and lab rats at Microsoft's Redmond, Washington campus who wish that this lie were true—especially the ones who have more than 100 "Priority One" bugs on their to-do lists.

Windows 95, which was No. 1 with a bullet on the Vaporware Top Ten for years, may not yet be commercially available, but it isn't vaporware either. To understand the distinction, we need to examine the life cycle of a software product, a biotechnological phenomenon that makes frogs and butterflies look down-right simple in comparison.

In the beginning—as any venture capitalist can tell you—every new piece of software starts out as a wish list filled with cool product specifications. If you work for a marketing-driven company like Microsoft, this is pure, uncut vaporware—the kind that's worth millions of dollars on the street. Windows 95 was vaporware until midway through 1993.

No one can survive on pure vapor for long, of course. So, as soon as there's enough code to get past the logo screen, the developers set up private demonstrations to prove that their hot new product isn't vaporware anymore. Technically, any product that reaches this stage is still mostly vapor, but it's more accurate to call it demovare. It's not hard to spot: If the product managers showing off the software stop breathing every time they click on a menu choice, it's demoware. Windows 95 was demoware until about May 1994. (Some industry pundits still allude to parts of Windows 95 as "clever Visual Basic mortotypes.")

Sooner or later (usually later), a piece of software actually gets into the hands of potential customers. If the software will do little more than what it did in the demo, we can safely call it an alpha version. If more than half the users can get real work doen with the help of the program, even if they run into a bug every 20 minutes, it deserves to be called beta software. This version of Windows has been genuinely usable beta software for nearly a year now.

Microsoft plans to release the Preview edition of Windows 95 "real soon now." In exchange for \$50, you and 400,000 close friends will get disks, manuals, and four pages of disclaimers printed in 6-point Arial Extra Condensed. It will still have bugs. It won't work with all your old DOS and Windows applications. A significant unamber of users will have trouble with specific types of hardware and networks.

Vaporware? Count your blessings that Windows 95 hasn't emerged from vapor yet. There's nothing mythical about the headache you'll get from a buggy operating system.

More Lies?

There's no shortage of misinformation about Windows 95. But some lies are easier to dismiss than others.

- Windows 95 is NT Lite. Let's put it a slightly different way: There's Frank Sinatra, and there's Frank Jr. Any questions?
- Windows 3.1 has no future.

 Never underestimate the power of the installed base—especially when it's 60-million strong. DOS is still a remarkably popular operating system, after all.
- Microsoft finally fixed all the problems with OLE. Rome wasn't rebuilt in a day. Expect it to burn down once or twice more.
- Windows 95 will make the Internet easy. Zen koan: What happens when an irresistible force meets an immovable object?
- Peer networking is all most Windows 95 users will ever need. An interesting theory, but nobody we know is working on client-client applications.
- Your PC will never crash again. And Volvos are the safest car on the road. But buckle your seat belt, just in case.
- Windows 95 will do away with irritating configuration files. The Registry makes SYSTEM.INI look like a McGuffey Eclectic Reader.
- The Microsoft Network will crush every other online service overnight. Unless the Internet, with its 20 million users and 25-year head start, crushes everyone.
- Microsoft's secret plan is to sneak NT onto everyone's desktop. So, what's the secret?
- Windows 95 is the final nail in Apple's coffin. But what about... I mean ... hmmm ... maybe this one isn't a myth, after all.

A road map for the



Isn't it refreshing to talk to someone who actually listens? At IBM

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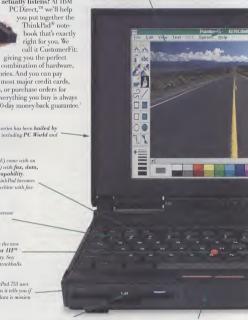
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The PC

MAGICAL MYSTERY BOXES

Roll up! Roll up for the Digital Mystery Tour. Step right this way. We've not your electronic stereoscopic ViewMasterin-monitor, we got your game machines, we got your proto-Arnold Palmer practice putting greenand there's more in store. as gizmos, gadgets, and garishness collide with the PC paradigm. At January's Winter Consumer Flectronics Show, Silicon Valley met Hollywood in Las Vegas. As the line dividing PCs and consumer devices of every kindtelephones, beepers, pagers, and gamesevaporates, the gizmos are getting smarter and the PCs are getting new novice-friendly interfaces.

To only costs a buck or two to buy a watch that keeps accurate time. But most of us think nothing of plunking down \$50 or more for a new wristwatch. The extra cash might get you an extra feature or two—and slightly higher precision than a \$1.99 Wal-Mart special. But let's be honest. You're usually buying a fashion statement.

But a watch that only tells time, however stylishly, is passé in the high-tech '00s. Today's hot tickets strap more functionality to your wrist than Dick Tracy could ever have imagined. Want a remote control for your Tv? Casio's got you covered. How about a pager? Check out The Beep from Swatch. Download your appointments from Microsoft's Schedule+ with Times' Bata Link. Always misplacing your cordless phone? You'll need Microtalk's Tele-Watch, they out later this year.

Computer vendors haven't lost sight of the growing trend of cramming virtually every communication or computation

function into a single gizmo. But they're aiming to convince you to command and control your world from your desktop—instead of your wrist. Today's consumer-oriented PCs, aren't content to manage your finances and churn out that annual Christmas newselter. That beige box with a monitor on top might be a number cruncher. It might be your voice-mail system or \$8,2000 speakerphone. Maybe it's an interactive television with a 101-key remote control. Or it could be the baddest game machine your trigger-happy teenager ever exterminated bad guss with.

And if you doubt for a clock cycle that the





Gets Personal

retail channel views the PC as its own personal cash cow, take a look at the bellwether of consumer purchasing, the Consumer Electronics Show.

The range of exhibits says it all. Angling for floor space amidst show cars sporting stereo systems that can vaporize a stop sign from two blocks away—or the bewildering array of telephones shaped like fish, ducks, and spacecraft—are consumeriented PCs, ergonomic keyboards, house-shaped mice, and thousands of multimedia CDs ROM titles.

Bobbing for Dollars Perhaps the most egregious example of pandering to the mass market in computing is Microsoft's latest operating environment: Bob. Good of 'Bob is more than just a pretty interface—it's 12 cartoon animals that alternately annoy you and get under your skin. The little critters are part of some reverse Darwinian social interface, whereby the menu and button world that gets things done quicker gives way to hyperactive beasts that smile knowingly at you as you compute.

Microsoft hopes you'll soon find this bobnoxiousness on every off-the-shelf home system you buy at major retailers. But other PC makers targeting the consumer market will provide some alternatives. Most vendors with product lines geared for the home-like Acer America, Compag Computer, Packard Bell, Apple Computer, and Everex Systems-have their own user-friendly operating system shells. Shells that, thankfully, don't involve the animal kingdom. And they're applying cosmetic touches to their hardware as well. Packard Bell, for example, offers optional color panels to help its beige boxes fit your decor. And they've even taken a cue from Steve Jobs's sleek Next workstations-or was it Henry Ford's sleek Model T?-and will offer PCs in basic black

War Games It's hard to tell which has had a greater impact on the computer industry: the military or arcade games. The military has long been the lifeline of Silicon Valley, pumping funds into research and promoting development and innovation such as the satellite-based Global Positioning System, which you can now use in your car for \$300 and up.

Games, on the other hand, consistently drive you back to the stores for better, faster multimedia machines. And the production values have increased a bit since the days of Pole Position and Tetris. Now, you'll see kick boxers throw move more like Jean-Claude Van Damme than Fred Flintstone. And as often as not, you'll see video clips of faces you recognize—like actress Tia Carrere in Virgin Interactive Entertainment's The Daedalus Encounter, villain Malcolm McDowell in GTF. Interactive's Tank Girl, and gravel-voiced Mufasa from Disney Interactive's The Lion King's The Circle State of the Computer of

One thing's for sure: When movie spin-offs hit your CD-ROM drive before the movies reach your local video store, you know your platform has arrived in the consumer market.

BY YAEL LI-RON, MATTHEW LAKE, AND JON ZILBER



In Your Face

The year was 1968. Moviegoers were introduced to HAL, the soft-spoken psychotic computer who needed nothing but plain-English commands to run a sophisticated spaceship. Meanwhile, in computer labs, teenagers destined to become the future leaders of the computer industry were carefully flipping switches on computer front panels and watching cryptic blinking lights for indication that their programs were running properly.

Human-computer interaction, according to the 1995 Consumer Electronics Show, is halfway between those two scenarios. The traditional keyboard-monitor setup of the 1980s is making room for new technologies. such as handwriting recognition, voice recognition, virtual reality, point-and-click operating environments, and, pardon the term, social interfaces.

entertainment into the PC mainstream is this pair of 3-D glasses from Chinon America. which turns your screen into a regular, well, ViewMaster, With these glasses on, you just can't achieve a higher level of geekdom. DeepSee / Chinon America / (800) 441-0222. (310) 533-0274 / \$149 est. street price / Reader Service Number 723

POP-OUT CHARTS Another entry

from the worlds of games and

MAKE IT SO Your PC doesn't really have to be dull, beine, and impersonal. You can get just as much productivity from it (if not more) by dressing it up and having fun with it, BrainWorks has a line of lively sets to cheer up any desktop: From Star Trek to The Flintstones, and even Nickelodeon, these colorful keyboard, monitor, and mouse sets can turn a lifeless cubicle into a command center.

Star Trek Accessories / BrainWorks / (800) 999-9989 / \$129.95 est. street price / Reader Service No. 722



VRy NICE If you think virtual reality is just an arcade game novelty, think again. The same technology that lets you simulate flying an airplane or shooting bad guys will eventually become a mainstream business tool. The "corridor" database from the movie Disclosure is not just a fantastic prospect. In the near future, you'll manipulate data in ways even

Hollywood hasn't dreamed up.



air guitar (like The Jaminator from Music Industries) all the way to rock-and-roll heaven. PC Golf / Sports Sciences / (219) 983-0660 / 5149 est. street price / Reader Service No. 251

The Jaminator / Music Industries Corp. / (516) 352-4110 / \$139 est, street price / Reader Service No. 726

PC COMPUTING 167

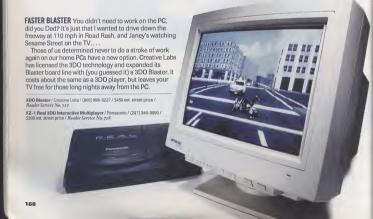
When Worlds Collide

Step right up folks, gather 'round. I have here for your purchasing pleasure a miracle of modern technology. It slices, it dices, it juliennes. It's a dessert topping and a floor wax. This is not your father's IBM. This is the consumer electronics Swiss Army knife, the super DOS-o-matic, a Pentium-powered wonder for the 1990.99878s.

We've got your basic computing power—it recalcs, it word processes, it jacks into cyberspace. We've got your multimedia—it plays Doom and Disney in 16-bit sound and 24-bit color. We've got your bona fide "Intel Inside" sticker. Put away your money, madam, there's more, much more. It's a television. It's an answering machine. It's a speakerphone. It's a stereo system. Now how much would you pay to have this in your home...?



CDs 'R' US It's silver, circular, and measures 5.25 inches across. It's a compact disc—but is it Mac format? PC? Audio CD? Chances are, it's all of the above. Increasing numbers of CD-ROM titles are hybrid Mae and PC format—despite resistance from the retail community, which claims it confuses buyers. And a new hybrid audio/CD-ROM format interleaves sound and data tracks to avoid that ear-splitting squawk when you play a CD-ROM on an audio CD player.





THE 57-CHANNEL TELEPHONE Excuse me while I hang up the PC. OK. I'm ready now. Let's channel surf the PC instead. The computer industry has finally picked up something that the television industry has known since the 1950s—the screen and speakers belong together. And they added a new spin: an answering machine and speakerphone. Compaq's Presario (at left), Packard Bell's Spectria, and IBM's Aptiva product lines throw everything they can find into the beige box and price them to move.

Presario CDS 520 / Compaq Computer Corp. / (800) 345-1518 / 51,499 est. street price / Reader Service No. 73 o

Spectria / Packard Bell / (800) 733-5858 / from \$1,400 est. street price / Reader Service No. 731

Aptiva / IBM PC Direct / (800) 426-7255 / from \$1,300 est. street price / Reader Service No. 712

SPIN-DFF CITY Carmen Sandiego started out as a game and became a TV series. That was the beginning. Now blockbuster movies like The Lion King and The Pagemaster hit the CD-ROM charts six months or more before the video his the rental counter (for a limited time only and for the last time this century). And the software company that's developing the Tank Girl game (GTE Interactive) is adding footage of Malcolm McDowell and co-stars that isn't even in the movie.

The Lion King / Disney Interactive / (800) 688-1520 /\$29.95 est. street price / Reader Service No. 733

Reader Service No. 733

The Pagemaster / Turner Interactive / (800) 294-0022 / \$50 est. street price /



COMPUTERDOM AND DUMBER Just when we thought that interface design was bot-hob-bobbing along in the direction of Windows 95 (that is, a Mac workalike with two mouse buttons), Microsoft threw a curve ball called Bob. Here's the future of the interface: A help system in the form of speech bubbles from a dog. Or a rat. Or a dinosaur. Well, at least it's not a purple singing one. Yet

Bob / Microsoft / (800) 426-9400 / \$99 est. street price / Reader Service No. 729



Crossidads Ethemet vs. Token Ring: An BY MATTHEW LAKE

Ethernet: This

hus network topology carries multiple instructions of variable lengths along with control information whenever a network node sends data.

- It tends to be cheaper on all fronts, including cabling and network interface cards-and there's no need for multistation access units (MAUs).
- · Ethernet is optimized for low network eaturation

Cons

· Ethernet gets boaged down by high data saturation on the network Upgrading to 100Mbps Ethernet is prohibitively expensive, involving reconfiguring

switches and hubs, and installing pricey new interface cards.



Verdict



Ethernet Has the Vote: Ethernet already

dominates, and will continue to do so, according to the experts we interviewed. The reasons are populist ones: It's cheaper and easier to configure. It's faster at low-volume work. It comes in two coaxial wiring configurations-thin (5mm)

and thick (10mm)-that range from 1,000 feet to 3.300 feet between nodes. And unlike Token Ring. it doesn't have to be configured with MAU stations. It's not the best technology, but that's unlikely to become a serious obstacle to most users.

The Buzz



No Contest: Ethernet appears to have runaway

acceptance in the market: 86 percent of the industry watchdogs we surveyed view it as the favorite. But there's some dissent over whether Ethernet deserves its leading position-many respondents concede that Token Ring is the superior

operating at 60 to 80 percent of their total handwidth). The problems that hamper acceptance of Token Ring revolve around cost and configuration issues rather than intrinsic merit. Being technically superior just isn't enough.

Inexpensive Solution, or a Faster Topology for High Data Saturation?

ILLUSTRATION BY TIMOTHY EDWARD DOWNS



Token Ring:

IBM-developed Token Ring networks send a high-speed token that checks in at each node and regulates access to network bandwidth.

Pros

 At high network saturation, Token Ring operates faster than Ethernet.
 Tight integration with IBM-based networks makes Token Ring a good solution for

IBM machines.

- Configuring
 Token Ring systems
 can be complicated.
- Market share is small compared to Ethernet, and rate of growth is slower.
- Token Ring costs more to implement than does Ethernet.

Timetable



Maintaining A Leading Position: Ethernet's

dominant presence in the market will continue for the rest of 1995 with the introduction of high-speed 100Mbps Ethernet solutions—which theoretically outpace Token Ring's top rate by ten times (though that won't always

be true in real-world applications). Token Ring will not die on the vine, however, It's still a great choice for consistently high-volume network transactions, and its installed base is unlikely to change configurations, even with faster Ethernet coming down the pike.

Opinions



avoid your eye.

JOHN MONTGOMERY,
FEATURES EDITOR

Token Ring is a better architecture, but it's like Micro Channel—IBM didn't really open it up so it's not what everyone is working on. It's also very expensive.

JOHN TASCHEK, TECHNICAL ANALYST

Ethernet has the momentum.

LARRY SMART,

PRESIDENT AND CEO.

Help: Working Smarter

Dedicated to the Server You Love

Twelve? Twenty? Odds are they all arrived with Windows for Workgroups 3.11 preinstalled. For those that didn't, the upgrade is well worth it, if only for the performance boost that comes with the new 32-bit disk cache. Once all of the machines in your office are up-to-date,

Windows-wise, it's time to consider adding a dedicated server to your Windows for Workgroups 3.11 network. "Wait a minutel" you protest. "Isn't Windows for Workgroups a peer-to-peer network?" Of course it is. But even in an office of two, there are plenty of reasons to press an otherwise obsolete PC into service as a server. It's not that expensive, and, unlike the routine on a typical peer-to-peer network, everyone gets to work at full speed—no matter what the person in the next cubicle is doing.

Put a big hard drive in the server, and you have a central repository for sharing and backing up crucial data files. Attach a

fast laser printer, and anyone can use it without slowing down their own PC's performance. Hook up a CD-ROM, and everyone gets access to useful data. And with a fax modem attached to the server's serial port, anyone can send and receive faxes anytime, without multiple fax lines.

Is this a substitute for a full-strength the strength of the substitute of the substitute of the fryou have mission-critical networking requirements, you'll still need the security and robustness of NetWare or Windows NT. But for simple sharing, a Windows for Workgroups server is cheap and versatile—and it can easily fit in with the big-time network solutions.

Dedicating one PC as a Windows for Workgroups 3.11 server is easy. Making it run at top speed is a little trickier. You don't need a superfast CPU-even a poky old 386 will do. But a fast disk drive is a must. If necessary, upgrade the hard drive to a speedy new IDE model. You can get a gigabyte-size drive like the Quantum Empire 1080 for well under \$700 these days; on a five-station network, that's like giving every user an instant 200MB storage boost. While the cover's off, you'll also need to add a network card. A 16-bit. model should cost under \$100; 32-bit network cards are an expensive luxury that most mainstream networks don't need. Oh, and make sure there's at least 8MB of RAM installed. Follow these steps to make the most of your host:

Tweak DOS If you plan to use a CD-ROM drive, you'll need MS-DOS version 6 or later to take advantage of SmartDrive 5.0's CD caching support. You'll also need to enable drive sharing by adding the 15 switch at the end of the MSODEX line in AUTOEXEC.BAT. If you

Contradiction in Terms? A peer-to-peer network doesn't require a dedicated server, but if you set aside one system as a shared resource, you can save money on expensive devices such as printers, CD-ROM changers, and hard disks (for extra storage).



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EXPERT TIPS

SETTING UP A DEDICATED SERVER

Roll up Your Sleeves: It's going to take a little extra work to get your workgroup running right. Just follow these five simple steps to turn a default Windows for Workgroups 3.11 installation into a dedicated server.

- Make sure you have enough PC. You'll need at least BMB of RAM, plus a fast hard drive that's big enough to handle your workgroup's storage needs. You don't need a fast CPU (a 386 is sufficient), nor anything more than plain-vanilla VGA and a bare-bones monitor. Of course, you'll need a network card to get the server connection.
- 2. Pick the right cache. The 32-bit cache in Windows for Workgroups can handle all the hard disk access you can throw at it. To get there, open the Control Panel, click on the 386 Enhanced icon, and on Virtual Memoy, You'll need SmartDrive only if you plan to share a CD-ROM that case, add the xS switch to the MSCDEX line in AUTORXEG.BAT, and disable caching for hard drives by using the -drive switch after SMARTDRY C for most systems. D. E. and soo n for multiple partitions).
- 3. Fine-tune Windows. The default settings assume that a user will be running applications on the PC where Windows for Workgroups is installed. In the case of a dedicated server, this is not true. So optimize the shared resource, settings to ignore applications and concentrate on the shared resources. Go to the Control Panel, click on the Network icon, click on the button labeled Performance Priority, and drag the slider to the fair right (Resources Shared Fastest).
- 4. Keep the StartUp group lean and mean. You'll need to put Print Manager into your StartUp group if you plan to share printers. Don't use a screen saver, though, for a dedicated server, the best screen saver is the monitor's power switch.
- 5. Pay attention to security. Each time you share a drive, directory, printer, or fax modem, Windows for Workgroups lets you assign one or two passwords. If you'll have sensitive data on the server, use these passwords. And keep the server behind a locked door—anyone who can get to that PC can poke around on its hard drive without a password.

plan to use DoubleSpace on the server's hard drive, use MS-DOS 6.2 or later—earlier versions don't support 32-bit file access from within Windows for Workgroups 3.11. Create a directory called CATEMP and make sure that AUTOEXEC.BAT includes the line SET TEMP=CATEMP. (You'll use lots of that space for spooled print files.)

Set Aside a Cache Reserve Because this system will never be used as a workston, you'll want to create a disk ache that's far larger than anything you'd ever consider using on a normal client PC. The exact settings will depend on whether you have a CD-ROM drive hooked up to the server, and on how much physical memory is present. Without a CD-ROM, the equation is easy: Don't use SmartDrive at all, set aside 4,096K (4MB) of RAM for Windows, and devote the rest to 32-bit file access. On an

8MB system, that means setting a cache size of 4,096K. With 16MB on the server, use a setting of 12,288K. (To get to the 32-bit File Access dialog box, open the Control Panel, clike on the 386 Enhanced button, and then on the Virtual Memory button.)

With a CD-ROM installed, the cache equation gets a bit more convoluted. Because 32-bit file access doesn't work with CD-ROMs, you'll need to add Brant-Drive support. For most uses, a value of 1MB to 2Mb is appropriate. First, trim the 32-bit file access allocation by the size you plan to use for the CD-ROM cache. For example, to add a 2MB CD-ROM cache, subtract 2,048 from the 32-bit file access setting and add the line

C:\DOS\SMARTDRV 2048 2048

to your AUTOEXEC.BAT file. Make sure it

comes after the line that loads MSCDEX. And be sure to do this *after* you've reset 32-bit file access, because that Windows dialog box actually edits the SmartDrive statement in AUTOFEC.BAT!

Bring Windows up to Speed Finauning performance inside Windows means looking into a few nooks and crannies. First, open the Network Scup applet in the Network group and check the drivers for your network card. If they're not NDISS compatible, you're running in real mode... in other words, slow. Check with the card vendor for an updated 32-bit version. Failing that, try looking for the downloadable driver on the Microsoft Driver Library—modem access number: (206) 396-6735—or on CompuServe (60 MSL).

Don't use a Windows screen saver. They tend to chew up CPU cycles like a squirrel working on a bag of nuts, and that's not what your network needs to keep running at peak efficiency.

To allow clients on the network to browse for shared resources, you'll need to add a line to SYSTEM.NI. Using a plain text editor like SYSEDIT, move to the [network] section and add the entry Set MaintainServerList-Yes. The next time you start up your server, it will configure itself as a master browse server.

But the most crucial setting is buried under the Network icon in the Control Panel. Click on the innocent-looking button labeled Startup Settings, and you'll see a dialog box with a section for Performance Priority. Grab the slider and drag it all the way to the right, so it's flush against the words "Resources Shared Fastest."

Prepare to Share Congratulational Your natwork server is now ready to use. You'll need to define shared directories, printers, and CD-ROMs before other new keeps can attach to them. Once you've done that, everyone on the network will have a range of capabilities they never before dreamed of. Here are some specific strategies you may want to employ, depending on the type of resource you're trying to share.

Printers Shaning a printer is ridiculously easy, as long as you remember to drag easy, as long as you remember to drag the Windows for Workgroups server. Use the Share Printer As command (found under Print Manager's Printer menu) to give the printer a name, and make sure the box labeled Re-share at Startupis checked.

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EXPERT TIPS

HOW TO ACCESS AND PROTECT SHARED RESOURCES



Better than Mapping: Bypass those clunky drive mappings and use UNC (Universal Naming Convention) identifiers. Like NetWare, Windows for Workgroups 3.11 supports UNC names, which consist of two backslashes, the name of the server (in this case, AST), the share name (in this case, simply C), and any additional subdirectories.



resources harder to reach, add a dollar sign to the end of the name, and they won't show up when unauthorized network users browse through lists of available resources. Pointing and clicking isn't allowed with this type of resource; the only way to attach one is to type in its exact name.

To connect each workstation to the shared printer, choose Printer, Connect Network Printer from the remote system's Print Manager, then browse through the list of shared printers on the network.

If you're sharing a color printer that uses expensive consumables, you can restrict access to it by assigning the printer a password. To make it even harder for someone to inadvertently connect to that printer, give it a share name that ends in a dollar sign, like LASERJETAS. Anyone on the net can still connect to it, but only if they type the name into the dialog box; it won't appear on browse lists.

Floppy Disk Drives One advantage of using an older machine for a workgroup server is that it probably has two floppy drives, unlike never machines that show that only a 3-4-inch drive. Use Windows for Workgroups' File Manager to share the 54-inch floppy drive, and users will have an easy way to quickly read (and, if you choose, where to that drive, to the drive, to the drive, the drive of the drive.

Hard Disks You can restrict remote users to specific directories on a shared hard drive, but you can't easily limit the space available to them. So an unthinking user can gobble up the entire disk and force you to play administrator. The workaround? Use Stacker, DoubleSpace, or DriveSpace to create multiple compressed volumes on the shared drive, You

can assign each user his or her own partition—and when they fill it up, they won't interfere with other users. As a bonus, you'll get extra storage space on the server.

Fax Modems To share a fax modern, frax make sure it's attached to a local port on the server. Then use the Control Panel Fax icon to set up the modem for sharing. There's only one gotcha in the setup process: Make sure the server's shared fax directory is set up for read and write access, or users won't be able to attach to it.

CD-ROM Drives Sharing a CD-ROM drive is not really that different from sharing a hard drive. Leave the share settings at read-only, since you can't write to the drive, anyway. And test the CD-ROMs you plan to leave in the drive: Some, like Computer Select's stand-alone version, simply won't work across a network. Others will give you a polite error message if two users try to attach to the drive simultaneously.

If you want to give users access to multiple CD-ROMs, choose an inexpensive double-speed drive and daisy-chain a second drive (or a third or fourth one, for that matter) from the server's SCSI card. It's slightly more expensive than a CD jukebox, but for multiple users it's a more sensible solution.

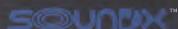
No matter what resources you share using Windows for Workgroups 3.11, you're also ready for the next version of Windows, because the networking features of Windows for Workgroups 3.11 are completely compatible with those found in Windows 95, When you decide to outgrade to Windows 95, you'll be able to do it one system at a time, or all at once, without disturbing your network or cutting productivity.

PCContact SHARING MODEMS

Windows for W

Windows for Workgroups users can now share modems just as they can all other resources, with help from WINport 5.0 by LANSource Technologies. WINport supports NetBIOS, IPX, and TCP/IP protocols. (Version 5.0 also supports Windows NT Server 3.5.) You can download the shareware version of it, WNPORT, ZIP, from data library 5 (Communications & Networking) of PC Contact (see page 284 for log-on instructions). Or call (800) 426-3475 to order the software on disk from Public Brand Software, You can also call LANSource directly at (800) 677-2727.

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Word to Live By—and Work By

Endless Automation No doubt about it: Microsoft Word 6.0 makes life easier. Nestled among a bunch of powerful features, you'll find numerous automated goodies. But automated goodies. But automation pays off only when you know how to use it to your advantage. That's why Word also makes it easy to get these features to work the way you do.

If you've been a Word user for awhile, you probably drool over AutoCorrect. But don't settle for the default list that Microsoft provides. You can add your own common typos (see "Spelling Smarts," at right). And for added productivity, insert some abbreviations for frequently typed words or phrases—so that whenever you type "sd," the letters will be replaced with State Denartment, and so on.

Keep it Simple Words layout makes most of its customization options available in one of two menu options: Tools, Options, or Tools, Customize. In either place, you'll find tabbed dialog boxes containing endless options that you can tailor to meet your every need.

Like most Windows applications, a toolbar is a good first place to put that personal touch. Word makes it easy to drag features onto and off your toolbar, or to rearrange them the way you think they should be-not the way some programmer decided to organize them.

But you needn't stop with the toolbars. Don't quit until you've personalized all your icons, your menus, your templates, your keyboard

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Available Options: The Tools, Options command offers a bevy of configuration choices. Under the Save tab, set up the Automatic Save option to save your documents frequently.



Right Away: Customize your right-click menus. From Tools, Customize, scroll down to shortcut menus. Now add any of your frequently used tasks—such as the spelling checker—to it.



In Style: Use Organizer to manage your styles (choose Format, Style, then click on Organizer). You can copy styles from one document or template to another with just a few easy clicks—ensuring consistency among your documents.



Tricky Toolbars: Don't forget to customize your toolbars. Under Tools, Customize, go to the Toolbars tab. You can then rearrange your toolbar's icons, drag icons off, or add any items you need by dragging them up from this menu.

The ·

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ONLINE TUTORIALS INCREASE PRODUCTIVITY

A Moving Picture Is Worth a Thousand Help Files

urely you don't think CD-ROM is an unjustifiable expense? With the thousands of business-oriented titles available for research and reference, it's hard to imagine an efficient office without one of these drives. If you're still skeptical, consider this: The most overlooked aspect of this technology is its huge storage capacity, which provides space

for online multimedia tutorials to be bundled with business applications.

Help files have had their day in the sun. The text-intensive approach is not appealing to the user. If you want to read, a manual will serve your needs. To take advantage of your computer's brainpower and multimedia capabilities, try an online video of an instructor showing you steep-by-steep instructions. Or look at a video capture of the soutence of memus and dialog boxes.

Our Usability Labs tested Lotus 1-2-3 for Windows Release 5, Multimedia Editon. This is the same Lotus 1-2-3 you get on floppy disks, but it includes a multimedia tutorial with animated screen captures, voice-over narration, and even a bouncy

tuxedo-clad cartoon man to point out areas of interest. The "movies" were created with Lotus ScreenCam, the nifty utility that creates stand-alone movie files for demonstrations and tutorials.

Our testers agreed unanimously: Multimedia was the way go. Their productivity and satisfaction were higher with that version than with the standard one. The best part is, the multimedia edition costs the same as the standard package (\$299 estimated street price). Some other products that come with online multimedia tutorials include:

 Quicken Deluxe 4 for Windows, featuring discussions of financial issues by notable experts (Jane Bryant Quinn and Marshall Loeb) in a talk-show format. Borland Paradox 5.0, which features "talking heads" video clips.

 Microsoft Works for Windows, the low-end integrated package that also has animated sequences.

Though the quality of some of these tutorials could be improved, they deserve praise for pioneering increased user productivity.

Ån ideal online multimedia tutorial would include animated screen sequences, the kind you'll find on the Lotus 1-2-3 CD-ROM. These movies should be context-sensitive, so that when you get stuck while attempting a task, the appropriate video clip can show you how to solve the problem. None of the products we looked at was context-sensitive, which is their main drawback. Future versions should also include voice-over narration and good branching capabilities. Yell LI-ROM

Borland Paradox 5.0 / \$339 / Borland Intl. / (800) 233-2444 / Reader Service No. 738 (800) 233-2444 / Reader Service No. 738 (2001) 343-5414 / Reader Service No. 739 / Lotus Development / (800) 343-5414 / Reader Service No. 739 / Microsoft Works for Windows / 599 / Microsoft Works for Windows / 599 / Microsoft / (800) 4209-940 / Reader Service No. 740 (Unicken Deluxe 4 for Windows / 599 / Intlut / (800) 820-940 / Reader Service No. 740

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TWO NOTEWORTHY MULTIMEDIA TUTORIALS



Easy as 1-2-3: "Multimedia is the way to go.
I was impressed with 1-2-3's multimedia tour.
Ilearned things that I missed on the floppy-disk
version. It was very easy to learn from, especially the
motion picture parts." COMPUTER CONSULTANT



Financial Advisors: The Quicken Deluxe 4 online video features experts discussing financial concepts, but it's not artutorial for the program itself. Intuit prefers to teach you how to use the program using the printed manual and text-only online help.

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Since uninstalling the wrong file-say, a shared DLL-can disable other programs you use daily, CleanSweep uses SuperLinks to track files that are needed by multiple applications.

CleanSweep

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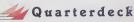
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STRANGE BEDFELLOWS: VBA. OLE AUTO, EXCEL, AND VISIO

OLE Makes a Most Excellent Mapping Program

e're sitting in the back of a plane headed to Comdex. Vince is in the aisle seat; Woody's at the window. Computer geeks everywhere. This guy walks up to our row, real slow like, tosses his guitar in the overhead compartment, grunts a bit, and slides in between us. Woody looks over at the tall, dark guy, his coal-black

sunglasses over a thick mustache and drawn face. "Excuse me," Woody says, ever the polite one. "Don't I know you?"

The guy takes a few seconds and looks Woody up and down. His voice comes back, thick as Atchafalaya mud. "Nope." That's all he says.

Woody starts shakin' like he's experienced the Second Coming, ya know, grabs the armrest so hard his knuckles turn white, mutters a few unprintable things, and says, "My God. Leon. Is that you?"

And this mysterious guy, he says nothin'. Everything goes quiet. Sweat beads up on Woody's forehead and his face turns red as he stammers, "Why would Leon Redbone be goin' to Comdex?"

So this guy breaks out a grin that creases his entire face, raises the mustache at both ends, raises his eyebrow and says, "Computers." That's all he says.

To make a long story short: This guy takes out his guitar and starts strummin' a few blues riffs. Magic. By the end of the flight, he, Vince, and Woody had cobbled together a song called "Dem VBA Blues." Sorry, we're out of space here, but the song is available on PC Contact (read on).

Who says nothing good ever comes out of Fall Comdex?

If you've been struggling with Visual Basic for Applications (VBA), Object Linking and Embedding (OLE), and Microsoft's anointed method for tying together Windows applications, OLE Automation, well, you aren't alone.

Lee Hudspeth and T.J. Lee have been wrestling with the daemon as well. They're putting together a book called *The Underground Guide to Office, OLE 2, and VBA* (Addison-Wesley), which should be available soon after you read

this. They've come to the conclusion that much of this Windows application glue stuff doesn't work, while the parts that do work don't work the way the documentation says they should. But when you finally put something together that does work, it's cool. Way, way cool.

Lest you think we're unbiased... not a chance! We're both deeply involved in the book. (Woody is Series Hack for the Underground Guides in general, and Vince is Tech Editor.) We've watched as Lee and T.J. have evolved from avowed OLE, VBA, and OLE Auto bigots to mere fans. They haven't yet arrived at the keptic stage—Vince and Woody's level but they probably will by the time they finish the book. You'll see.

At first blush, it's hard to knock these

new technologies. OLE lets you embed one Windows application's document in another—put an Excel spreadsheet, say, into a Word for Windows document. Neat concept, But (as Lee and T.). Idemonstrate repeatedly in the book) it's a big jump from concept to reality, and if you don't know where the mines are buried, you may step on a live one.

ÓLE Automation, as we explained in several PC Computing articles last year, is a way for one Windows application to pull the strings in another application. The application 4x yealing the puppet strings is called a "client," and the one that's doing the client's bidding, the "server." In this month's application, Mapper, we'll be using Excel as an OLE Auto client and Shapeware's Visio as an OLE Auto server.

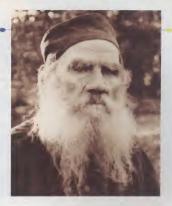
ÝBA is Microsoft's attempt to create a universal macro language for all of its Windows applications. It's a lofty goal, and while we believe that Microsoft will eventually be able to make the syntax and some of the commands similar across all the applications, we're still very skeptical that any pair of VBA dialects will realistically have much more than syntax and those few commands in common.

SNAPSHOT USING OLE AUTO TO COLOR BY NUMBERS

To be present from the contract of the contrac

Agua Marks the Spot: Need to quickly see which states have sales figures between \$10 million and \$100 million? Use OLE Auto to generate a color-coded map in Visio from a simple table in Excel, and Colorado aets the appropriate agua shading, which corresponds to the legend below

the map.



(∫olstoy became infuriated whenever asked to edit or revise his work. Reminds us of someone using our competitors' flow charting software.

Leo Tolstoy had a standard reaction to editors' revisions: unbridled rage. And we can hardly blame

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WORKING SMARTER: Do It Yourself A Visio VBA Program for Finding State IDs

SUPERSCRIPT

HACKING VISIO OBJECT ID NUMBERS

Each state in Visio's picture of the United States has its own object ID number, but we couldn't find any Visior reference showing which state corresponds to which number. So we hacked it. This VBA program (run in Excel) loops through all the objects in Visio's United States picture. It makes each object red, one at a time-plausing to let you copy down its ID number before moving on to the next state.

Sub FindStateColors()

Dim appVisio As Object

Dim usObj As Object, shpsObj As Object Dim rng As Object

Dim i As Integer

Dim I As Integer Dim oldFill As String

Set appVisio = GetObject(, "visio.application")

Set usObj = appVisio.Documents("us.vsd").Pages(1).Shapes("United > States of America")

Set shpsObi = usObi.Shapes

Set rng = Sheets("Sheet1"), Range("Sales")

For i = 1 To shpsObj.Count

oldFill = shpsObj(i).FillStyle shpsObj(i).FillStyle = "Red fill"

If MsgBox(*ID #* & i, vbOK + vbCancel) = vbCancel Then Exit For shpsObj(i).FillStyle = oldFill

Next

End Sub

This month we're going to build a real, working VBA program called Mapper, which uses OLE Auto to let Excel control Visio. It's pretty slick—and it's mind-boggling that you can do so much with so little code.

The basic idea is pretty simple. There's a spreadsheet with a Sales entry for each of the 50 states (see "Snapshot: Using OLE Auto to Color by Numbers," page 188). You type in the assle data—or have it alculated from another part of the spreadsheet. Run the VBA program sefstate-colorost), and Excel uses Visio to produce a color-coded map of the states, where the colors are conditional values corresponding to sales numbers. The whole Mapper program takes a few dozen lines.

You'll need Excel 5 or later, and Visio 3 or later. When you send in your Visio registration card, make sure you order the Programming Visio book for an extra 529. And if you're going to be programming in Excel, by all means buy Microsoft Press Fzced 3.0 Software Developer's Kit—but iy ou want the whole story, you should also spring for the Undergound Guide to Excel 3.0 for Windows and the aforementioned Underground Guide to Office, OLE 2, and VBA.

You can follow along here to create the picture, spreadsheet, and programs, or you can simply download MAPPER.ZIP from PC Contact, data library 6 (Tips, Macros, Batch Files). (See page 284 for information on logging onto PC Contact.) Unzip it, and pretend that you did all the hard work yourself. We won't tell.

Let's start with the Visio side-which is the OLE Auto server, Start Visio, click on File, New, and pick the Map Template. The map looks better if you turn the page sideways-landscape mode-so click on Page, Setup, and then on the Size/Scale . . . button, Pick Letter Wide (which is Visio's abysmal term for landscape). Bring up the U.S.A. stencil: Click on File, Open Stencil, and then choose States of the U.S.A. Stencil. Down at the bottom of the stencil, click and drag the United States of America shape into the drawing, and release it near the upper-left corner of the page. Click on the lower-right corner of the shape, and expand it to fill the whole page.

This next step is a real kludge, but we tried and tried and couldn't find any way around it: Ideally, each state in this "United States of America" shape should have a name—something to use in the program to identify it, so we could change its color. No such luck.

Each object in a Visio drawing—in this case, each state—has an ID number. Since there are no names to work with, we're reduced to using object ID numbers to identify individual states. For reasons best known to Visio, this "United States of America" shape hades the IDs of all its components. Hoo-boy, We think it has something to do with the fact that if a master shape—more a link to something in the stencil than anything else. There doesn't appear to be any way to get at the object IDs as long as the master shape is intact.

So we broke the master shape. Heh heh, Make sure the "United States of America" shape is selected, then hit Ctrl-U, to Ungroup the shape. (An interesting performance note: On our 33MHz 486, ungrouping the master shape took about five minutes; on our Pentium 90, it took less than a minute. Now there's an excuse for buying a Pentium ...) Immediately after the master shape is ungrouped, hit Ctrl-Gt to regroup its components. Click on Format, Special, and type in United States of America as the name of the group.

Adding insult to injury, we had to write a program to step through all the object IDs in the shape and pull out the states' ID numbers. If you're curious about our sleubing, check out "Superscript: Hacking Visio Object ID Numbers," above,

left. So much for the kludge.

Click on File, Save, and save the file as, oh, US.VSD. If you put it in the subdirectory cavisioldrawings, the VBA code in the demo here will run unchanged. That's it

for Visio. You can close it down. Next, let's put together the Excel worksheet. Start with a new spreadsheet, and add three column headings: State, Drawing ID, and Sales. Type in the names of the states in the first column, and their object ID numbers in the second column. (We don't have space here, so the State ID table is included in MAPPER.ZIP on PC Contact.) Leave the third column-the one that will ultimately contain sales figures, and will drive the Visio map-blank for now. Select all the data cells (that is, A2 through C51, excluding the heading cells A1, B1, and C1), and name the range Sales (Click on Insert, Name, then Define; type Sales; and click on OK).

To get the VBA program running, click on Insert, Macro, Module, and type in the code in "Superscript: The Mapper

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Application," at right. We wrote three programs that you might find useful. Set-StateColorsO updates the colors of each of the states in US.VSD to reflect the current sales numbers using the specified colors. ClearStateColorsO behaves in a similar way, except it makes all of the states "clear," getting rid of any colors. Finally, SetRandomSalesO is a little routine we used to test the program: It simply inserts random numbers into the Sales column of the spreadshes

Note that if you put US.VSD in a directory other than c:\visio\drawings, you'll have to modify the path references in Set-StateColors() and ClearStateColors().

Click on File, Save, and give the Excel spreadsheet a name like MAPPER.XLS. To make everything work together, fill in the Sales column with your sales numbers; then select Tools, Marco, then 98tState500rs0, and Run. And stand back. VBA and OLE. Auto take over, cranking up Visio, bringing in the US.VSD drawing, and updating the colors in each state to reflect the sales figures. Cool. ch?

Now, don't get too excited, VBA and/or OLE Auto and/or Excel and/or Visio can't yet pull off this kind of sophisticated inter-connection shrick without a hitch. If you want to see something that's decidedly uncool, try running this program with Samsara on the screen. (Remember Samsara, our little free system resource monitor? It's discussed in three installments of our 'Toolkit' column: October, page 256; and December page 278; You can watch your level of ISBs drop, and never quite come all the way back.

For example, one of our Windows for Workgroups 3.11 machines started at 77 percent FSR. Starting Excel and opening the spreadsheet brought it down to 55 percent. Running the SefstateGooth program dipped the FSR to 44 percent. Closing Visio arth to FSR beat up to 52 percent, and closing Excel only returned it to 70 percent. You may have much better luck on your system, but be sure to keep an eye on the FSR whenever you're running anything new and fancy like OLE Auto.

WOODY LEONHARD & VINCENT CHEN

Next i

End Sub

Is OLE Auto ready for prime time? We aren't really sure, but we're the skeptics! Give us your opinion—right between the eyes—on PC Contact: Woody at 72241,2125, or Vince at 72241,2221.

```
SUPERSCRIPT
                                 THE MAPPER APPLICATION
  Here are the three Excel VBA programs that drive Mapper:
  Option Explicit
  Sub SetStateColors()
       Dim appVisio As Object
       Dim usObj As Object, shpsObj As Object
       Dim rng As Object
       Dim i As Integer
       Dim newFill As String
       Set appVisio = CreateObject("visio.application")
       appVisio.Documents.Open ("c:\visio\drawings\us.vsd")
       Set usObj = appVisio.Documents("us.vsd").Pages(1).Shapes("United >
       States of America")
       Set shpsObj = usObj.Shapes
       Set rng = Sheets("Sheet1").Range("Sales")
       For i = 1 To 50
            Select Case rng.Cells(i, 3)
                Case Is > 100000
                     newFill = "Blue fill"
                Case Is > 10000
                     newFill = "Cvan fill"
                Case Is > 1000
                     newFill = "Green fill"
                Case Is > 100
                     newFill = "Yellow fill"
                Case Else
                     newFill = "Red fill"
            End Select
            shpsObi(Val(rng.Cells(i, 2))).FillStyle = newFill
       Next i
       Set appVisio = Nothing
  End Sub
  Sub ClearStateColors()
       Dim appVisio As Object
       Dim usObj As Object, shpsObj As Object
       Dim rng As Object
       Dim i As Integer
       Set appVisio = CreateObject("visio.application")
       appVisio.Documents.Open ("c:\visio\drawings\us.vsd")
       Set usObj = appVisio.Documents("us.vsd").Pages(1).Shapes >
       C("United States of America")
       Set shpsObi = usObi.Shapes
       Set rng = Sheets("Sheet1"), Range("Sales")
       For i = 1 To 50
            shpsObj(Val(rng.Cells(i, 2))).FillStyle = "No Style"
       Set appVisio = Nothing
  End Sub
  Sub SetRandomSales()
       Dim rng As Object
       Dim i As Integer
       Set rng = Sheets("Sheet1"), Range("Sales")
       For i = 1 To 50
            rng.Cells(i, 3) = 50001 * (2 * Rnd) ^ 3
```



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OUR TECHNICAL STAFF RESPONDS

Questions, Answers, and Tips

an't afford to purchase a new system, but seriously dubious about those chip upgrades? Feeling emotionally charged about electrical safety or about powering off without exiting Windows? We address these and other issues about DOS, Windows, and hardware, and share tips and tricks you can use in your favorite applications.

A CHIP OFF THE OLD BLOCK

Question: I'm curious about the plug-in chips that upgrade a 286 to a 386, and now a 286 to a 486, for around \$270. Can one of these really deliver and make my old Packard Bell 286 work like new? Or is there something they're not telling me?

Greg Kopp ndianapolis, Indiana

Answer: The answer is a definite maybe. The CPU upgrades we've seen do work and they are inexpensive. Provided, of course, that you don't mind opening up your age-old system, blowing the dust off the components, risking destroying your 10MB hard drive, and having to deal with a

soldering iron to remove the old CPU. In our August, 1994 issue, we reviewed the Cyrix Cx486DRx2 (see "Light a Fire under Your Old 386," page 56). This product plugs in to a 386 socket and promises something like 486 performance. The truth is that it is faster—up to 65 percent faster than the original nuchine. Our conclusion, however, was Don't expect a 366 system to give you perfect 486 performance. But the upgrade is a

whole loc cheaper than a new system. The product you're talking about is probably Cypris 2 286-to-486 upgrade chip. We haven't tested this particular upgrade, but it 8 probably going to upgrade, but it will be upgrade work thank that you're converting your system to a true 486. A 286 has a 16-bit internal bus, and the upgrade work thange that. You won't

have a full 32-bit 486 system, but you'll be able to use Windows and take advantage of applications that require a minimum 386 processor.

POWERLESS ON POWER DOWN

Question: At my office there's an attitude that there's no need to exit Windows before powering off a computer. Aside from eventually stuffing a hard disk with orphaned TMP files, what harm will result from simply powering off?

K. A. BORISKIN BELLINGHAM, MASSACHUSETTS

Answer: Closing Windows cleans up your hard disk. Not only does it delete TMP files, it also ensures that you don't have a problem with lost allocation. units. A lost allocation unit occurs when an application reserves a chunk of disk space and then terminates abnormally. The file system thinks that the chunk is reserved for use by that program, but the program doesn't know anything about it (because it terminated abnormally). Since the file system thinks that the chunk is allocated, it takes away that space from you. You'll have to run CHKDSK /F or SCANDISK in order to free the lost allocation units.

Powering down in Windows can also cause cross-linked files. These are worse than lost allocation units because they cause your data to disappear. If an application (such as Windows itself) terminates

HOT TIP

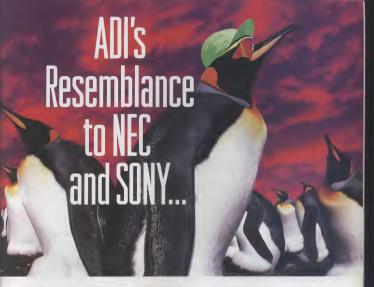
SPLIT UP ACCESS OBJECTS FOR EFFICIENCY'S SAKE

Problem: I want to update and edit forms and reports in a Microsoft Access database file while still allowing others to work with the application.

Solution: By default, Access stores all its objects—tables, forms, reports, and queries—in one file with the extension MDB. You can split the data tables and the application into two files, one containing only data tables and another containing all your application objects.

To split an existing database, create a new, empty data file, Import all Then use the Access Attach Table command (under the File menu) to link the external data tables to the application file. Now you can work on forms and reports without risking your data. You can improve network performance by storing the data file on a server and allowing users to keep local copies of the application. And your backups of the smaller data-only file will go much more quickly.

ED BOTT SENIOR CONTRIBUTING EDITOR

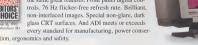


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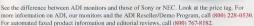
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abnormally, it may be in the process of writing some data to disk. If it hasn't finished, it hasn't had time to tell the file system where it stopped. The result is that part of a sector is filled with your data, while the next part is filled with garbage. When you try to read your data, you get the garbage, too.

So the office's attitude is dead wrong. What's so hard about hitting Alt-F4 anyway?

A CLEAN SWEEP

Question: How do you show where the mines are hidden in Windows' Minesweeper game?

IOHN A. DIAGLIO Houston, Texas

Answer: Here's an Easter egg that should come in handy. Run Minesweeper, type XYZZY and press Enter, then Shift. When you move the mouse pointer over the game, notice that whenever it's over a "safe" square. the pixel in the upper-left corner of the desktop turns white. (You may not be able to see this pixel unless you minimize your other applications and use a dark wallpaper.)

Here's a freebie: To make Minesweeper sound a siren when you lose (which you won't, thanks to the XYZZY tip), go to the Windows directory and edit WINMINE.INI (if it's not there, create it). Go to the Minesweeper section (create it if it doesn't exist) and add the line Sound=10. Save the file, then start Minesweeper, and see what happens.

NETWARE WOES

Question: I'm having headaches figuring out this problem that even my system vendor can't solve. I get the error, "Out of memory, Memory allocation error, Cannot load COMMAND, system halted." And sometimes I get this one: "Cannot execute R-IPIIRI ICI<filename> FXF " I'm on a thin Ethernet network and we just extended its cable. STEVEN GWEE SOON KIM

SINGAPORE

Answer: This is a good one. Just for the folks who didn't get the entire letter (namely, everybody but us). Steven included some more information about the systems and the network, including the NerWare system login script, and the workstations' CONFIG.SYS and AUTOEXEC BAT files. These files enabled us to make a couple of educated guesses.

First, from your system login script, it seems that you're trying to load COMMAND.COM from your users' login directories on the server. That's odd enough in itself (usually you load COMMAND.COM from a PUBLIC directory on your server), but in addition, your CONFIG.SYS file has a SHELL=C:\MSDOS\COMMAND.COM line. That's the culprit. Your system login script is telling the clients' workstations to look on the network for COMMAND.COM, and your CONFIG. SYS is telling them to look on their own hard disks.

If you have COMMAND.COM on your workstations, use that one. No

STEP BY STEP

DIALOG BOXES IN PROCOMM PLUS 2.0

Start a Dialog: Creating interactive scripts (ones that ask questions or display data) can seem intimidating, especially when you have to create a Windows dialog box. Fortunately, ProComm Plus 2.0 for Windows includes a friendly tool called the Dialog Editor for creating dialog boxes.

- 1. Start: From ProComm Plus 2.0, click on Tools, Dialog Editor, You'll see a blank frame. Add elements to the dialog box by using the Controls pull-down menu. Click on Controls, PushButton, Use the mouse to position the cursor where you want the push button to go, then click to paste one
- 2. Place: You'll probably want to experiment with adding your own controls, dragging and sizing them as needed. The status line at the bottom of the screen (not shown here) displays the selected object's type, location, size, and identifier value. Use the location and size values to create wellplaced push buttons for OK and Cancel.
- 3. Customize: Double-click on a push button. Change the Label field to &OK. Check the Default box to make this button active by default. The ID: field is the value that identifies this control to the script. Click on OK. Double-click on the other controls to customize them as well.
- 4. Cut and Paste: Once the dialog box is complete, click on File. Save As and save the file. Click on Edit. Copy Dialog. Now run ProComm Plus 2.0, and click on Tools, ASPECT Editor. Click on the Paste Text from clipboard button. The code for the dialog box will be pasted into the ASPECT script so you can edit it. Help contains a good example of how to display and control a dialog box. Click on Help, Search for Script Topic and search for pushbutton. DAN HOUSER

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matter what anybody says about the advantages of running DOS from a server, it still works best when you have one license per workstation and run it from the workstations.

So, change the COMSPEC line in your system login script so that it reads

COMSPEC=C:\COMMAND.COM

Now each workstation will look for COMMAND.COM on its own hard disk.

The second problem you might be having is that you've exceeded thin Ethernet's 100-meter limit. When you string more than 100 meters of thin Ethernet together without a repeater you can start toget some unpredictable results of sossible that your workstations aren't getting a solid enough connection to load COMMAND.COM from the server without errant network packets messing things up.

Edited by James Oliver Cury.
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ou're short-staffed and can't spare an employee for sorting, clipping, and filing all the incoming and outgoing paper. To put it simply, you're drowning in paper. Fortunately, technology offers a lifeline. Scanners, OCR, and document-management software are now good enough (and inexpensive enough) to be within the reach of

even the most cost-conscious companies. With document-management technology, you can have a faster and more versatile filing system than the old paper-based one.

The Process If you handle a lot of paper, it probably follows a workflow like this: Documents come in and somebody reads them and decides if they're worth saving. If they aren't, they go straight to the recycler. But if they are, they go to the filling room. Once they're in the filing room, someone has to decide how to file each document ("Should that be under the company name, or the name of the CEO?"), and then drop it into a file cabinet, where it's mobably never going to be seen gazin.

This system is very person-time intensive—not so much on the front end, but on the back end, when you go to find a piece of paper. It's largely a problem of crossindexing. Unless you're the Library of Congress, you probably don't have an indexing system for your file cabiness. Say you file a newspaper article on Buick under "General Motors." Now when you go to look up information on Buicks, you have to know that it's been filed under the name of the parent company, General Motors, or you'll never find the document. Worse, you might waste hourst trying.

Electronic document-management can solve some of these problems. When you're finished reading an article or letter, you scan it. Now you have an image of the docment that you can manipulate electronically. First, you can archive the image, effectively filing the electronic piece of paper just as you would file a real one. But you can also use image-management software to cross-index the image by attaching keywords to it. So you may "file" your article on Buick under "General Motors," but you can assign the keywords Buick and GM to it. In addition to (or instead of) attaching keywords, you can perform OCIR on the document, then add the resulting text to a searchable database. In the best image-management systems, this recognized text will be automatically linked to the original image, so you can see how the article looked on the newspaper page.

The process of scanning, recognizing, and indexing documents can consume many person-hours and may not seem worth it. That's because the time is saved on the back end—when you're looking for information on a given topic. By using image—management software, you have done away with the need for hunting through file cabinets. When you want information on Buick, you use a search engine to scan the database for occurrences of that name. You'll then see everything the electronic file cabinet has on Buick. It's fast and it's easy.

The Products There are hundreds of products that provide partial or complete solutions to the paper-management prob-

SITE ANALYSIS

A DOCUMENT MANAGEMENT SYSTEM

The Problem The phone rings for the 20th time this morning. "What's going on with ERISA 404C regulations and the number of investments you can have?" "Hang on. Where the heck is that article? It was here a second ago. Here it is. Oops, it has coffee spilled all over it. Can I call you back?" "Never mind, I'll get the information from another investment firm."

And the client hangs up. Forever. The simple solution could be to ban coffee. But Greg A. Johnson, an investment executive at Kidder-Peabody & Company, has a better solution. 'Our clients depend on us for quick access to information,' says Johnson of his department, which consults with companies about implementing retirement plans. And if Johnson can't keep up, he loses business. The problem is paper. 'We deal in very detailed, voluminous issues,' says Johnson. And it's all in file cabinets and binders. Dozens, if not hundreds, of them. 'We've got to be virtual specialists in each of those areas, which creates a challenge when we're trying to track and be on top of everything.'

The Site Solution A Windows for Workgroups network, a fax server, and Caere's PageKeeper are providing the first ray of sunlight through this bitzard of paper. "Being able to say "here's an article that has some very good information' and then fax it to our clients is very exciting," says Johnson. When he or someone in his group scans a document into PageKeeper, they apply OCR to it, then index and store it. Now, when Johnson wants information about a topic, he can just type in a few keywords. PageKeeper will choose the most relevant documents and bring them up on his screen in seconds. Instant expert. He's happy, and his clients are even happier.

lem, from million-dollar, do-it-all mainframe systems to \$50, limited-function PC-based text-searching software.

Affordable System An inexpensive solution is the S349 Paper Port system from Visioneer Communications. The company's solution uses a single-sheet, scrial-port scanner. The accompanying software lets you annotate files and search the annotations (similar to keyword scarching). Although this program doesn't provide a native OCR application, it comes bundled with the popular Word-Scan OCR package from Care.

If what you need isn't so much image management as transformation of loose data into searchable information, you're better off with a text database package such as Folio Views. A Views document is an infobase (a full-text indexed database). You dump raw text into the infobase, and the database engine can search for any word in the text. Lotus Notes is also capable of full-text indexing. The problem with these solutions is that you have to get the text into the database by scanning and performing OCR on it—so you still wind up paying for a scanner and OCR software, as well as for the text database.

Cacre's PageKeeper offers another

exciting solution. This program manages both images and the text that goes with them. You take files (scanned pages, TIFF or PCX images, or even documents in a variety of formats) and pull them into a PageKeeper database. Then PageKeeper performs OCR on them and indexes all the resulting text. But unlike with full-text indexing, where every word is placed in the index, PageKeeper determines the topic of a document by looking for

the three most frequently

occurring words. It then indexes the document based on those words. When you search for a document, PageKeeper returns documents it thinks are relevant and estimates the odds that each document will contain the information you want. This technique is called relevancy searching or weighted searching.

At the high end of document-management systems are products such as Courtland Group's Ultra Plus+cold. Primarily

HIT LIST

BURNING PAPER TRAILS

You may never go paperless—that goal is nearly impossible to achieve fully. But you should know the benefits and drawbacks of electronic document management.

1. Accessibility. You'll be able to locate magazine articles, press releases, memos, and anything else—in the blink of an eye—once the material is scanned and recognized.

2. Storage. Paper files can take up a lot of space—space for which you pay rent. A single magneto-optical cartridge can store about the same amount as a file cabinet.

Setup. Unfortunately, getting all those documents into your system can take a long time.

> designed for archiving images at fairly large sites, Ultra Plus+cold keeps an image's recognized text right with the image itself. At \$8,495 for a single-user version, however, Ultra Plus+cold is not for everyone.

> There are plenty of other products available to assist you in taming the paper tiger. None of them will eliminate all the paper in your office, but they will help you find information faster and more easily.
>
> JOHN MONTGOMERY





TEXT RETRIEVAL TECHNOLOGY

Desperately Seeking Digital Information

Tor those drowning in information, converting documents to electronic form is a lifeline. Previously cumbersome paper documents, faxes, and photos can be moved online and stored as ASCII text files and electronic images. However, this solution has also created a new challenge: We must now browse through the information

on our local PCs, file servers, CD-ROMs, and online services. We've traded in our mountains of paper for an electronic heap.

What you discover when you make the leap to electronic information management is that accessibility does not necessarily mean usability. Information with no cross-links or context sensitivity is nearly worthless. To be useful, raw information must be filtered and put into context.

Search-and-retrieval technology is beginning to each up with recent improvements in information delivery. Today's information management must blend both new and traditional methods, so indexing and Boolean searches are combined with fuzzy matches and proximity searches. The ripest field for improvement is in the presentation of search results. Visualization metaphors and relevancy filtering have the potential to make postertieval analysis easier.

You know that collecting electronic documents is easy—your hard drive is probably crammed with them. Unless the number of documents in your domain is relatively small, however, locating a specific document can be a challenge. Paging through hundreds of megabytes of documents is neither fun nor easy. To speed up searches, documents need to be indexed.

An index is created when a user or program examines a document once and produces an abstract of it; the search software can then perform all searches on the abstract instead of on the full document.

Doing It Yourself Manual indexing means that you do the work. Most word processors provide simple document indexing, so that when you create a document you can add a separate abstract or document summary. Typical summaries include fields for the author's name, the subject, and keywords. Of these fields, the keyword entries are often the most important when you conduct searches. For example, assume that you want to abstract a memo about a lunch meeting with Joe Smith of Jones Company in which the two of you discussed his purchase of widgets. So you enter the following as keywords: Smith, Jones Company, widget, purchase. The more keywords you specify, the more likely the correct document will turn up in a subsequent search.

The biggest problem with manual indexing is that it requires perfect foresight—you must know in advance every possible way in which you may search for the data. For example, in response to an audit of your business expenses, you'll need to retrieve a list of all your power lunches. However, because you didn't include lunch as a keyword in your abstract, you won't find that memo about 10c Smith.

Keyword searches are relatively fast. But complex documents contain too much information to be reduced to a few key phrases. Full-text indexing eliminates the need to generate the abstract manually and also makes searches more comprehensive.

Full-text indexing distills a document down to a list of its component parts—words and phrases—in a search-friendly format. These words may be sorted, classified by frequency of occurrence, or analyzed according to their context. Words that add little uniqueness to a document (pronouns and articles, for example)—known as noise drain, or stap words—are excluded.

Searching Documents The power of a document-management system lies in its ability to quickly pinpoint and retrieve documents that contain the information you require. The simplest search technique involves nothing more than creating a list of words you want to find and identifying all documents containing one or most of those keywords. Typically, finding a

What You See and What You Get:

If all you need is imaging software to keep track of your graphics alongside the scanned text, then inexpensive software such as Watermark Discovery

or Caere's PageKeeper will do the trick.
If you plan to handle text, Folio Views
offers full-text indexing and annotation
features, while XSoft's Visual Recall
goes a step further to offer relevancy
ranking and bundled OCR.

PICKS FIN	D A DOCUMENT	-MANAGEMENT SOLUTION
What do you need to store?	What's the most important factor?	For your needs, the best product is
ASCII Text	Sharing Documents	Folio Views
ASCII IEXT	Relevancy Ranking	WSoft Visual Recall
Text & Scanned	Relevancy Ranking	XSoft Visual Recall
Documents	OLE Support	XSoft Visual Recall
Scanned	Full-Text Indexing	Caere PageKeeper
Documents	OLE Support	Watermark Discovery

Optical Character Recognition

Whenever you scan a paper document, all the scanner does is make a digital photocopy-a bit-mapped image of the words. To turn the bitmaps into usable text documents, you need optical character recognition (OCR) software. But don't expect perfect results.

> 1. Map Out the Page: Once your scanner or fax board delivers hitmans of text to your OCR software, the program first maps out the page. It discards any obvious pictures, then figures out the baseline of each line of text on the page. Using nonlinear, neural-net techniques, it makes a best guess about the flow of text through the columns, then nicks from a variety of techniques to figure out which letters and words the scan contains.



2. Find Matches: Matrix matching is the first, basic technique an OCR package uses. If the shape of a scanned character matches, more or less, one of the characters

that the software has stored in a database, the software substitutes that character for the bitmap and moves on to the next scanned character. It flags unrecognized characters for other recognition techniques.



3. Analyze Characters: On lessobvious characters, the OCR program uses a feature-extraction technique. This measures the geometric properties of a character—the angles of its lines and the elements that extend below the baseline or above the x-height. Then the software compares these properties to its own database of character properties and makes a best guess at the letter or number.



(such as u following q).



a # or @ symbol-these make the offending characters easy to spot.

BY MATTHEW LAKE

Golden

Goldilocks

Goldman

document containing a keyword is called a bit. A rare word may turn up only a few hits. An unselective search often results in information overload. I searched a database of computer publications for the term search and turned up 3,993 documents. Browsing these at a rate of 1 minute per document, you'd have to spend 66 hours. Clearly, when you search many documents, you need more servicine search rechniques.

Boolean Searches You can narrow your search by grouping two or mouve search terms, using the Boolean logic operators AND, OR, and NOT. Changing the previous example, to search for documents containing both the word documents containing both the word the word replace, reduces the search and the word replace, reduces the search result to 651 documents. Still too many hits. I finally narrowed the search to produce eight documents about search-and-replace operations on the PC, by using the following search expression:

search AND replace AND relevancy AND full-text NOT apple NOT unix

Boolean searches have one major flaw-They can exclude relevant documents. Several documents that would have met my needs were excluded from the fines search because they contained phrases such as not available under Unix or apples and oranges. These were unintended victims of the NOT unix and NOT apple Boolean terms.

Proximity searching is a more restrictive Boolean search that ties two words together, based on where they appear in a document relative to each other. For example, a proximity request for search within five words of replace would find search and replace as well as search, then replace and similar expressions. Occurrences of search and replace that are farther apart would be ignored.

Fuzzy Match When you work with text produced by an OCR system, or when you're unsure of the correct spelling, your Boolean searches may not yield the correct results. A fuzzy match will accept words as hits if they're close to the desired word, plus or minus a few characters. Another fuzzy match technique is stemming, whint reduces words to their root form. Suffixes that indicate a plural noun (such as -s and -es) or verb tense (-ed) are removed from words. Not all words are easily stemmed. More advanced techniques may be used for further stem words, so a search for turnther stem words, so a search for turnther stem words, so a search for the text of the search stem words, so a search for the search search

explosives will find the words explode, explosion, and exploded. Similarly, a search for mouse will also return mice.

Relevancy Matching The explosion of online documents has created its own problem: Searching too large a domain—even with restrictive criteria—returns too many marches. A list of 1,000 document hits, sorted by date or title, represents accessibility without usability. Making productive use of these documents doesn't call for restrictive searches; instead, it requires rolling up your sleeves and sorting through the documents to find the information you're looking for, Both

PageKeeper and XSoft Visual Recall have additional code that analyzes the returned documents, categorizes them according to their relevancy, and presents them in an intuitive fashion (ranking the most relevant documents at the too).

With all of these solutions to choose from, the paperless office may be more attainable than you realize.

ROBERT L. HUMMEL is a contributing editor to PC Computing. He is also the author of Programmer's Technical Reference: The Processor & Coprocessor (ZD Press, 1992).

BUYER'S GUIDE

TOOLS FOR TEXT RETRIEVAL

Rev Up the Search Engine: Let a text-search package make sense out of your raw text. Here are some of the best.

Product	Full-Text Indexing	Relevancy Ranking	Bundled OCR Support	OLE Support	Markup or Annotation	Street Price
askSam for Windows 2.0 askSam Systems (800) 800-1997 Reader Service No. 742				1		\$140
Folio Views 3.1 Folio Gorp. (800) 543-6546 Reader Service No. 743	1			1	1	\$895
Lotus Notes Release 3.2 Lotus Development (800) 346-1305 Reader Service No. 744	1	1		1	1	\$495
PageKeeper 2.0 Caere (800) 535-7226 Reader Service No. 745	1	1	1		1	\$99
PaperPort Visioneer Communications (800) 787-7007 Reader Service No. 746					1	\$349
Ultra Plus+cold Courtland Group (410) 730-7668 Reader Service No. 747						\$8,495
Visual Recall 1.01 XSoft (800) 428-2995 Reader Service No. 748	1	1	1	1	1	\$395
Watermark Discovery Edition 1.04 Watermark Software (617) 229-2600 Reader Service No. 749				1	1	\$149



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DOCUMENT-MANAGEMENT SOLUTIONS

Office Minus Paper Equals Return on Investment

The document-management ROI decision pits people costs against technology costs. Filing is cheap, but retrieval is not. What can you do? Joe Officeworker earns at least \$35,000 a year, including benefits. That's about \$150 a day. So most of the document-management tools in this guide could pay for themselves in two to three weeks if

you could make Joe more productive. People are more expensive than technology.

The ROI analysis may be quite detailed, and may include hardware, software, systems integration, administration, workflow analysis, and training. ("Paperless Payback," below, ranks the cost and productivity benefits of these tools.)

Small-Job Help This is the low end of electronic document management. It includes scanners, optical character recognition (OCR) software, and documentmanagement software. You select products after deciding what types of images you'll be using and how you'll store them.

Low-end products are generally suitable for individuals or small workgroups. They are distinguished from high-end products by their scale—and by their possible hidden costs. Consider the following: What happens to hard disk storage when you begin mass-producing images that are 60K each, even with compression? It may be time for a tape drive or a magneto-optical liukebox.

Think how amused the telecommunications people will be when you move huge files over the wide area network (WAN). You could bring the LAN to its knees.

And, of course, with your new imaging software, you really ought to have a color monitor—and make it a big one, at that. Speaking of big, forget the old 125MB hard drive. Maybe 500MB will do.

It's easy to see how document management can crater a technology budget. Also, you should consider whether a low-end product will scale up for a larger project lest it end up in the closet.

Niche Help This is like kissing a German shepherd: For some people, it's magic; for others, it's a mouthful of hair. This category includes text-searching software, entry-level scanning tools, and OCR,

I've been especially disappointed with handheld scanners. I spent \$500 for hardware and software and set about cleaning up my desk. I failed. Retyping documents myself was less time-consuming than scanning them. I dug a hole in the ground and buried the test equipment.

Big-Job Help This is high-end help, which includes workflow software—mating business problems with technical solutions—thus streamlining the business.

I'm working on an interesting project that fits the high end. It uses CD-ROM publishing. In early 1994, my company spent \$350,000 to create, print, and distribute 140 copies of an IS manual. I knew paper and printing were expensive, but this price tag was astounding—and it was

only one of 50 IS manuals we published.

Forrified, I talked with the people using the manuals. They explained that they had to photocopy extra manuals because 140 weren't enough. And what about updates? Well, they simply stuffed the new pages in the back of the original book. What a deall \$350,000, and the current system didn't work.

So I prototyped a CD-ROM version of one of the manuals, using Adobe's Acrobat software. Acrobat allowed me to convert documents to an all-purpose format for searching, editing, displaying, and printing. This was important, since each of my company's departments used different formats.

I've placed the first ten IS manuals on CD-ROM. The low cost of CD-ROM media makes it possible to distribute as makes it possible to index the documents for rapid retrieval; this makes it possible to update electronic documents for peanuts—compared with paper. This is a rare IS project: Everybody is happy.

MARC DODGE, a telecommunications manager, is a regular contributor to PC Computing.



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Spotlight on Direct To You

DTY Guest Commentary

This Mouth NECX

Scott Randall, General Manager Brian Marley, Director of Sales and Marketing

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Direct to You spec watch: Don't Settle for Less than These Specs

V.THIS AND V.THAT-WHAT IT ALL MEANS

Modems: Fast, Faster, and Faster Yet

hey're actually really simple. You start with your raw V.32 bis modulation (14.4Kbps), combine it with basic V.42 bis compression (which pumps you up to 57.6Kbps), throw in a little V.42 error control, and voilà! You're moving serious data. The International Telecommunications Union-Telecommunications Sector (ITU-T)

committee is constantly inventing cryptic new standards for your modem, and we'll start demystifying them here.

The latest standard, V-34, blasts right by 14.4 Kbps and delivers 28.8 Kbps—which, when compressed (using V-42 bis), pumps 115.2 Kbps through you close by hone lines. No special cable is required. So, once again the bar is raised and you're telt pondering your next purchase. Don't fret. Follow these simple guidelines and you'll make your next modern decision

faster than you can download a 5MB file with a V.34 modem.

Whether you go for 14.4Kbps or opt for the big gun at 28.8Kbps, make sure your modern has V-42 bis compression, V-42 error control, and CCITT Group 3 fac capabilities. The 14.4Kbps spec offers excellent access to BBSs, e-mail, and smallto-medium file downloads. And since most of the installed base of fax machines runs at only 9,600 bps, you're safe there as well. But anything less than a 14.4Kbps modern would be a waste of your time and money. If your telecommunications plans include remote access, large downloads, or Internet access, you should opt for a 28.8Kbps (V.34) modem. However, for the near future, the only way to guarantee that you're taking advantage of this standard's maximum speed potential is to control both ends of the transmission. Put a V.34 at your home base, equip your road warriors with PC Card versions of the same. and your modems will pay for themselves in no time. And with mainstream online services offering Internet access, look for 28.8Kbps to quickly become the standard. Of course, V.34 is backward compatible, so you can always talk with all the other V's out there, too. If you bought into the spec early, and went for V.FC (fast class), then now is the time to cash in on all the promises that modem vendors made for easy upgrades to V.34. ADAM MEYERSON

MODEMS WHEN IN DOUBT, GET THE FASTEST YOU CAN FIND DECISION MAKER Look for these 2 What will you use it for? This is a minimum What's mon Usability: A. B. C. D. E. Files Smaller 14.4Kbps with Fax than 500K Features: 1, 4, 5 Nownload & Unload Files Usability: A, B, C, D, E Files Larger 28.8Kbps (V.34) than 500K with Fax Features: 1, 2, 3, 4, 5 HSARH ITY A. Display: LCD on external 1. Compatibility: V.32 bis, V.42 bis, V.42, CCITT B. Compatibility: Fallback Group 3 Class 1 and 2, Usability: A. F. C. B. E. ransmission rates. Haves command set. Online 14.4Kbps with Fax C. Compatibility: Windows 2. Compatibility: V.34 3. Audio: Integrated voice. software with support for Features: | 4 Zmodem, Ymodem, Xmodem, data, and fax. 4. DSP: Onboard digital Work Kermit, Built-in scripts for Online CompuServe, MCI. Support signal processor Usability: A. A. C. U.E. or phone cards. 5. Speed: 16550 UART on 28 8Khns (V.34) Remote D. Setup: Software setup internal modems. with Fax on internal modems (no iumpers E. Support: Fax supports OCR.

Direct to You SPEC WATCH: Don't Settle for Less than These Specs

CD-ROM DRIVES

DEMAND DUAL- OR OUAD-SPEED AND MPC 2 COMPATIBILITY



- A. Boor Cover: Double doors on drive to deter dust. B. Control: Audio output jack
- and manual volume control. C. Installation: IRQs set
- iumpers or dip switches.

PEATHDES

1. Performance: 200ms access

- 2. Interface: SCSI-2. 3. Buffer: 64K or larger.
- 4. Buffer: 256K or larger 5. Compatibility: MPC 2. 6. Compatibility: High Sierra
- 7. Compatibility: CD-Audio
- and Kodak Photo CD. 8. Applications: Bundled CDs.
- Text & Proprietary. **Images**

to 300Khas Transfer Rate

or Fewer than 5 Commercial Titles

Usability: A. E. L.

Look for these

Usability: A. B. C.

Usability: A. B. C.

Features: 1, 2, 4, 5, 6, 7, 8

Features: 1, 2, 4, 5, 6, 7, 8

Usability: A.R.C.

PORTABLE PCs

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What's more



HSABILITY

- A. Display: 9.5-inch active-matrix or dual-scan
- passive-matrix color display. B. Display: 7.5-inch or larger
- C. Weight: Total traveling D. Weight: Total traveling
- E. Key Spacing: Cursor controls and function keys at least
- half the size of DWERTY keys. F. Batteries: Swappable without powering down.

G. Battery Life: At least 4 hours with power management set at half mast.

FEATURES

- 1. RAM: Expandable to at least
- 2. Slots: Two Type II PC Cards
- 3. Slots: At least one Type II PC Card.
- 5. Sound: Integrated

Desktop lise

- Traveling Machine
- 4. Ports: Serial, parallel, VGA, keyboard, and PS/2 mouse, sound chip.

DECISION MAKER

3 This is a minimu configuration. Multimedia. Application Development & Graphics

Word

75MHz DX4 16MB of RAM

500MB Hard Orive

50MHz 486BX2 Processing & 8MB of RAM Spreadsheets 250MB Hard Orive

Usability: A. C. E. F. G. Features: 1, 2, 4

50MHz 486DX2 8MR of RAM 170MB Hard Orive

Word SMB of RAM. Spreadsheets 120MB Hard Drive

& Databases

Usability: A C.E. I o

Look for these

Usability: A, C, E, F, G

Features: 1, 2, 4, 5

Usability: 8,1,31 0

ETHERNET CARDS

PICK THE ONE THAT SERVES YOUR NETWORK NEEDS





THE PENTIUM IS STANDARD EQUIPMENT FOR MOST SERVERS



Direct to You SPEC WATCH: Don't Settle for Less than These Specs

MONITORS

SELECT THE RIGHT SIZE FOR YOUR APPLICATIONS

Text & Numbers

Graphics.

Design &



USABILITY

- A. Controls: Front panel or onscreen digital. B. Power Management: EPA
- Energy Star. C. Base: Adjustable tilt
- and swivel. B. Input: Multiple input sources.
- E. Settings: Saved for

FEATURES 1. Emissions: MPR II.

- 2. Tube: Flat-square or Trinitron.
- 3. Controls: Microprocessor based. 4. Controls: Color.
- 5. Coating: Antiglare. 6. Vertical Refresh: At
- least 72Hz. 7. Vertical Refresh: At
- least 76Hz. 8. Vertical Refresh: At least 84Hz.

DECISION MAKER

2 Primary activity? important?

Word

Processing

& E-mail

CAD &

Page

Layout

3 This is a minimum Look for these 15-inch.

Usability: A. B. C. E. 800-by-600-Pixel Resolution Features: 1, 2, 3, 5, 6 0.28mm Dot Pitch

17-inch, 1,024-Spreadsheets by-768-Pixel & Databases Resolution D.28mm Oot Pitch Usability: A, B, C, D, E Features: 1, 2, 3, 5, 6

21-inch 1 286-Usability: A.B.C.O.E. hv-1.024-Pixel Resolution.

0.31mm Dot Pite Usability: A. B. C. D. E.

GRAPHICS ACCELERATORS

GET YOURSELF A VESA OR PCI BUS CARD



USABILITY

- A. Software: For changing resolutions and colors. B. Software: For driver
- C. Extra: Virtual desktop
- D. Jumpers and Switches: None.

FEATURES

- 1. Drivers: Windows 3.1.
- 2. Memory: Expandable to 2MB. 3. Memory: Expandable to 4MB.
- 4. Memory: Expandable to 6MB. 5. Vertical Refresh: 72Hz or

- higher at all resolutions 6. Number of Colors: 64,000.
- 7. Number of Colors: 16.7 million (true color).
- B. Feature Connector: VESA advanced feature connector (VAFC) or VESA media
- channel (VMC) feature connector. 9. 3-D Support: OpenGL or
- other 3-D formats. 10. Resolution: 1.600 by 1.200
- pixels at 16.7 million colors. 11. DRAM: 2MB minimum. 12. VRAM: 4MB minimum.

DECISION MAKER What's mon

Text & Numbers

What will you use it for? Word Processing

& E-mail

800-by-6DD-Pixel Resolution at 256 Colors

Look for these 3 This is a minimum

Usability: A, B, D Features: 1, 2, 5

Spreadsheets & Databases

1.024-by-768-Pixel Resolution at 256 Colors

Usability: A. B. C. D. Features: 1, 3, 5, 6, 11

Graphics

CAO & Image Editing

Usability: A. B. D. 1.024-by-768-Pixel Resolution 64-hit Acceleran

Usability: A. B. G. D.

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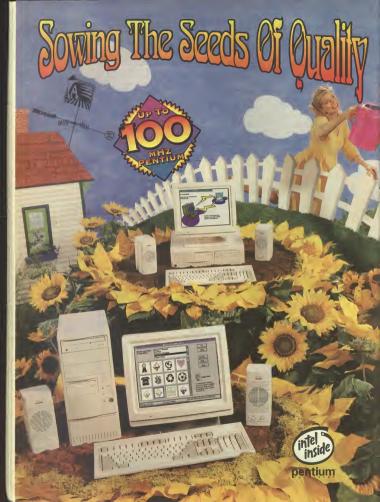
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▶ 16-Bit Stereo Sound Card

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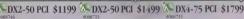
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▶ 3.5" Disk Drive ▶ 3.5° Disk Drive ► 15" SVGA .28 Digital Color Monitor ▶ 15" SVGA .28 Digital Color Monitor

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#008718

► IntelDX4 100 Processor

▶8 Mb RAM, 128 Kb Cache

▶850 Mb IDE Hard Drive

► PCI Local Bus Graphics with 1 Mb

▶ Double Speed CD-ROM Drive

▶ PCI Fast IDE Interface

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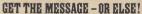
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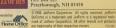
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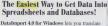
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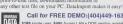
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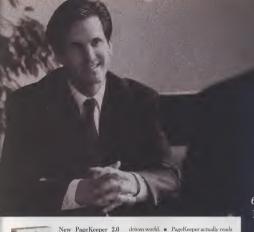
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veryone who doesn't want to be rich and successful, raise your hand. OK, you can close the magazine and turn on the TV. The rest of you hang around and learn about some CDs that will help you claw your way to the top-or remain king of the hill. Alternatively, flip the page and enjoy some more entertaining titles.



Total Quality: At \$60 per card-file entry, these tools better be good.



TOOLS OF TOTAL QUALITY QOO

You want help . . . now. That's what you get with Tools of Total Quality, a course in practical, hands-on management techniques. Even mumbo-jumbo topics like Force Field Analysis turn out to be useful. By keeping the steps simple, this CD makes it possible to turn out expert pareto charts, decision matrices, or process maps in the five minutes you've got left before the next management meeting. But the information is so brief that at times I felt like I was missing some hidden button to access more information. That may have been because the price of the CD is \$890. For that much money, I expect someone to step out of the monitor and go to the management meeting for me.

Tools of Total Quality / MicroMentor / (800) 887-3917 / S890 est, street price / Reader Service No. 686



MULTIMEDIA MBA SMALL BUSINESS **EDITION 00000** Oh sure, some CD-ROM title is going to

train you up to the rarefied heights of MBA-dom. Where's the detailed text, the supporting illustrations and charts, the serious math and accounting tools, the real-world experiences? Well, they're all on this Windows CD-ROM. The collection of tutorials, multimedia, and tools-all linked through an excellent interface-is as close as you can get to earning an MBA without having to attend class. It's a lot of text beautifully supplemented by videos. animations, and examples of real advertisements that make their points quickly and effectively. The most impressive part of this title is its tools-worksheets linked to your own electronic spreadsheet; legal, advertising, and human-resource forms linked to



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Multimedia MBA Small Business Edition / Compact Publishing / (800) 227-5609, (404) 428-0008 / \$79.95 est. street price / Reader Service No. 687



YOUR PORTFOLIO INTERACTIVE OOOO

There are two good reasons for you not to be investing in mutual funds: Either you're a retro-commie or you don't know the difference between a no-load and an expense ratio. If you fall into the latter category, then Your Portfolio Interactive is the CD-ROM to get. Based on a CNBC television series, the Windows title is a good introduction to mutual funds that even gets you started on an investment plan. It uses video and audio clips along with a text glossary to explain the basics of mutual funds and the types of funds best suited to conservative or aggressive investors. There's even a tenquestion quiz to determine the level of risk vou're comfortable taking. Although it includes information on more than 100 mutual funds, sorted by type and risk, some of it is more than a year old. For more current information, the disc comes with a separate program, Reuters Money Network, that lets you download current information about funds.

Your Portfolio Interactive is one program where multimedia is not always a good idea. Some audio clips rattle off numbers faster than I could follow them. If you're like me and have to ask people to repeat phone numbers three times, just check the fund listings in the daily paper.

Your Portfolio Interactive / CNBC and Compton's NewMedia / (800) 894-2622 or (800) 862-2206 / \$59.95 est. list price / Reader Service No. 688

QOOOO Move over, Eisner, There's a new kid on the block. **QOOO** The key to the executive washroom. OOO An office with a view. OO A small cubicle. O A pink slip.

CD-RONWhite



SCAN/US 00000 It's the nineties. Do you know

where your customers are? You do with Scan/LIS This Windows mapping and demographics disc is such a delight to use, it could even fit in a games roundup. The CD comes stocked with information from the 1990 U.S. census, with more recent data sets available at extra cost. Select whatever combination of information you want, from Hispanic population concentrations to median household incomes and cost of housing. It then appears on a map of the United States that zooms in to street level (and even pinpoints local malls). And while a lot of programs crawl on a 66MHz 486, this one redraws faster than you can take a sip of coffee. Expect to spend some time learning Scan/US, but also expect the time to be worth it.

Scan/US / Scan/US / (800) 272-2687, (310) 820-1581 / S495 est street price / Reader Service No. 689

BUSINESS HEAVEN OO So maybe you don't have GM's software budget. You can still find decent programs for operating a small business in the world of public-domain software and shareware. For one-stop shopping, get Business Heaven for hundreds of programs for accounting, client management, inventory, database management, payroll, project management, statistics, presentations, invoicing, stocks and financial management, and ... well, a whole lot more. The CD's Windows and DOS category menus and descriptions help you find the programs you need and also automate installation. The CD is cheap, but remember, the real cost comes from regis-

tering the shareware programs you use. Business Heaven / Most Significant Bits / (800) 755-4619 / \$19 est, street price / Reader Service No. 690



FACTOMATIC BUSINESS LIBRARY OOO

With no video, no animation, no audio, and no photos, Factomatic Business Library delivers the goods the old-fashioned way-in text. You can search hypertext volumes of nitty-gritty advice for negotiators, supervisors, executives, and sales managers. The best skills this disc teaches? Who to blame, and how to counter goodcon/bad-con routines. Next time you're stymied in negotiations, take a rest room break and fire up this baby.

Factomatic Business Library / Compton's NewMedia / (800) 862-2206, (619) 929-2500 / \$30 est, street price / Reader Service No. 641



THE ESSENTIAL FRANKENSTEIN OOO When I was a kid Shock The-

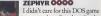
ater came on TV every Friday night, I was a sucker for it. My favorites were always the Frankenstein and Dracula movies. That's why, for old time's sake, I'm cutting The Essential Frankenstein: The Multimedia Experience a little slack. It's basically a Windows presentation of the text of two books-Mary Shelley's 1818 novel and Leonard Wolf's The Essential



It's Alive ... Alive! Forget glass and plastics-this is serious recycling.

Frankenstein-along with a smattering of photos, trailers, and movie posters. There's even a shareware DOS game, Monster Bash. Most of the video is devoted to interviews with Wolf, which is not what I used to stay up late on Fridays to see. What we really need isn't the essential Frankenstein, but the complete monster.

The Essential Frankenstein: The Multimedia Experience / Byron Preiss Multimedia/21st Century Classics / (800) 482-3766, (818) 295-6600 / \$39.95 est, street price / Reader Service No. 692



ZEPHYR 0000

very much at first, but that had less to do with the game than with the fact I have the hand/eve coordination of your average turtle. In Zephyr you operate one of six futuristic tanks battling it out on a series of planets for an interplanetary TV show. There's some cute satire on real TV sports-commentary by Jimmy the Orion-but after a while you hit the Esc key to jump to the real action. Although the game is a race, it's next to impossible to figure out the course. Besides, you get more points for blowing away opponents. But what's most interesting about Zephyr is that multiple players can duke it out over a network. The computer opponents are hard to beat, but I have a better chance competing against mere mortals. See if you can slip this one pass your MIS people and try a lunch-hour battle with five coworkers

Zephyr / New World Computing / (800) 325-8898, (818) 889-5600 / \$35 est. street price / Reader Service No. 693



MICROSOFT DANGEROUS **CREATURES 00000**

Sure, Bambi's OK. And so is a cute little bunny or some harmless chipmunks. But in the world of animals, what attracts kids are the creatures that bite, sting, claw, and poison, Well, not just kids: Animals, particularly the ones that can kill us, fascinate adults, too. Microsoft Dangerous Creatures zeros in on this with Microsoft's hallmark attention to interface and detail. Its guided tours explore the Amazon, Africa, coral reefs, and other parts of the animal kingdom, but it's hard to stay on a tour for long because it's so tempting to branch out to other topics. You start by learning about male and female roles among animals and wind up finding out how an octopus poisons its prev. Now here's a CD-ROM title you feel you'll never fully exhaust.

Microsoft Dangerous Creatures / Microsoft Home / (800) 426-9400, (206) 882-8080 / \$59.95 est. street price / Reader Service No. 694



That's Mr. Lizard to You: Here are some animals not to cuddle.

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TECHNOUST At CES, the Real Showstoppers BY ROMEO SUNSLAP

This year the real action at the recent Consumer Flectronics Show took place behind the scenes in highsecurity hotel suites where vendors privately unveiled their hush-hush prototypes to a select few. Here's an exclusive sneak peek at the products we'll all be using soon.



Shower Beener:

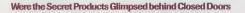
Of course you want to be reachable 24 hours a day. But what happens when that critical call comes during the 10 minutes you're sudsing up each morning? Motorola's new clip-on, waterresistant pager is the no-tears solution. Available in handy male and female models

PC/PC:

Safeguard yourself from frivolous lawsuits, and prevent your kids from getting into politically incorrect trouble. KeyTronics' PC/PC software monitors keystrokes and screens out any potentially offensive words. And its Positively PC keyboard (shown above) disables any letter that could be used to type a hurtful word.

Desktop At Work: Alert! Alert! Short on staples? Nearly out of tape? Dispenser getting dangerously low on paper clips? You'll know instantly with Microsoft's first suite of At Work devices each with its own MSN Internet address. Finally, what the Web was really meant for.





NicoMouse: Finding it hard to get the tobacco monkey off your back, especially with stringent new workplace smoking restrictions? A new Nicorette-dispensing system from Swedish medical giant LoofLirpa delivers a measured jot of nicotine with each button press. Now say good-bye to the death-stick habit; just click and kick.



NanoDish: Protest button? No. Stateof-the-art satellite receiver? Yes! Throw away that cable! With its powerful new DSP-2 chip, RCA has reduced dish size dramatically. Now you can receive

500 channels on this sporty lapelmounted antenna. (Note: For best reception, sit or stand facing south.)

C-P-U C-U-P: Spilled coffee a problem? But still need that caffeine boost? Get the jolts; don't lose the volts. Prevent dangerous electrical shorts with Ronco's convenient side-mounted system cup holder. Attaches easily to the side of your CPU and safely

supports up to two piping-hot mugs of java.

PetWR: Is Fido alone and sad all day waiting for you to return from work? Not any more. AlpoWorks PetVR lets your pampered pooch lope through endless 3-D fields of beckoning hydrants and pushover pussycats while you're gone. A dog-gone, (virtually) real relief for canine boredom.

WINDOWS 95 WIRED

the Official Story: According to the Microsoft Windows 95 Resource Kit, "You can use remote access to establish a local connection to transfer files quickly from a laptop to a desktop computer, or even set up a small, temporary two-computer network. . . . This capability is similar to that available with Interlink for MS-DOS 6.x,

which allowed users to transfer data through the serial port between two personal computers."

The Inside Story Beta testers have complained that the Resource Kit, which should be a detailed road map to Windows 95's innards, is long on hype and short on technical details. So what happened in the section covering the Direct Cable Connection (DCC) utility? Did someone for-

get to fire up the Marketing Wizard? It's one of Windows 95's killer features, and all it gets is a few brief paragraphs.

The lion's share of ink in the Resource Kit goes to Dial-Up Networking, the feature that formerly went by the name Remote Access Services, No matter what you call it, the payoff is the same: You run the dial-up utility on your desktop PC, which then waits patiently for the modem line to ring. Anvone-even Uma Thurman. if you're willing to share your phone number with her-can use the same utility to hook her PC and yours together. The host PC challenges the caller for a log-in name and password,

then opens a pipeline to shared resources, including mail, files, and printers. It's a litters saver if you're halfway across the country and desperately need a file on the office PC. But we can a 14.4Kbps it's a slow connection you'll reserve for dire emergencies.

Here's a little secret: DCC uses the same network protocols as Dial-Up Networking and accomplishes the same results when you connect two PCs via a parallel or serial cable. The difference is speed. Using an ordinary parallel cable, you can move data back and forth at eight times the rate of a standard high-speed modem. Reportedly, there are new cables that can connect two PCs over a parallel port at speeds that nearly match those of conventional network adapters.

Sounds like a souped-up version of Traveling Software's LapLink, right?

Windows 95: The Countdown

Coming Soon? In mid-January, Microsoft's numbering scheme for new Windows 95 versions (builds in beta-speak) topped the 300 mark. Late August? It could happen....

Wrong, The Resource Kit may dismiss the DCC connection as a "small, temporary two-computer network," but it's much more powerful than that. As long as two PCs are connected via DCC, the guest is a full client of the network, with all the rights and privileges of any other network clizzen. The results can make it dramatically easier to use a notebook PC expectally if you

don't have a docking station or an expensive PC Card network interface.

Here's a sampling of what you can do:

Connect to a shared CD-ROM drive on the desktop. Want to install the new version of Lotus SmartSuite or Microsoft Office on your notebook? You could swap all thirty-something floppy disks, or plug in a cable and do the whole job with three or four elicks.

Access a high-speed Internet connection on the desktop. Then, with no network card or modem, transfer files directly to a remote PC. Of course, you could download them to the desktop, then move them across the wire. With DCC, though, you eliminate the intermediary and cut your file transfer time in half.

 Print a batch of files to a harddisk holding area. Work

offline while sitting in the back of a cramped Boeing 737, then painlessly send your files to a NetWare print queue back in the office. As long as the host PC is connected to a Net-Ware resource, like a printer or a file server, the guest has the same access rights.

Don't shed any tears for Traveling Software, though, because there's plenty of room for the next version of LapLink for Windows to coexist with DCC's high-speed parallel cable connections. Windows 95 doesn't have any built-in smarts for synchronizing

the data files on your desktop and notebook PCs, but LapLink does.

In the October 1994 Beta 2 release of Windows 95, there are still a few bugs in the DCC feature. They'll probably be ironed out by the time Windows 95 hits the streets, though. And if Microsoft is reading this, you can bet that the DCC utility will get its share of publicity in the Resource Kit, too.

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DELL ...

Deli's featured computer artist is Diane Fenster of Pacifica, CA.

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A TOAST.



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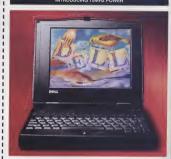
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